

G-Cloud 15 Service Description

Azure Integration Services (AIS)

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Utilising the extensive experience of the previously CoreAzure team, Methods provide native/hybrid cloud-based integration services, including Azure and third-party COTS tools (e.g. MuleSoft).

We integrate on-premise applications/databases, modern cloud-native applications. We solve integration challenges; database-centric, queues, files, events, APIs, orchestrations.

December 2023: CoreAzure merged into Methods Business and Digital Technology.

What is the Service

Utilising the extensive experience of the previously CoreAzure team, Methods provide native and hybrid cloud-based integration services, including Azure Integration Services, and third-party COTS tools including MuleSoft.

CoreAzure merged into Methods Business and Digital Technology in December 2023.

We provide services and tools needed to integrate on premises applications and databases as well as modern cloud-native applications, whether these are SaaS or custom developed for PaaS or containers.

We work with you to solve typical integration challenges, whether database-centric, queues, files, events, APIs or orchestrations. Azure Integration Services is a family of Azure services which provide a scalable, reliable platform for integrating on premises systems, cloud-based applications, data and processes across your enterprise.

Azure Integration Services consists of the following:

- Azure Data Factory – a fully manged SaaS tool for ETL & data movement
- Azure Service Bus – a scalable, fully managed enterprise message broker
- Azure Event Grid – a scalable, managed pub/sub message distribution system
- API Management – a fully managed API management tool and API gateway
- Azure Logic Apps – a low-code iPaaS for orchestration within enterprise integration scenarios
- Azure Functions – serverless hosting for imperative code, e.g. C#, Python, Java, PowerShell
- Integration Environment – integration resource grouping and business process tracking

What can it do for you

If you are like most organisations, you probably have a diverse set of COTS and bespoke applications that has grown over many years. These systems and applications will have been integrated in an ad-hoc manner over time, using different approaches such as database-to-database, or using file transfers.

Azure Integration Services provides the tools you need to integrate your current on premises applications and databases as well as your more modern cloud-native applications, whether these are SaaS or custom developed for PaaS or containers. AIS gives you a flexible toolkit which you can use to solve typical integration challenges, whether database-centric, queues, files, events, APIs or orchestrations.

Service Features

1. Microsoft Gold Partner Cloud Platforms
2. Migration of on-premises integration solutions
3. Support; Logic Apps/ADF Azure Service Bus/Function Apps/API Management/Azure Event Grid/Functions
4. Integration Environment support
5. Extend Private Cloud applications to Public Cloud for hybrid integration.
6. Enterprise Integration Patterns
7. Master Data Management solutions including COTS or custom applications
8. Full life-cycle agile project management and delivery
9. Agile delivery model
10. CI/CD pipelines using Azure DevOps

Service Benefits

1. Integrated support, development services
2. Establish integration between enterprise applications without the need to build infrastructure
3. Build custom cloud integration solutions
4. Effective planning and delivery of cloud integration projects
5. Integrated PaaS solutions minimises infrastructure elements
6. Faster ROI and lowered TCO
7. Full knowledge and skills transfer for client team enablement
8. Simplification of Service Design or Operating Procedures.
9. Address legacy technical debt

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories

Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.

Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**

Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.

Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.

Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.

Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.