

G-Cloud 15 Service Description



PMO Service

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The PMO defines and maintains standards for all aspects of P3M delivery. Our PMO service promotes adoption of a consistent approach across all projects/programmes, ensuring organisational standards and practices are followed to facilitate a successful delivery. This can be provided as a Managed Service or as Design and Implementation Service.

What is the Service

Methods offer scalable, flexible, PMO as a managed or as a design and implementation service based on best practice for the delivery of change initiatives. We support oversight, assurance and governance for Portfolios, Programmes and Projects through risk management, change control, planning and tracking, management information, resource management and project prioritisation, using a range of P3M processes, tools and applications.

Our approach balances proven methodology with an understanding of what is right for your organisation’s environment, applying approaches tailored to the scale and scope of the work. Through working collaboratively with the P3M stakeholders, our skilled, and experienced professionals are able to transfer knowledge and skills to build sustainable capabilities in your team.

What can it do for you

Methods can provide a PMO Managed Service or PMO Design and Implementation Service that:

- provides a central management structure for all project management functions, and a central repository for all project information and records
- provides project portfolio reporting capabilities
- manages the delivery of quality solutions at pace, maintaining a focus on benefits throughout
- defines the standard for project management which help ensure projects and programmes are run in a repeatable, standardised way
- provides a bespoke and tailored approach ensuring suitable and sustainable delivery of client requirements

Methods expert specialist resources are there to:

- work with you using tried and tested best practice to ensure success in the delivery of large scale and complex transformational, infrastructure and business change programmes
- cultivate and implement a standards based, project management culture across your organisation
- provide initial assessment and discovery phase through to planning, architecture and design, implementation and delivery management. Delivered using a broad range of methodologies and frameworks
- establish a transition roadmap from a Managed Service to an in-house PMO working alongside your current strategies and management processes
- provide mentoring and training to increase the capability, experience and competence of your project management community
- provide complete teams to manage and deliver clients portfolio of work or engage with stakeholders to improve or supplement your PMO capability.

Service Features

1. Establishes or improves your Project Management Office (PMO)
2. PMO capability/processes delivering lasting change, through knowledge transfer
3. Introduces PMO standards based on best practice and expertise
4. Focused approach on governance, methodology, capabilities, planning and execution
5. Flexible, scalable, tailored delivery options designed to meet organisational needs
6. Introduces consistent clear communication, engagement, and reporting to management/stakeholders
7. Produces lessons learnt and references materials from past projects/programmes
8. Robust governance to optimise executive and stakeholder engagement
9. Appropriate, timely communication to management and key stakeholders
10. Comprehensive change, risk and issues management processes

Service Benefits

1. Creates a knowledge-hub that can be used for future projects/programmes
2. Provides a consistent and repeatable approach to guarantee project/programme success
3. Re-usable tools and templates to standardise your delivery process
4. Time-saving for future projects due to existing templates and approaches
5. Methodology and approach are repeatable, leading to future cost reduction
6. Use of best practice protects project/programme from external scrutiny
7. Risk of uncontrolled delivery is reduced when following proven approach
8. Lessons learnt/reference materials facilitate accurate forecasting for future projects/programmes
9. P3M professionals are supported by experienced PMO professionals and practices
10. PMO services positively impact various areas/roles across the transformation lifecycle

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.