

G-Cloud 15 Service Description



Contract Exit and Disaggregation

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Methods’ Contract Exit and Disaggregation Service helps public sector clients to exit legacy monolithic service contracts and move to disaggregated, multi-vendor delivery models. Our end-to-end benefits-led approach includes contractual and commercial review, technology, planning, operating model and organisational design, business change and service management, managing delivery while ensuring service continuity.

What is the Service

Methods employs a proven Contract Exit and Disaggregation methodology that empowers organisations to move confidently from their legacy managed service arrangements to leverage the benefits of disaggregated service delivery. Effective disaggregation is achieved by well-designed and tightly integrated services, delivered by an ecosystem of ‘best of breed’ suppliers and in-house delivery teams. Our service empowers you to realise maximum benefit from disaggregation of your legacy service arrangements, whilst minimising transition, integration, and supplier and operational risk.

The Contract Exit and Disaggregation service includes analysis of current contracts, services, exit schedules, and legacy application portfolios, preparation and management of transition plans, and establishment of effective service integration across the multi-party service architecture. We help you to understand your options, select your service strategy, and plan your transition, delivering innovative service solutions that maximise business benefit, using the optimum mix of in-house and supplier capability, and are underpinned by clearly articulated business processes. We work with you to define the gap between the current (as-is) and target (to-be) state architectures, and agree a clear plan and roadmap to ensure delivery.

What can it do for you

Methods Contract Exit and Disaggregation service provides a foundation for innovative, organisation-wide digital transformation, facilitating emergence from your legacy monolithic arrangements.

We present service provision options that balance business, technology, commercial, procurement, transition and disaggregation risk and opportunity.

We provide assistance to support your procurement or insourcing strategy, definition and execution, assisting in the evaluation of contracts and capability.

Our service management specialists ensure the effective design, implementation, integration and optimisation of service management within a multi-sourced, disaggregated environment alongside wider operating model and organisational design.

Our overarching coordination and governance includes the detailed specification, planning, and management of key exit, insource and transition events to ensure service continuity through interim modes of operation to the target mode of operation.

Service Features

- 1. Industry-leading planning and specialist advice for disaggregation and exit
- 2. Benefits-led approach that emphasises driving value from disaggregation
- 3. Strategic approach to balance organisational risk and business benefit
- 4. Procurement and commercial support, service specification, planning, and implementation
- 5. Service design and integration optimised for multi-sourced, disaggregated environments
- 6. Operating model and organisational design incorporating outsourced/retained functions
- 7. Design and implementation of Service Management for multi-vendor environments
- 8. Thought leadership on business transformation options, planning, and implementation
- 9. Business change focus to ensure delivery orchestration across organisations
- 10. Flexible approach and pragmatic utilisation of appropriate methodologies

Service Benefits

- 1. Practical, proven experience and skills across disaggregation and contract exit
- 2. De-risk exit and transition through methodology, experience, and expertise
- 3. Accelerates strategy delivery, harnessing ‘best of breed’ services
- 4. Facilitates effective procurement and digital transformation of your organisation
- 5. Proven approach for SIAM, multi-vendor, and disaggregated service environments
- 6. Approach, methodology, and toolkit ensures service continuity
- 7. Business change and transformation focus ensures staff engagement
- 8. Collaborative approach places the client in control of key decisions
- 9. Managed knowledge transfer and upskilling to enhance in-house capability
- 10. Results are aligned to central government disaggregation strategy

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

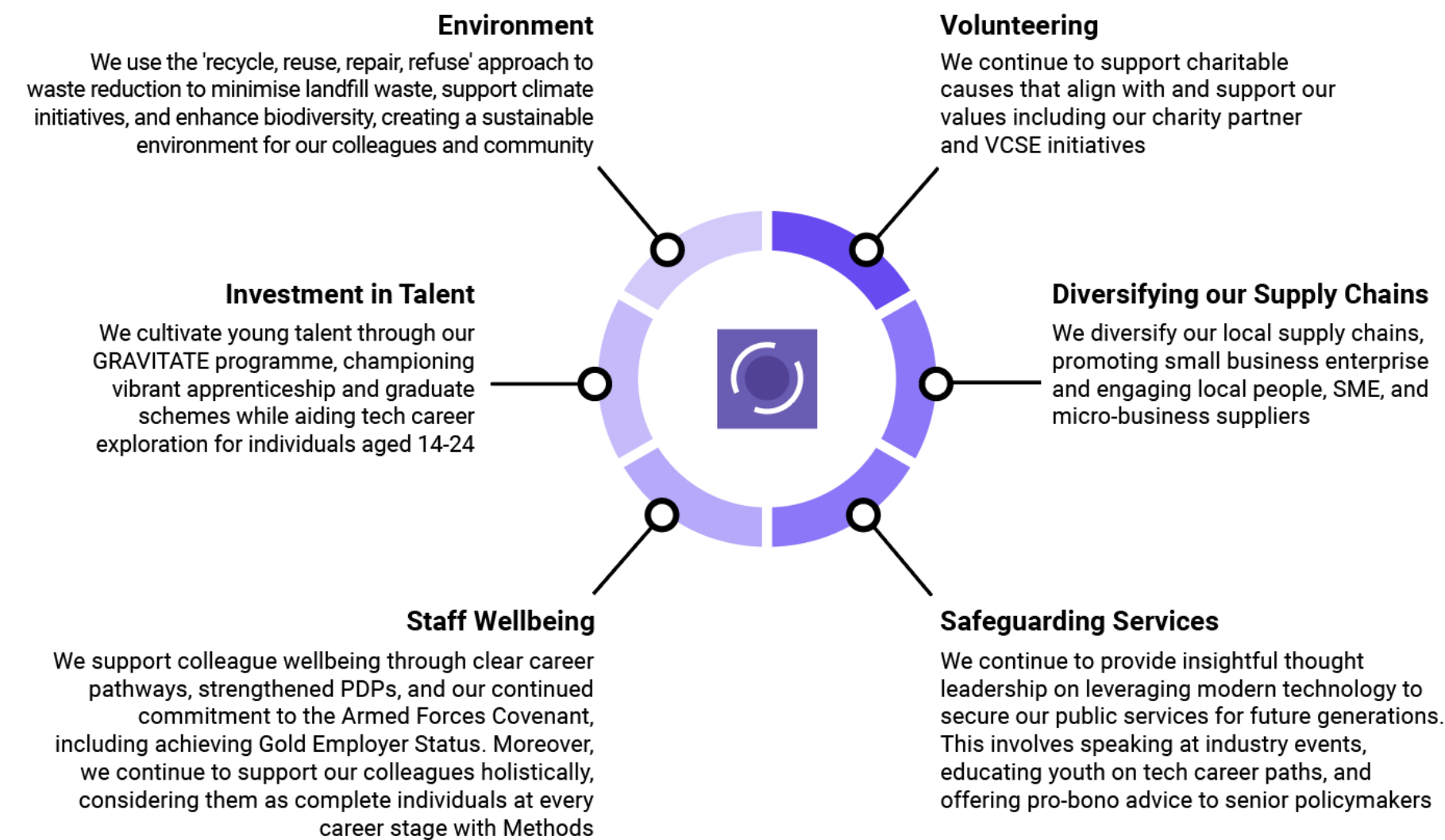


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories

Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.

Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**

Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.

Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.

Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.

Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.