

G-Cloud 15 Service Description



Digital Discovery Workshop

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Methods’ digital discovery workshop helps public sector organisations consider how they could deliver better digital public services. It provides the foundation for successful digital transformation by exploring digital maturity in your organisation, your digital ambitions, and opportunities for and barriers to digital modernisation in your organisation.

What is the Service

Methods offer digital discovery workshops with senior leaders, delivery focussed staff or a blend of the two. The session can be completed in a single day and uses our extensive knowledge of local government and a range of interactive tools and techniques to engage a wide range of stakeholders, build consensus and generate discussion about digital in your organisation.

What can it do for you

This service offers a cost-effective way to bring together key stakeholders to build consensus and understanding around how digital could be delivered in your organisation. Get a high-level snapshot of the types of ways that Methods can support your organisation for a small investment and leave the session with clear and precise, actionable outcomes and reusable outputs.

Service Features

1. One day workshop for senior and/or operational staff
2. Clear and precise, actionable outcomes and reusable outputs
3. Builds consensus with attendees in an interactive and engaging format
4. Assesses digital maturity
5. Explores digital ambition
6. Provides clarity on what organisations want to achieve from digital
7. Identify potential dependencies and barriers for change for services
8. Explore the types of opportunities digital could offer your organisation
9. Understand your organisation's readiness for digital change
10. Provides an insight into how a digital discovery works

Service Benefits

1. Extensive experience of the public sector, digital transformation and technologies
2. Built on our knowledge, supported by interactive tools and techniques
3. Objective challenge of your current digital thinking and approach
4. Creates a common understanding of digital maturity and digital ambitions
5. Identifies types of digital opportunities and barriers in your organisation
6. Generates discussion and builds consensus with key stakeholders
7. Understand how a digital discovery works
8. An opportunity to use key techniques with our experienced practitioners
9. Leave the session with clear, actionable outcomes and reusable outputs
10. Collaborative, interactive and engaging for any of your key stakeholders

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.