

G-Cloud 15 Service Description



BI Capability Analysis

BI Capability Analysis

Methods' service analyses your existing BI capabilities across the organisation. This includes an assessment of the technical set-up and data flows, identifying the skills and capacity currently in place for delivering BI and undertaking data analytics. We collaborate to develop recommendations on how to enhance and optimise your current operations.

What is the Service

As organisations generate more data, the ability to process and make this data available to inform strategic and operational decisions - and the need for effective business intelligence to facilitate this - is more important than ever.

Our service analyses the existing BI capability across your organisation, including an assessment of the technical set up and data flows, through to identifying the skills and capacity currently in place for delivering BI and undertaking data analytics.

We deliver our findings in a report with recommendations on how to enhance and optimise current operations. We work with you to ensure the report findings and recommendations are understood so you can move forwards with your BI capability.

What can it do for you

Having access to data is only half of the equation when it comes to strategic and operational decision making. Our analysis of your current BI capability gives you clarity on how your BI services are set up and operating to enable you to realise your strategic intentions.

Our approach provides you with a clear view on how to optimise and align the way you present, analyse and ingest data, to allow you to use your data as an asset in strategic and operational decision making processes.

Service Features

1. Review of current BI capabilities
2. Review of current Data flows
3. Review of current BI technology assets
4. Review of current skills
5. Define desired future state
6. Gap analysis in data architecture, technology, tools, processes and people
7. Business case development if investment is required
8. Implementation roadmap
9. Identify training plans

Service Benefits

1. Modular framework for accelerating the development of your data capabilities
2. Identifies and prioritises opportunities to deliver value quickly
3. Builds on your existing capabilities
4. Creates proportionate governance and cost-effective architecture designed to scale
5. Uses Proof of Concepts to test opportunities and technologies
6. Supports the identification of ROI before investing
7. Co-production enables knowledge transfer and building of in-house capability

Contact details

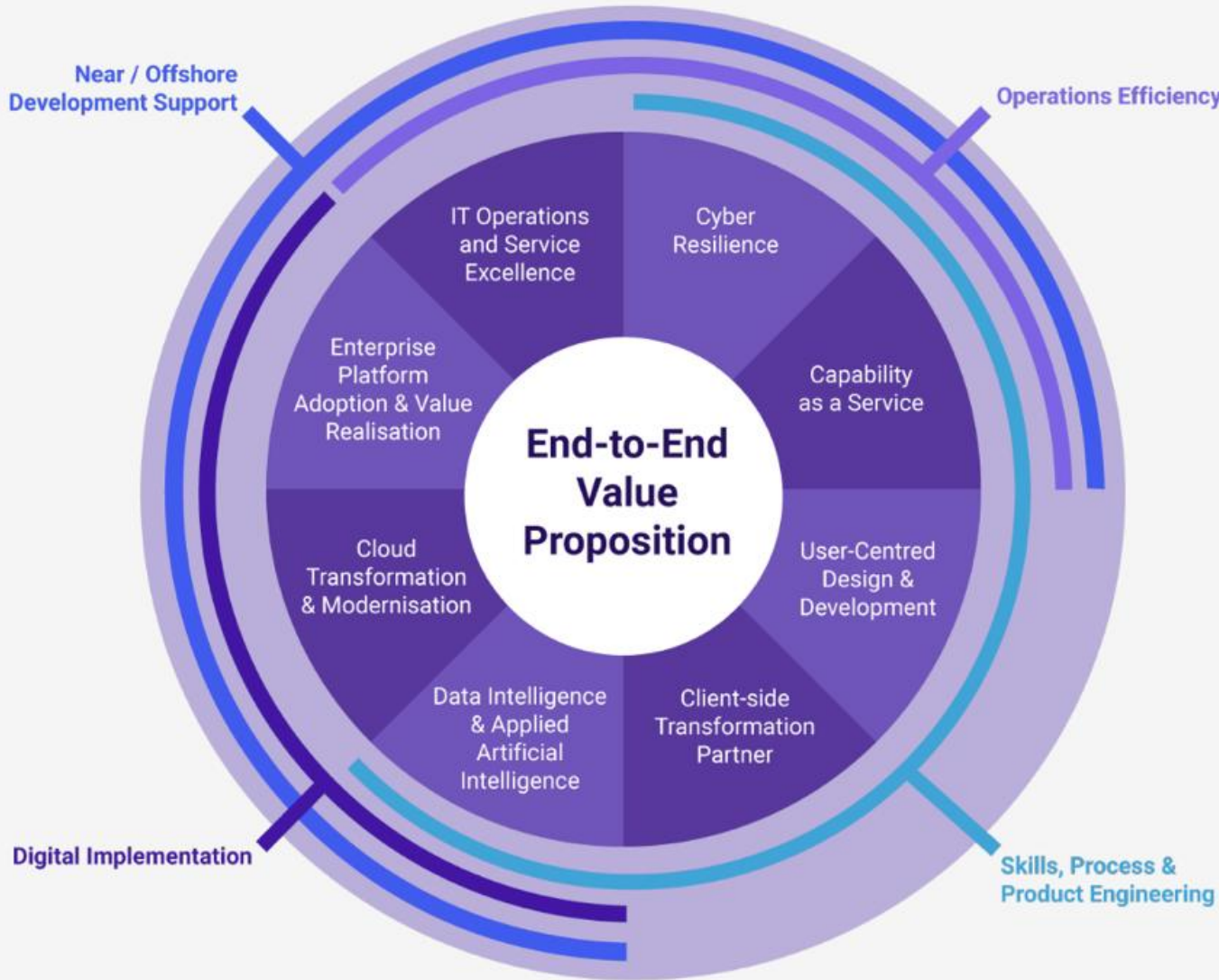
End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

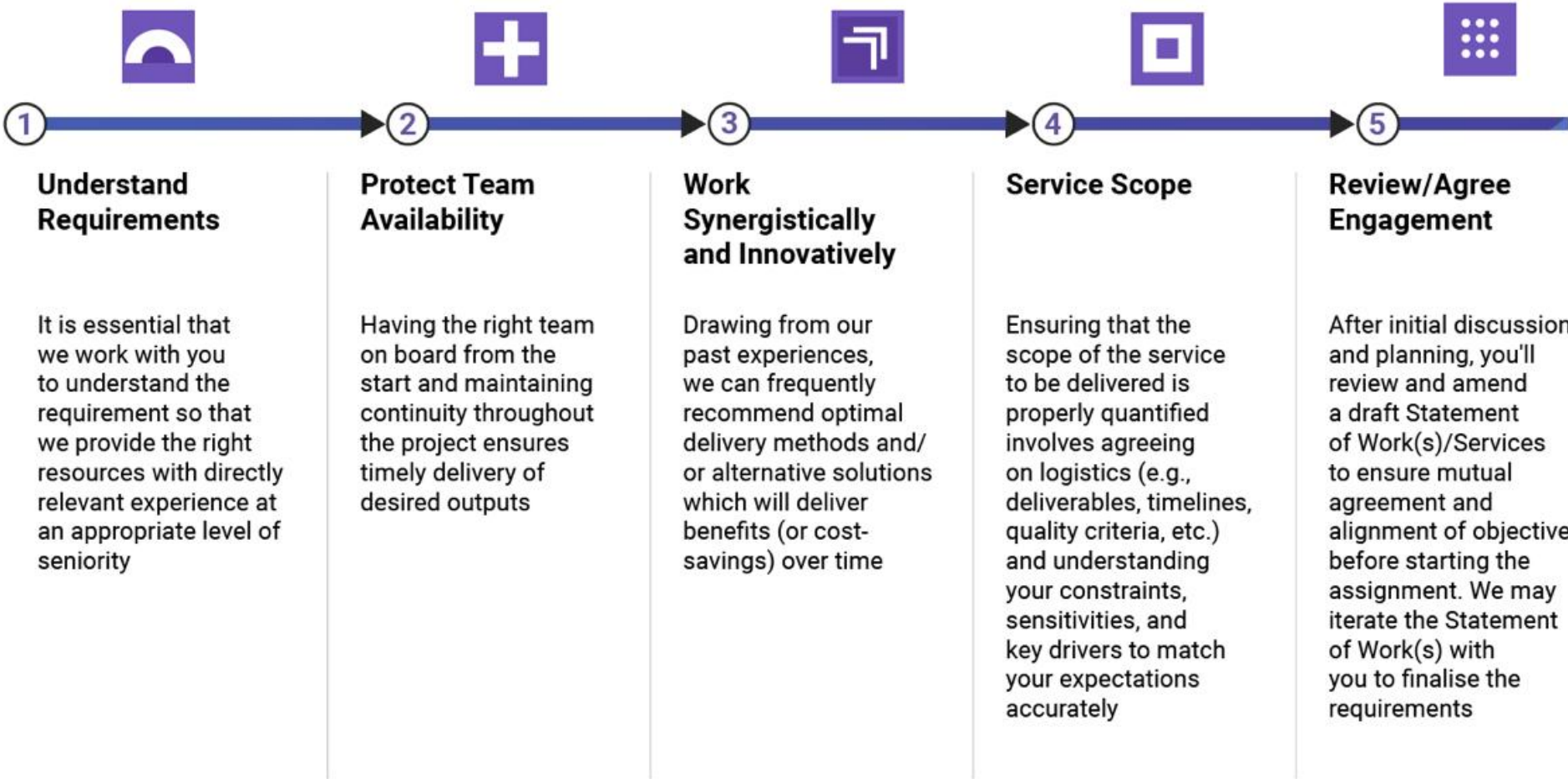
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

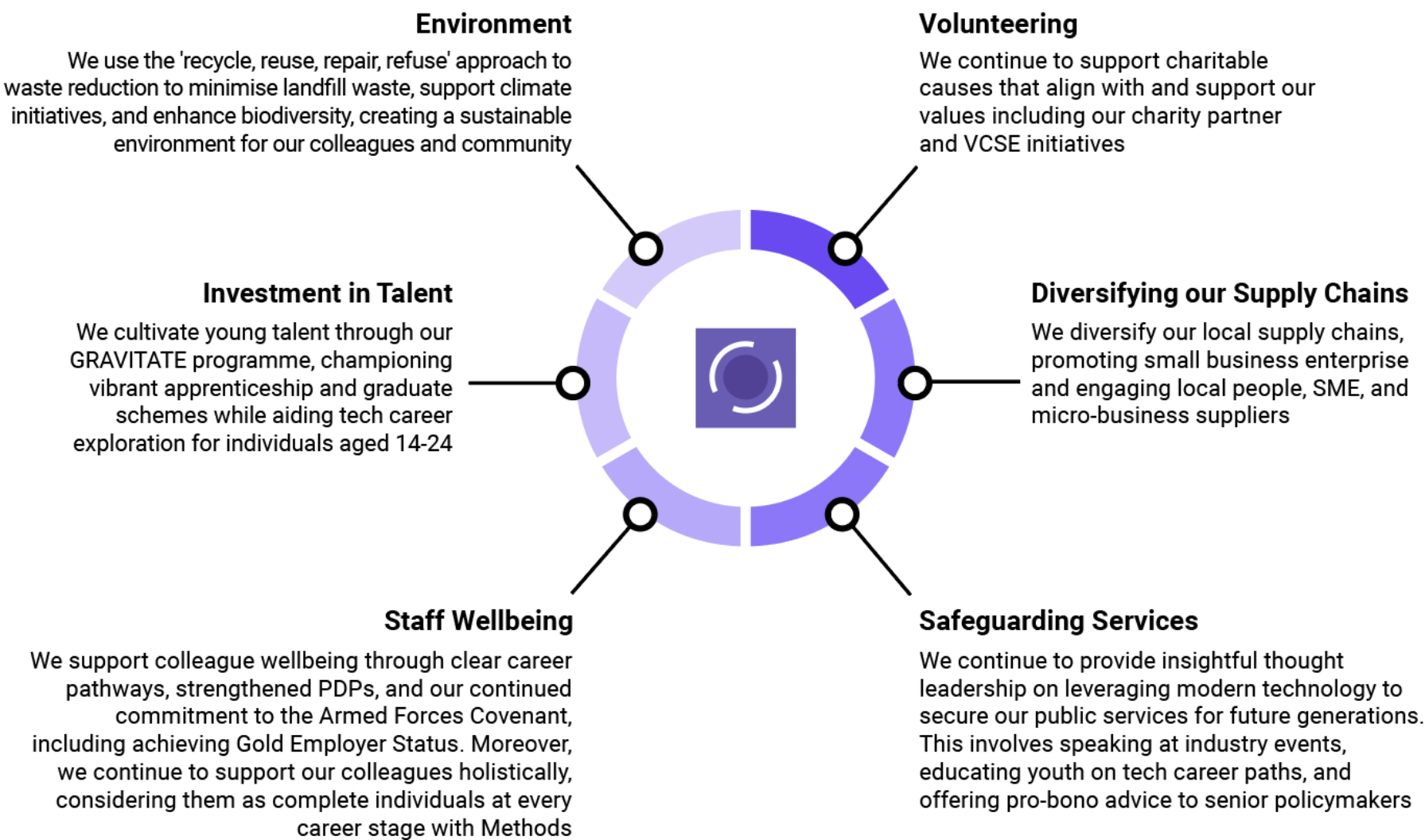


Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.