

G-Cloud 15 Service Description



Programme Management

Programme Management

Methods provide a Programme Management service to ensure the coordinated management of groups of related projects and change management activities that will deliver beneficial change. We offer a scalable service with the flexibility to suit all types of deliveries, from complex change programmes to enterprise-wide cloud transformation initiatives.

What is the Service

Methods provide experienced Programme Managers to design, initiate, deliver and assure programmes encompassing various related projects to achieve long term beneficial change. Services include:

- Bespoke design and Programme categorisation
- Assessment of Programme risks and return
- Monitoring of progress via gateways
- Periodic programme reviews and regular reporting
- Programme-wide approach to benefits management

Our approach balances proven methodology with an understanding of what is right for your organisation’s environment, applying approaches tailored to the scale and scope of the project. We engage with the business to ensure that their needs are being met, and that benefits are being realised. Through working collaboratively with the Programme stakeholders, our skilled, and experienced professionals are able to transfer knowledge and skills to build sustainable capabilities in your team.

What can it do for you

Benefits of our Programme Management service include:

- A flexible methodology approach, suiting the environment and uniqueness of each client’s programme management requirements
- Prioritisation of all projects and programmes to deliver business strategic objectives, subject to risk, resource constraints and affordability
- Provision of highly experienced specialists qualified in a range of Portfolio Management methodologies, including agile, waterfall and hybrid.
- Commitment to the successful completion of client programmes
- Effective and efficient delivery of programme requirements, adapting to changing environments and circumstances
- Optimisation of programme resources across projects
- Timely and appropriate governance, escalation, facilitation of decision-making and assurance, across programmes
- Identification of opportunities, benefits and savings, fully realising the benefits of investment
- Effective management and control of risks and interdependencies
- Experienced, specialist support to stakeholder engagement, communications and reporting.

Service Features

1. Design and Implement Programme planning techniques and standards
2. Design and implementation of Programme Management Reporting
3. Design and Implementation of Programme Management governance structures
4. Design and Implementation of Programme Benefits Management and Benefits tracking
5. Design and Implementation of risk and issue templates and processes
6. Design and implementation of a structure and the supporting processes
7. Provide qualified and experienced Programme Managers
8. Become the ‘Critical friend’ providing recommendations on programme improvements
9. Provide mentoring and coaching to the Programme team
10. Perform a maturity assessment on existing programme management structure

Service Benefits

1. Provides a single view of all projects/workstreams within programme
2. Resources are prioritised based on single view of all projects/work streams
3. Risks are reviewed and managed within the full programme context
4. Provides a consistent quality and risk management approach
5. Cost efficient approach due to economies of scale
6. Duplication is minimised and approach is consistent across projects/work streams
7. Interdependencies between projects/workstreams are easily identified and managed proactively
8. Co-ordination of stakeholders and communications
9. Lessons learnt are shared and applied across projects/work streams
10. Reporting covers interdependencies and provides insights across all projects/work streams

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

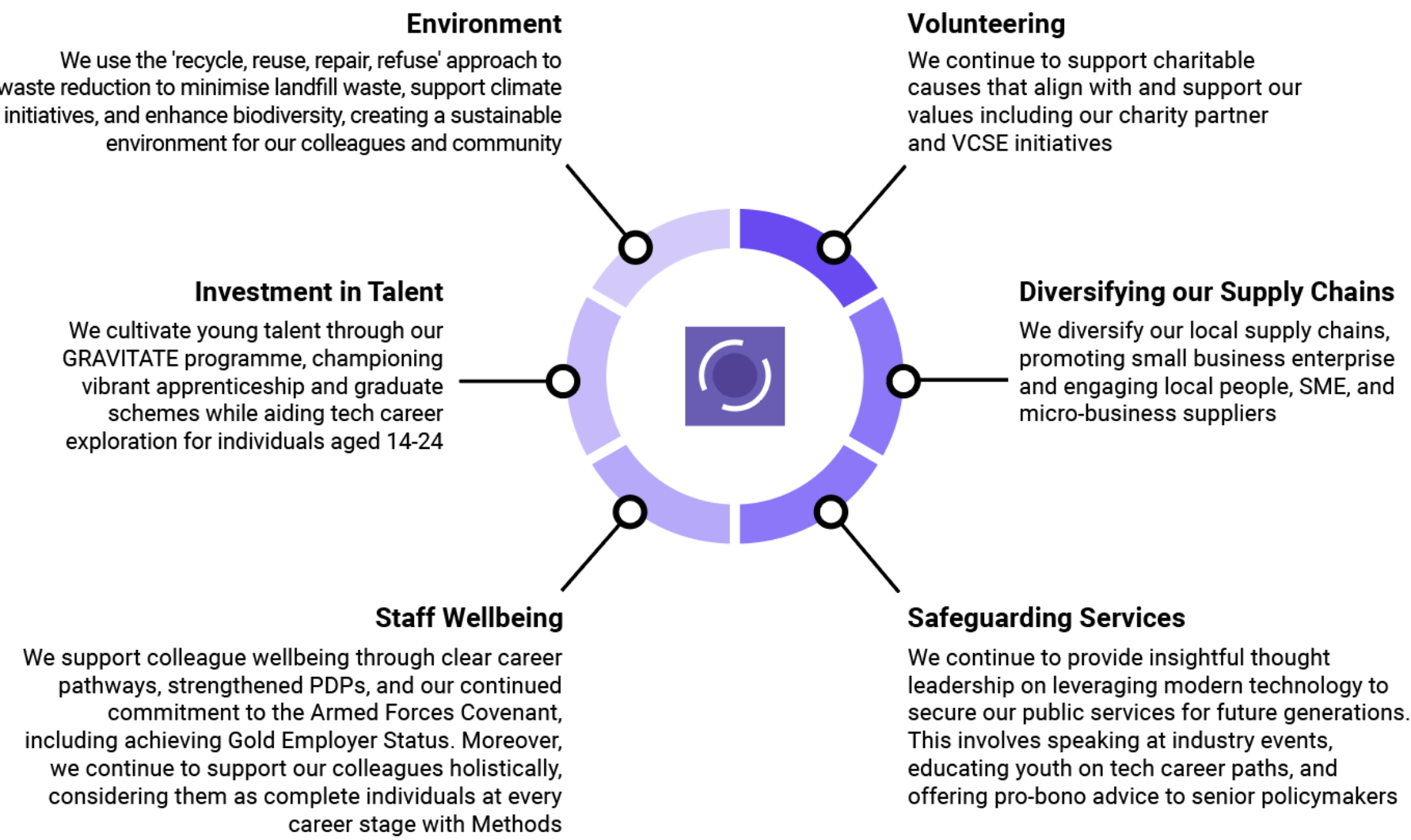


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.