

G-Cloud 15 Service Description



Assurance

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Methods’ assurance and governance service assesses the design and application of governance across portfolios, programmes and projects. We undertake formal gateway review stages, maturity assessments or bespoke evaluations. We provide challenge on the sustainability of organisational strategies. Our options range from one-off health checks through to a full programme review.

What is the Service

Methods’ assurance and governance service assesses the effectiveness of organisational, portfolio, programme and project decision-making and accountability structures to achieve strategic objectives and deliver successful benefit led change. We can help you assure existing P3M interventions or plan an assurance strategy for implementation in the project lifecycle.

Our approach balances proven methodology with an understanding of what is right for your organisation’s environment, applying approaches tailored to the scale and scope of the work. Through working collaboratively with the P3M stakeholders, our skilled, and experienced professionals are able to transfer knowledge and skills to build sustainable capabilities in your team.

What can it do for you

Methods’ assurance and governance service provides recommendations for people, process, technology and information improvements, as well as addressing cultural and behavioural factors to optimise engagement with fit-for-purpose governance models.

We provide external challenge on the robustness and sustainability of investment objectives, business cases, strategic plans, risks, benefits and budgets.

We engage directly with relevant teams, employing a range of techniques to enhance stakeholder involvement such as anonymous surveys, individual interviews, group discussions and meeting observations, in order to provide a realistic picture of your organisation’s governance impact.

We vary the level of assessment to suit the needs of your organisation, tailoring our approach and deploying it proportionately.

We undertake standard assessments (such as CCS Gateway, P3M3®) or modified versions to address specific aspects of interest, guided by our experience and your requirements. We offer a range of service models from one-off rapid assessments through to ongoing critical friend assurance roles to help you achieve positive outcomes and sustain improvements through regular health checks.

Service Features

- 1. Based on best practice application rationalisation approaches
- 2. Aligns your application portfolio to your organisational priorities
- 3. Aligns your application portfolio to your technology principles
- 4. Accompanying report sets out analysis, findings and recommendations
- 5. Fully exploits Cloud / Digital platforms and technology
- 6. Based on experience in carrying out application rationalisation programmes
- 7. Vendor neutral, completely objective view of your estate
- 8. We can carry out both rapid and detailed assessments
- 9. Extensive knowledge of public sector technology and applications
- 10. A scalable delivery ecosystem: employees, partner firms and associate

Service Benefits

- 1. Staff are empowered to maintain quality assured standards of work
- 2. Greater ability for staff to make and sustain good decisions
- 3. Evidence based and impactful improvements to governance
- 4. Increased buy-in to change through effective stakeholder engagement
- 5. Increased visibility of tracking measurable quality and outcome improvements
- 6. Improved delivery of change through holding people to account
- 7. Increased resilience to external scrutiny through ‘safe’ independent challenge
- 8. Embedding of a pragmatic and proportionate managed approach to risks
- 9. Improved outcomes through stronger engagement, including user and citizen involvement
- 10. Increased shared learning from other peer organisations

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation

Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation

Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)

Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement

Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)

Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)

Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.

