

G-Cloud 15 Service Description

Integration Data Services

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Methods' Integration Data Service provides systems and data integration across multiple platforms, ensuring data accuracy, reliability, security and interoperability. We use integration technologies to integrate and consolidate diverse data sources (Data Warehouses, Databases, Files, APIs) and formats (CSV, JSON, XML) via appropriate processes (batch, real-time synchronisation, on-demand).

What is the Service

Systems integration services around Customer Relationship Management (CRM), Data Integration, Business Intelligence (BI) and Data Warehousing. We specialise in customer data with experience across numerous products. We use Integration Engines extensively with a key focus on the integrating data and systems.

What can it do for you

- Design of custom interfaces between cloud and on-premise Technology
- Develop custom integrations between published cloud APIs and on-premise technology
- Extend SaaS products and features
- Develop secure integration between cloud services & secure government networks
- Data & integration specialists, capacity, capability, depth & breadth across a broad technology spectrum.

Service Features

1. A team of skilled experienced integration and data experts
2. Data migration and system and data integration
3. Design, implementation and testing of interfaces
4. Standards based approach to data formats and integration
5. Cloud to cloud and cloud to on-premise integrations
6. SaaS, PaaS, IaaS and on-premise integrations
7. Automated infrastructure that scales to meet business and user needs
8. Develop secure integrations between cloud services to secure networks
9. BI, analytics, reporting, and web data dashboard development
10. Expertise in transactional exemplars, data services, and content portals

Service Benefits

1. Opens up data to the wider organisation
2. Increased opportunities to extract value from data
3. Reduction in costs from automation of manual tasks
4. Compliance with data governance and regulations
5. Data quality improvements through cleansing and use of modern standards
6. Experienced implementation, integration & development consultants
7. Big Data consultative advice, POCs and MVP products
8. Data quality, migration, conversion and management
9. Single View of customer creation and Master Data Management services
10. Derive new data-driven insights from consolidated data

Contact details

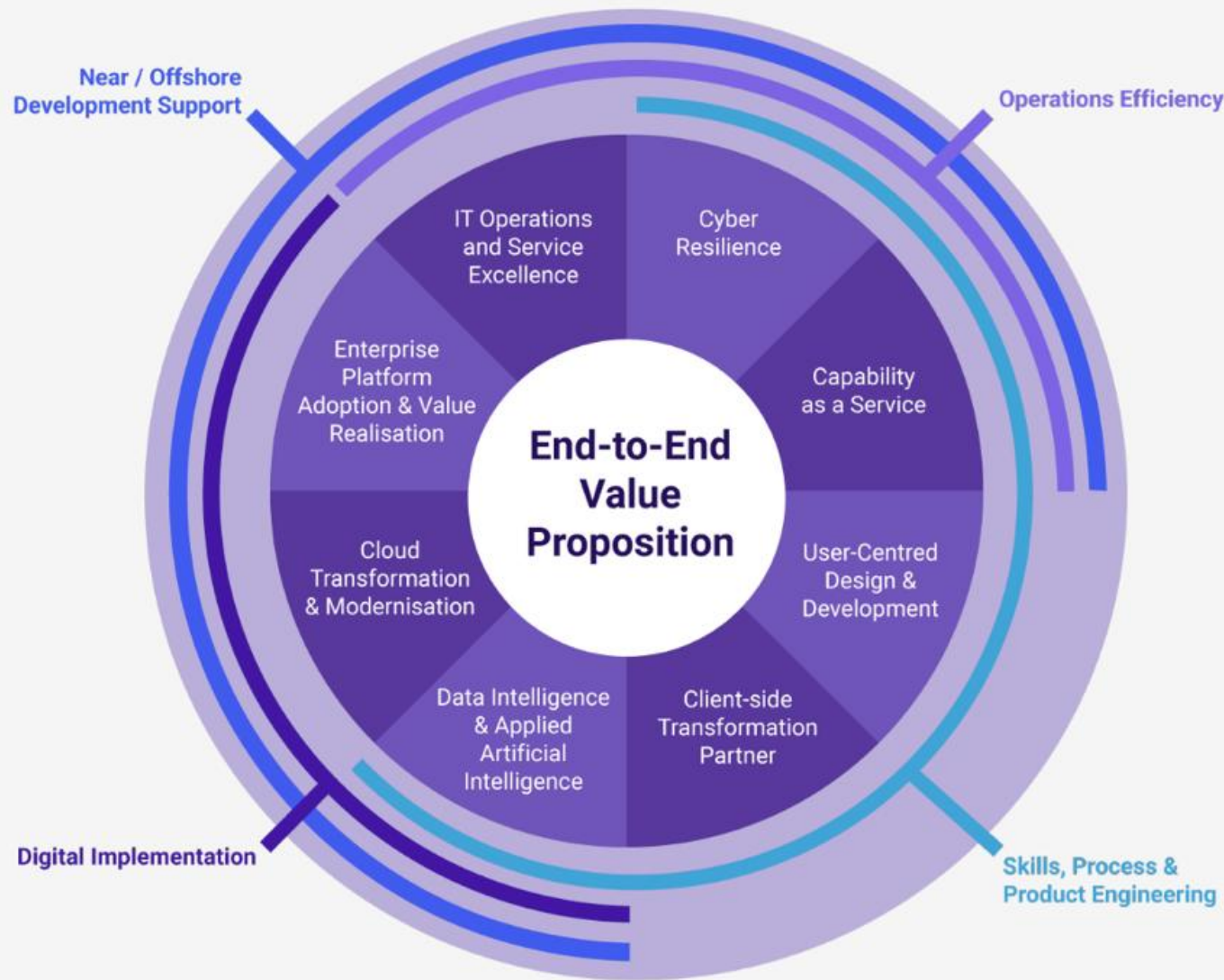
End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

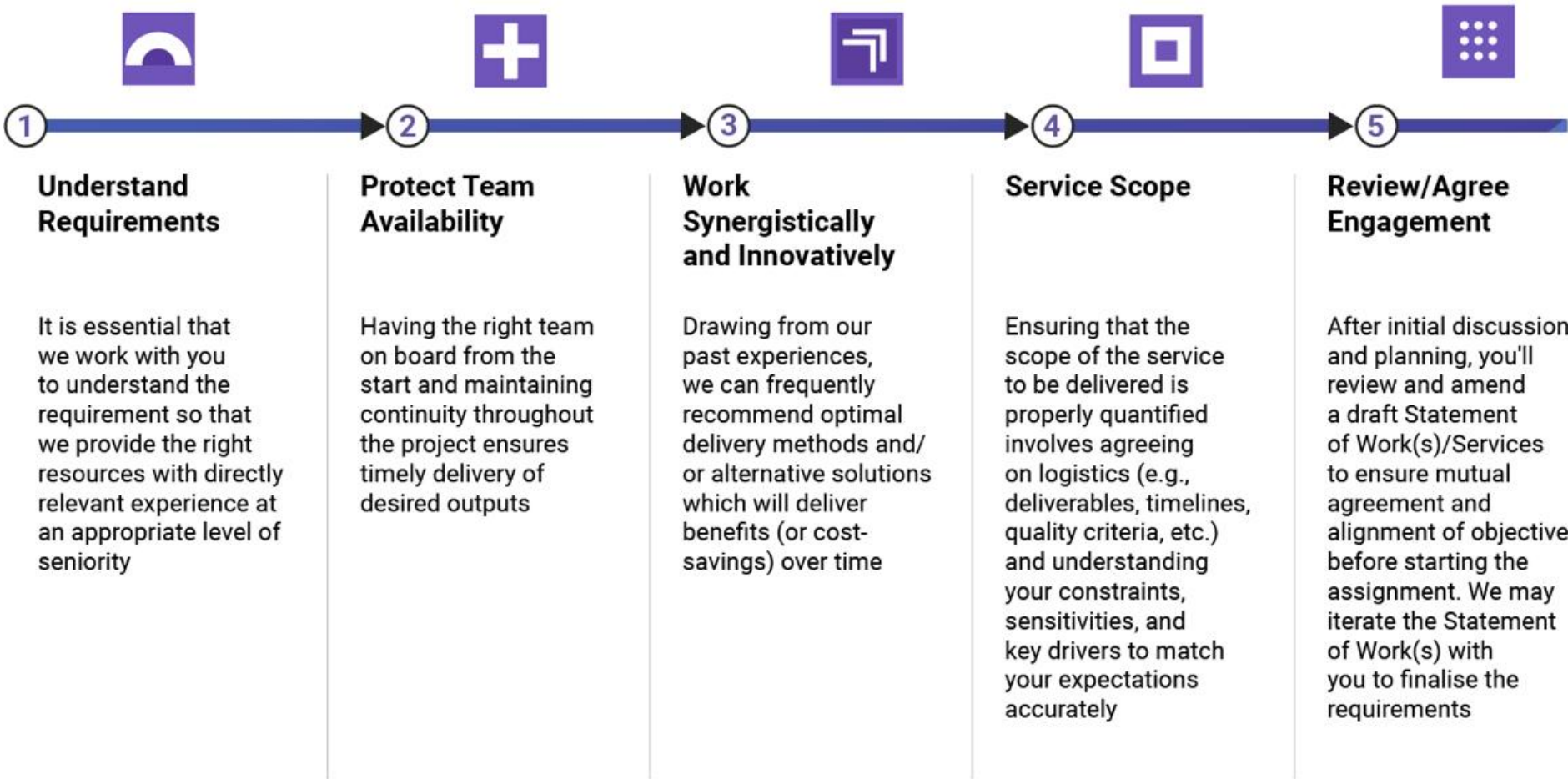
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

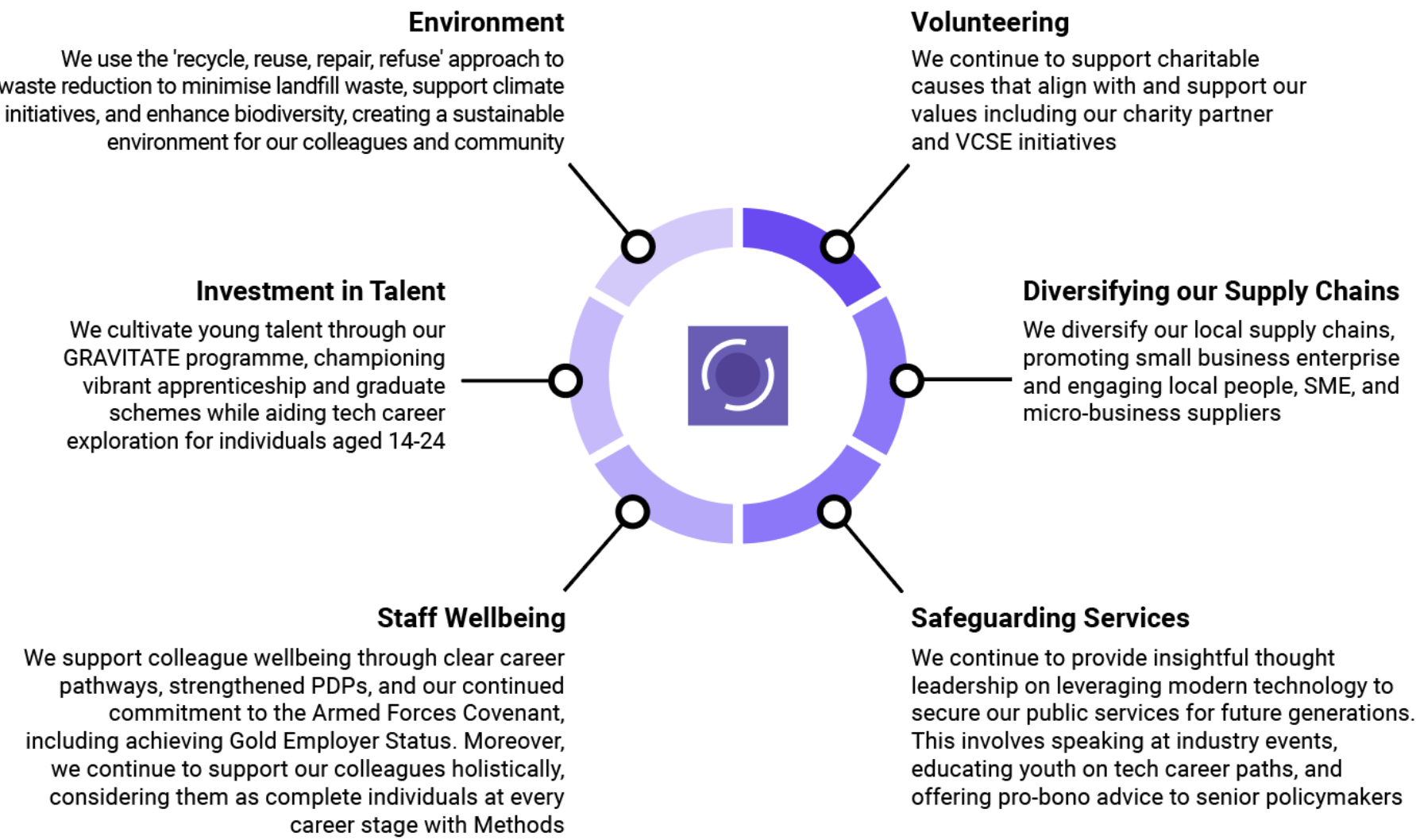


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting** overall **service reliability, efficiency, and organisational visibility**.



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability**. Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.