

G-Cloud 15 Service Description



Cyber Incident Simulation & Tabletop Exercises

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Methods is an NCSC Assured Cyber Consultancy, facilitating the delivery of Cyber Incident Simulations and Exercises with the objective of supporting organisation cyber resiliency. Our Cyber Incident Simulation & Tabletop Exercise provides immersive Cyber Simulations focusing on those scenarios important to your organisation

What is the Service

Methods is an NCSC Assured Cyber Consultancy who has been assured to the highest standards as defined by National Cyber Security Centre (NCSC) and professional bodies such as UK Cyber Security Council. With a proven track record of delivering cyber security consultancy expertise, we pride ourselves on working closely with our clients - often augmenting in-house capability.

A Cyber Security Essentials Plus certified company, the services provided by the Cyber Portfolio align with ISO/IEC 20700 family of information security management standards, ensuring work is appropriately scoped, planned and delivered to the highest standards.

Methods provide a holistic approach to Cloud Platform Security with work undertaken by industry qualified Cyber security experts, many holding CCP Lead Practitioner else qualified to Chartered status, able to offer approved guidance and support to both public and private sector clients, covering the entirety of the Security organisation.

Methods manage engagements in accordance with industry best practice standards and frameworks and meet NCSC requirements for certified professional cyber services companies. Methods provide services for Critical National Infrastructure (CNI) customers across Government and the wider public and private sector. Engaging and working closely with our clients to ensure the services we provide have been correctly scoped, planned and delivered securely, with our customers interests and needs at the forefront of our thinking.

The objective of the exercises is to put teams into high-pressure, real-world attack scenarios. with the aim of identifying coordination gaps, test escalation capabilities, validate response planning, and playbooks making these practiced actions. Our skilled resources facilitate these sessions and provide independent observations, providing clear feedback to enhance strategic approaches to response and recovery capabilities, sharpen readiness before a real incident happens. Methods is an NCSC assured consultancy, thereby ensuring that our services are delivered to the highest standards. We collaborate with you to design tailored exercises to meet the requirements of your business.

Service Features

- 1. Immersive simulations replicating cyber incidents to pressure-test rapid organisational decision-making.
- 2. Customised exercises to response maturity, technology, threat, ensuring meaningful outcomes.
- 3. Specialist facilitators guide scenarios, manage pressure, and provide objective challenges.
- 4. Best practice approaches aligned to NCSC guidance, ensuring high standards,
- 5. Flexible cyber exercise options delivering tailored, high-impact, end-to-end readiness.

Service Benefits

- 1. Workshops align diverse teams to enhance role clarity and organisational coordination.
- 2. Exercises designed to validate plans and identify procedural gaps /weaknesses.
- 3. Tracking maturity strengthens resilience, awareness, and confidence across organisational teams.
- 4. Assessing real incident response effectiveness across detection, escalation, communication and recovery.
- 5. Structured after-action reporting to support process improvements.

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories

Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.

Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**

Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.

Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.

Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.

Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.