

G-Cloud 15 Service Description



Digital Training and Co-Delivery

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Methods provide training for your teams to give them the digital skills they need to transform your organisation. We focus on developing the key skills to support your team to deliver user-centric digital change, based on best practice, using real public sector case studies and scenarios relevant to your organisation.

What is the Service

We offer a training package for your digital delivery and transformation teams that can be tailored to your priorities.

The training focuses on digital delivery, service discovery and design, benefits and change management.

We deliver engaging and interactive training that focuses on best practice approaches, agreeing training goals at the start and measuring progress against them throughout the training to ensure it meets the needs of your staff.

We use practical scenarios that are relevant to your organisation and are developed throughout the training, leaving you with tangible outcomes from the sessions.

What can it do for you

Our training package offers a way for you to accelerate your digital delivery by building your in-house skills and capabilities. Develop the skills of your digital delivery and transformation team with interactive training and practical tools to support a consistent approach to digital delivery across your organisation.

After the training your staff will be confident applying a range of tools and skills that are critical to successfully delivering digital modernisation in your organisation. Your team will also develop practical examples that can be used following the training.

Service Features

1. Develop your in-house skills and capacity for change
2. Build your internal digital capabilities
3. Practical training with examples based on your organisation
4. Based on best practice digital delivery approaches
5. Build out a relevant case study throughout the training
6. Knowledge sharing and examples from other relevant organisations
7. Supports accelerated, user-focused digital delivery
8. Builds skills including Agile, BPM, Lean, Benefits and Change Management
9. Ensures consistent approaches, language and tools across the team
10. Flexible approach depending on your training goals and priorities

Service Benefits

1. Agree training objectives based on your priorities, measuring progress throughout
2. Equip key transformation staff with critical digital skills for success
3. Build internal capability to reduce ongoing need for external support
4. Tailored to your organisational priorities
5. Focuses on relevant examples to ensure value and applicability
6. Accelerates delivery by equipping staff with key tools and skills
7. Build skills that can be shared with your wider organisation
8. Supports a consistent user-centric approach across your digital team
9. Based on learning from a wide range of applicable organisations
10. Build a practical change case study based on your organisation

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

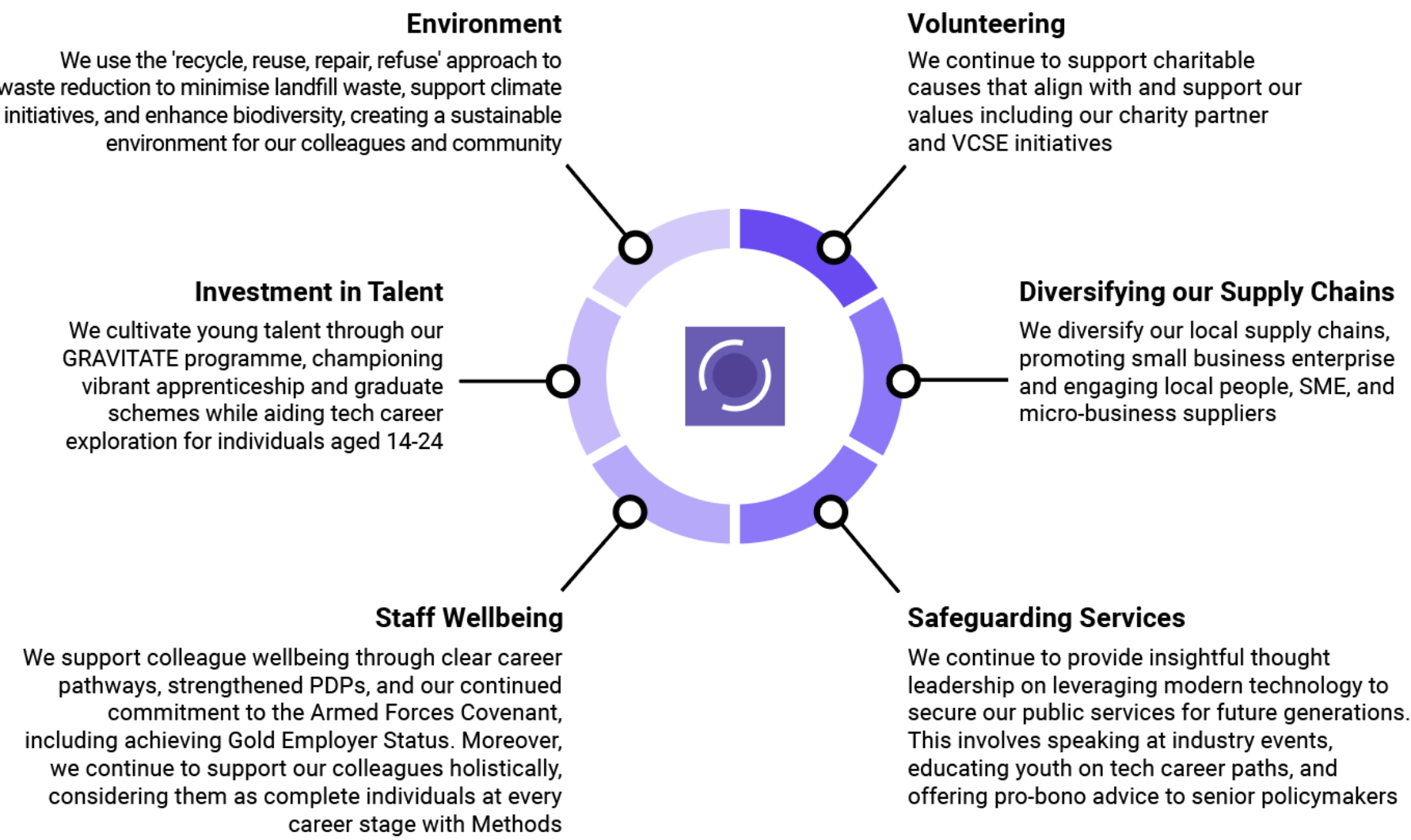


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories

Cloud Hosting & Service Modernisation

Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.

Cloud-Based ITSM Consolidation

Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility**.

Large-Scale Cloud Migration (100+ Apps / 120TB)

Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability**. Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.

Azure Migration & Modern Workplace Enablement

Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.

Cloud ITSM Migration (ServiceNow SaaS)

Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.

Cloud-Native Data Pipelines (Azure Integration)

Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.