

G-Cloud 15 Service Description



Business Analysis Service

Business Analysis Service

Methods has a proven track record of conducting effective business analysis. We utilise a wide range of techniques from a variety of sources, including BCS' International Diploma for Business Analysis. Our methods range from detailed, meticulous and analytical, to strategic, innovative and highly engaging, dependent on the analysis objectives.

What is the Service

The scale and complexity of the challenges and change facing the Public sector, places increasing demands on digital and technology skills and capacity. Business analysis is critical in helping diagnose, design and deliver solutions to these challenges.

Methods are experienced in providing Business Analysis as a Service tailored to your need. We help you define the outcomes you need, providing the skill and capacity to deliver your priorities, whilst supporting and growing your own Business Analysis capability. We develop our organisational relationships and knowledge as we go to reuse and optimise our work across your change and your communities.

What can it do for you

We help you to define and deliver the business analysis outcomes you need. Using our Business analysis service framework that blends the best insights across analytical, systemic and design thinking, we provide clarity on what we're doing and the quality you can expect.

We shape bespoke activity to deliver these outcomes and use our mixed resource model to provide you with the Business Analysis skill and expertise you need, when you need it. We also assure quality and knowledge transfer across our Business Analysis service delivery.

Service Features

1. Qualitative approaches that are driven by academic research techniques
2. Blend of innovative approaches and industry accepted best practice
3. Commercial models such as value stream mapping, Business Model Canvas
4. Industry leading data analytics using quantitative methods
5. Appraisals and reviews for cost, market, risk and strategic analysis
6. Process modelling based on BPMN or other best-practice notations
7. Access to a range of software tools to facilitate analysis
8. Use of models to clarify understanding and facilitate decision making
9. Analysis that is focused on business change and benefits realisation
10. Use of BCS best practice for business analysis

Service Benefits

1. Alignment to Enterprise Architecture for organisational level insights
2. External challenge that will ensure all ideas and perspectives are considered
3. Experience of defining constraints in order to provide practical analysis
4. Logical and objective approach to drawing conclusions from subjective perspectives
5. Access to a wide range of analysis specialists
6. Focus on triangulation of insights between data, information and people
7. Extensive experience supporting a wide range of public sector organisations
8. Co-production and knowledge transfer to internal staff
9. Applies extensive experience of digital transformation and cloud technologies
10. Uses knowledge, tools and templates to accelerate the engagement

Contact details

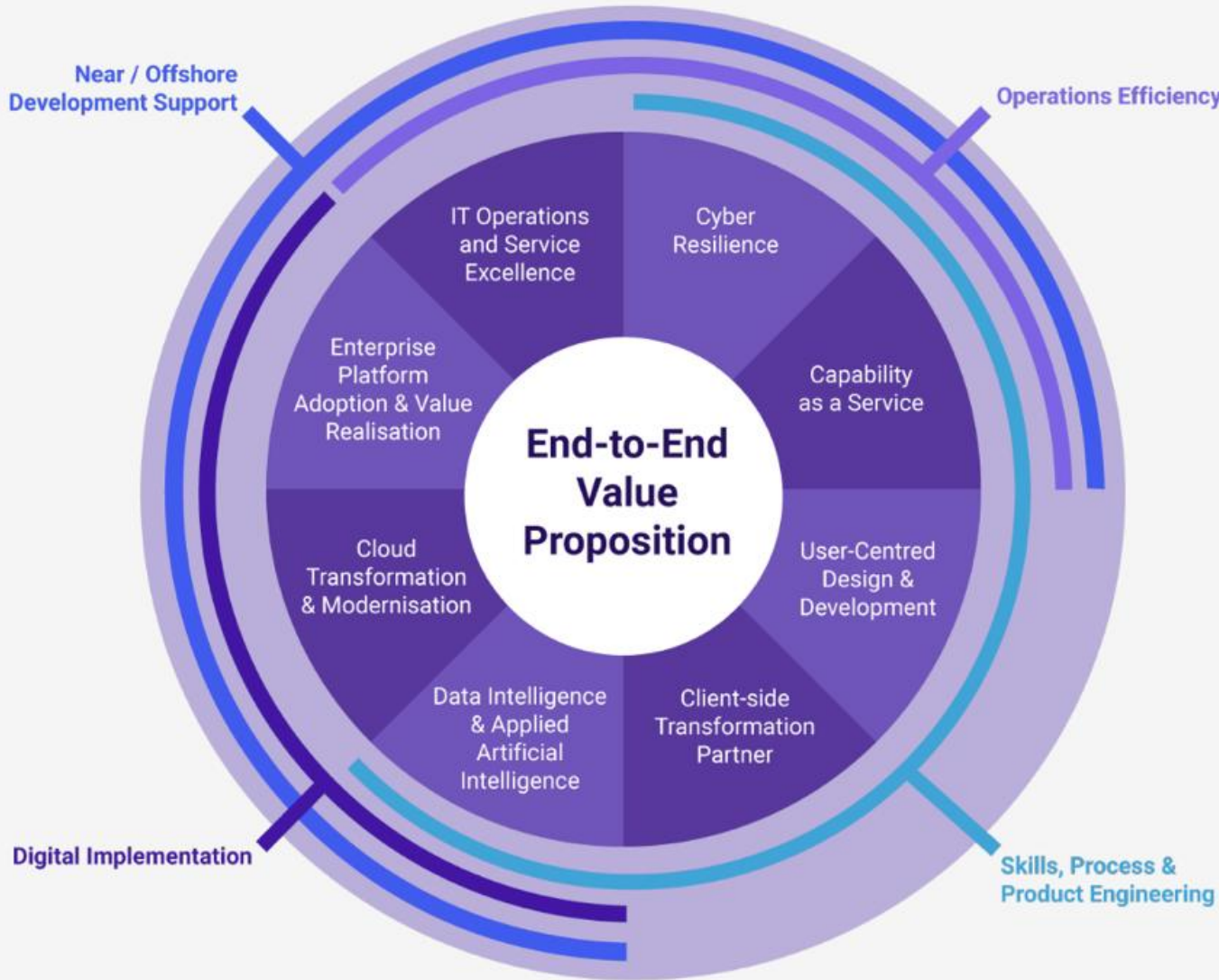
End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

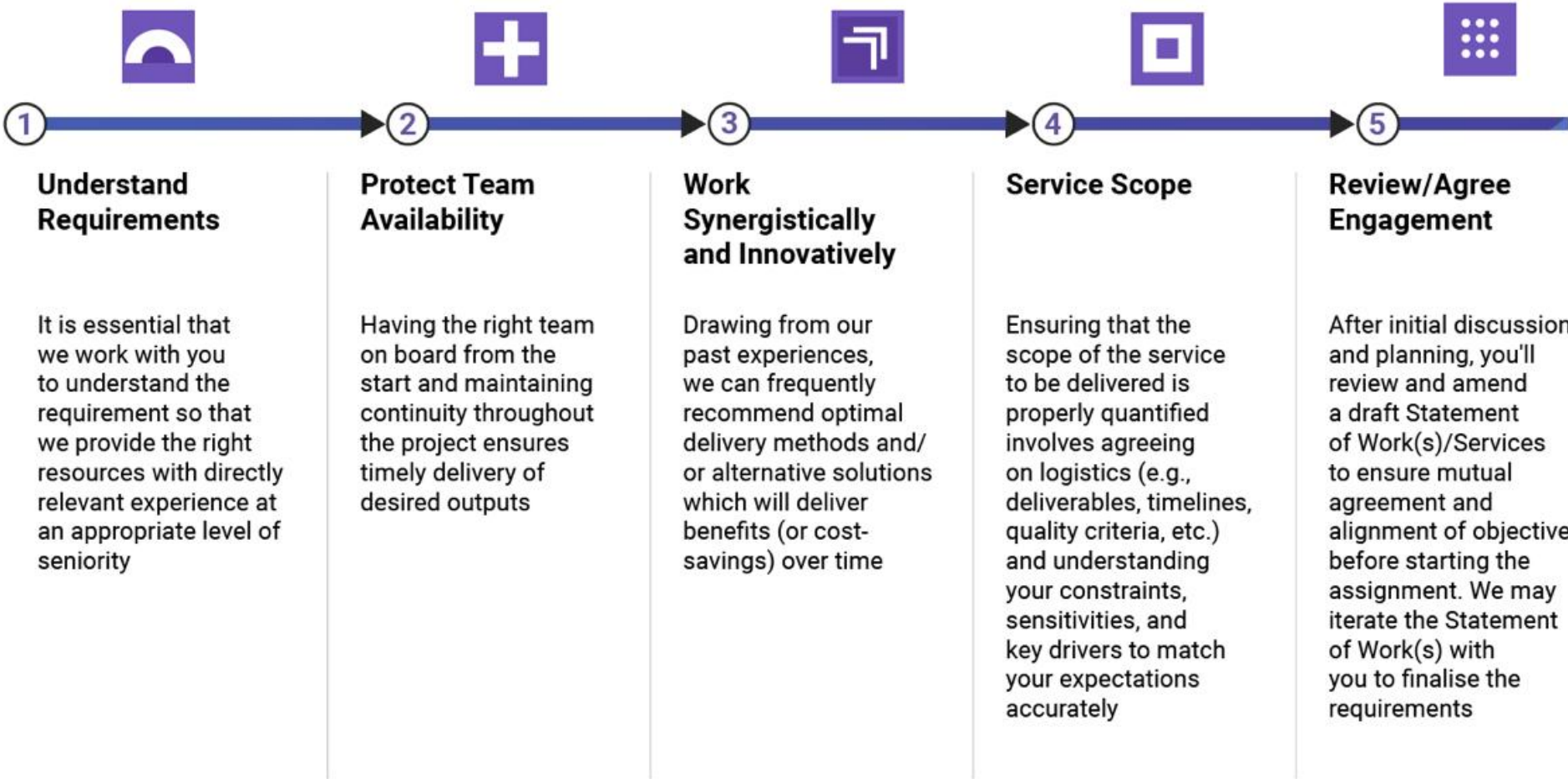
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

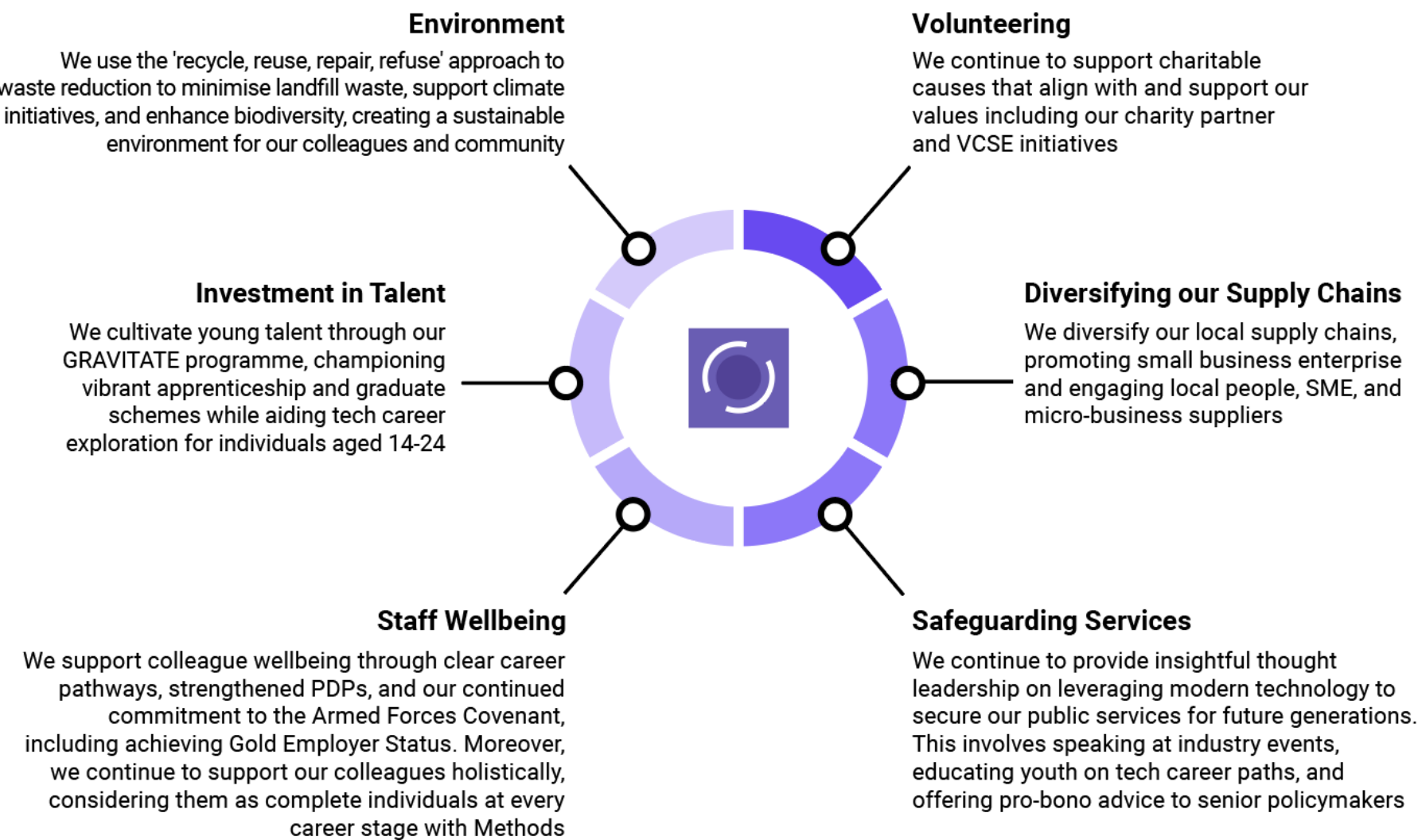


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories

Cloud Hosting & Service Modernisation

Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.

Cloud-Based ITSM Consolidation

Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**

Large-Scale Cloud Migration (100+ Apps / 120TB)

Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.

Azure Migration & Modern Workplace Enablement

Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.

Cloud ITSM Migration (ServiceNow SaaS)

Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.

Cloud-Native Data Pipelines (Azure Integration)

Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.