

G-Cloud 15 Service Description



Digital Transformation Health Check

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Methods use a range of tools and techniques to assess your planned or in-flight digital transformation. We help you assess, realign and optimise your programme while maintaining momentum. We identify areas of strength to build on, as well as gaps and issues that may be causing inertia.

What is the Service

We provide a 'health check' service to assess your planned or in-flight digital transformation. This can be accessed as a stand-alone service or as a follow-on to an initial engagement to provide delivery assurance and ensure ongoing strategic alignment.

What can it do for you

Identify the key areas to address to re-align, re-design, optimise and/or accelerate your digital projects and programmes. Provide greater robustness to your project and programme approaches, controls and processes through external assurance and objective 'critical friend' challenge. Ensure you have the right digital capabilities, skills and capacity to deliver your digital ambitions successfully.

Service Features

1. Understand how effectively your digital projects and programmes are delivering
2. Assess and correct issues, aligning strategically without stopping delivery
3. Identify areas to address that will optimise and accelerate delivery
4. Ensure best practice change and benefits management approaches are used
5. Can be standalone or a follow-up to an initial engagement
6. Can be delivered at any stage during planning or delivery
7. Objective view of strengths and weaknesses of your digital approach
8. Clear and precise, actionable recommendations
9. Provides confidence that your digital ambitions are deliverable
10. Assess and assure digital delivery capabilities

Service Benefits

1. Over 25 years' experience in delivering public sector transformation
2. Access to a wide range of subject matter experts
3. Benefits/value-led approach to change
4. Build on existing successes, while identifying areas to address
5. Accelerate delivery
6. Ensure alignment between technology and business change
7. Increased robustness of change processes and governance
8. Ensure ongoing strategic alignment of digital projects and programmes
9. Assess your current ability to deliver planned digital changes
10. Identify and address critical gaps such as skills and technology

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories

Cloud Hosting & Service Modernisation

Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.

Cloud-Based ITSM Consolidation

Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**

Large-Scale Cloud Migration (100+ Apps / 120TB)

Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.

Azure Migration & Modern Workplace Enablement

Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.

Cloud ITSM Migration (ServiceNow SaaS)

Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.

Cloud-Native Data Pipelines (Azure Integration)

Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.