

G-Cloud 15 Service Description



BI Scoping, Implementation and Training

BI Scoping, Implementation and Training

Our BI Scoping, Implementation and Training service helps organisations identify and scope BI solutions that align to the needs of the organisation and that are provider agnostic. We work with you to analyse options, co-design the preferred solution and develop implementation plans, including supporting solution implementation and training.

What is the Service

As organisations generate more data, the ability to process and make this data available to inform strategic and operational decisions - and the need for effective business intelligence to facilitate this - is more important than ever.

Our service helps organisations identify and scope the BI solution that aligns to the needs of the organisation, with a provider agnostic approach.

We work with organisations to create an options appraisal, co-design the preferred solution and develop implementation plans. We can then support you with implementation of your solution and training, using a blended approach to training based on learning styles.

What can it do for you

We identify and appraise the optimal foundations to BI capability that aligns with your data management needs. We support you in identifying the technical and people requirements to deliver BI effectively.

Our expertise in multiple platforms means we can recommend solutions that are the right fit for your organisation and we offer training provisions that align with differing learning styles.

Service Features

1. Stakeholder identification: SRO, Internal teams, supporters / challengers
2. Review of current business processes
3. Review of current Data sources
4. Review of current Data / technology assets
5. Review of current Business capabilities / policies
6. Define desired future state
7. Gap analysis in data architecture, technology, tools, processes and people
8. Options appraisal
9. Business case development if investment is required
10. Implementation roadmap and training plan development

Service Benefits

1. Modular framework for accelerating the development of your data capabilities
2. Identifies and prioritises opportunities to deliver value quickly
3. Builds on your existing capabilities
4. Creates proportionate governance and cost-effective architecture designed to scale
5. Uses Proof of Concepts to test opportunities and technologies
6. Supports the identification of ROI before investing
7. Co-production enables knowledge transfer and building of in-house capability

Contact details

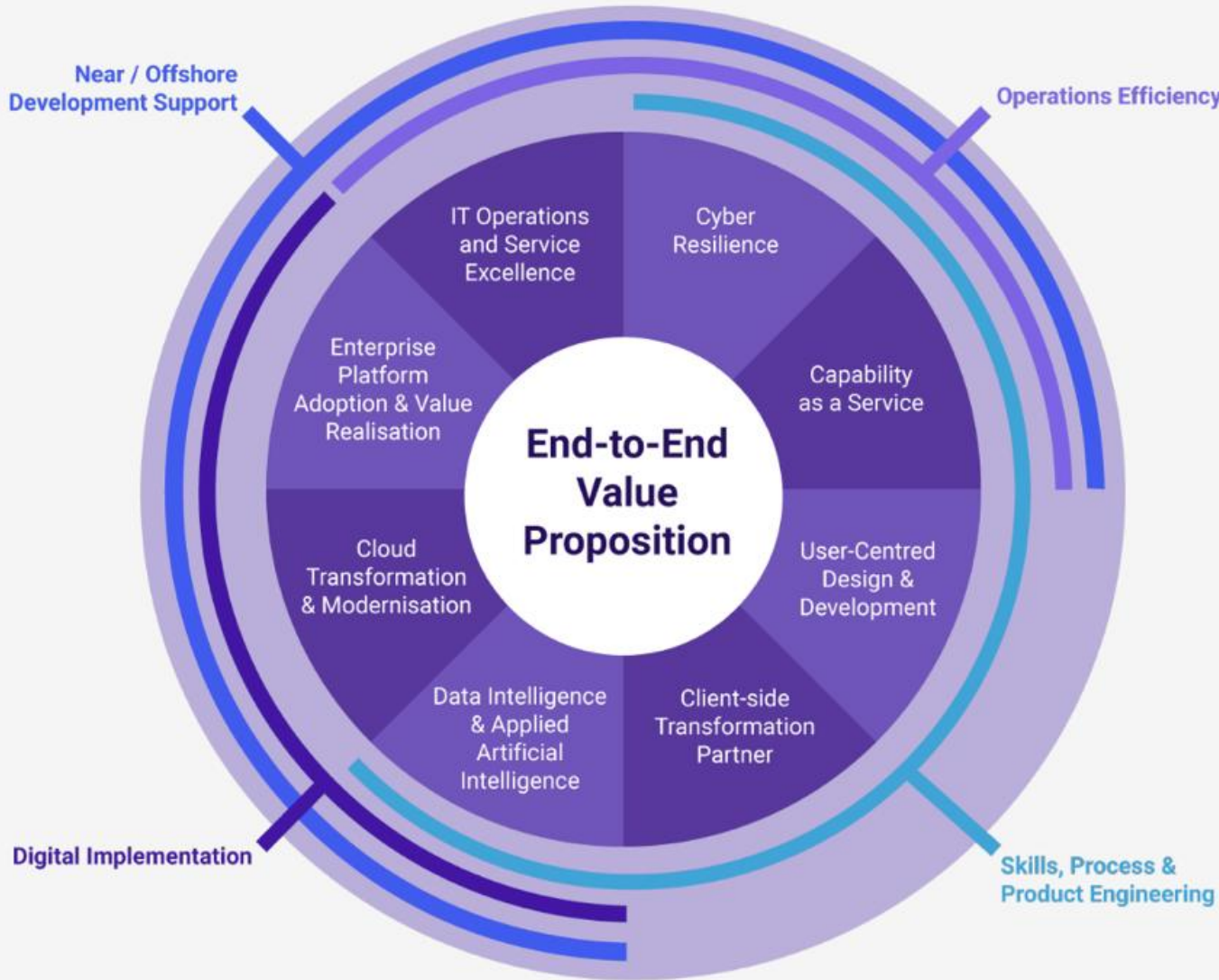
End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

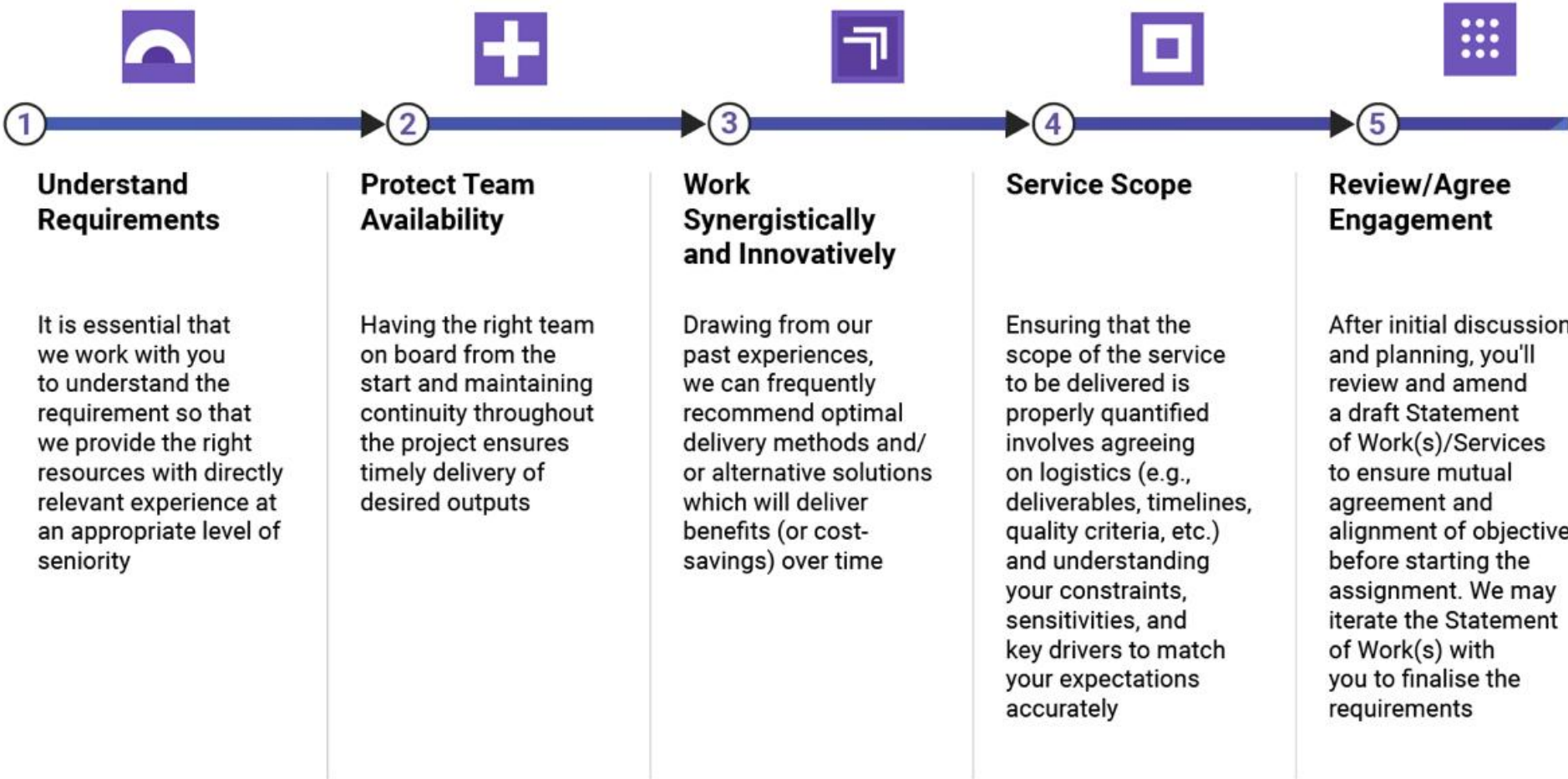
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

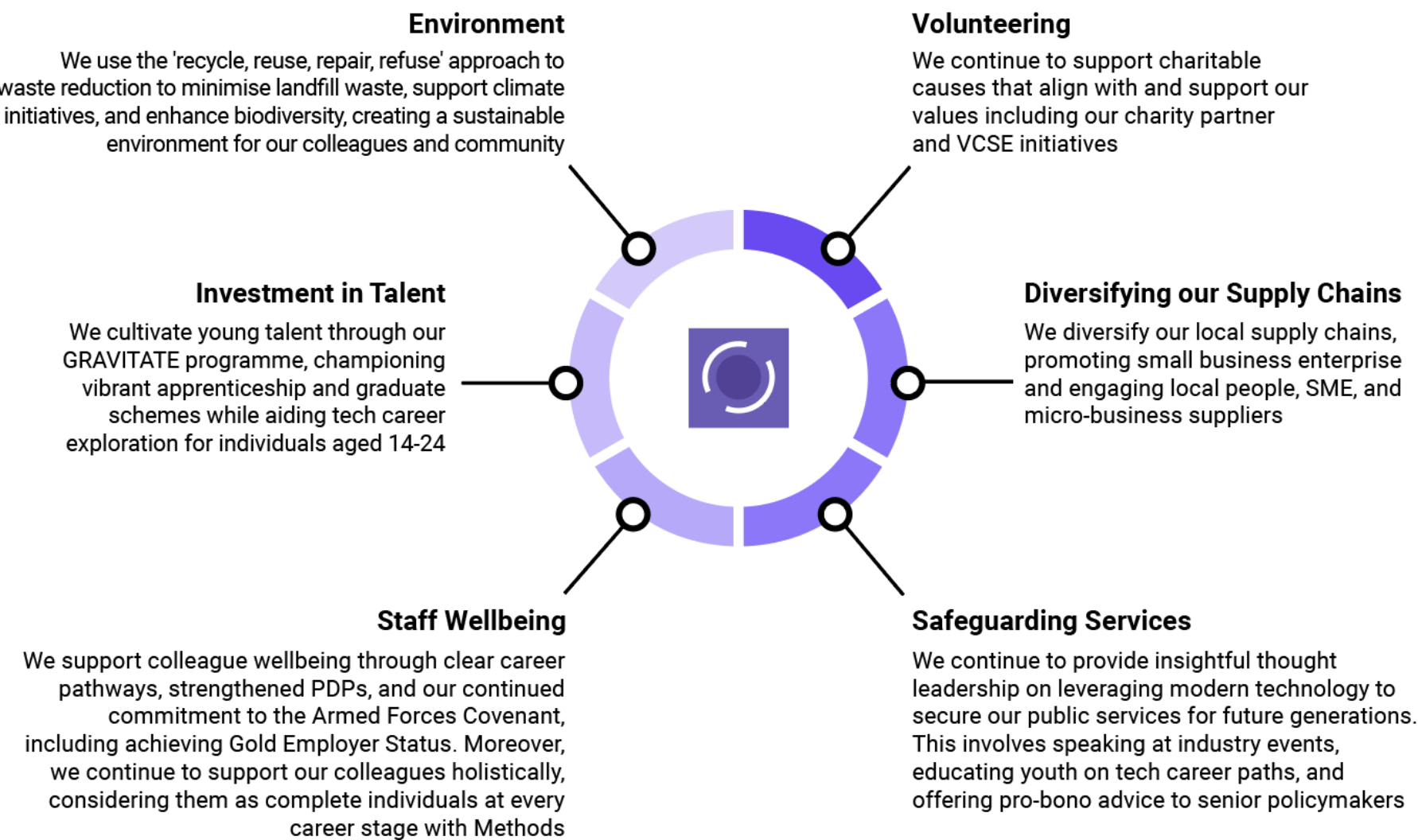


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories

Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.

Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**

Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.

Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.

Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.

Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.