

G-Cloud 15 Service Description



Discovery and Roadmapping

Discovery and Roadmapping

Methods has a structured approach to the development of technical roadmaps. We use a range of tools to help understand areas for development and exploitation. We develop technical roadmaps which act as plans for the development of technology and business improvement, increasing an organisation’s exploitation of technology capability.

What is the Service

A technology roadmap is a representation of short- and long-term goals, mapped against technology solutions which will help to deliver those goals. A roadmap is a strategic plan or document that outlines the timeline and milestones for delivering a project or product. It provides a high-level overview of the key activities and objectives that need to be accomplished to achieve the desired outcome within a specific timeframe.

What can it do for you

Methods’ Roadmap service harnesses our vast experience designing and delivering solutions to the public sector, and gives a clear picture of the best areas for development within your organisation, along with an appraisal of a range of technical solutions and recommendations for both short- and long-term improvements.

Service Features

- 1. Uses Methods’ Technology Capability and Maturity Assessment Framework
- 2. Applies capability/value mapping to identify patterns and technology opportunities
- 3. Draws on significant understanding and experience of enterprise technology
- 4. Fully exploits Cloud/Digital platforms and technology
- 5. Thought leaders on open standards and internet-driven utility computing
- 6. Provides a clear plan for improving business and technology capability
- 7. Includes high level investment information
- 8. Scalable to an organisation’s size, context and appetite for change
- 9. Brings expertise in aligning technology solutions and business drivers
- 10. Consideration of cultural, organisational and process changes

Service Benefits

- 1. We are experts in assessing organisational maturity and capability
- 2. We understand enterprise technology in complex public service organisations
- 3. We work across health, emergency services, local and central government
- 4. We are experienced in planning and delivering technology change
- 5. We are experienced in planning and delivering business change
- 6. We deliver pragmatic innovation based on lengthy experience
- 7. Unrivalled access to leading-edge policy thinking on Cloud/Digital Public Services
- 8. Benefits/value-led approach to all strategies, demonstrating tangible savings
- 9. Flexible commercial arrangements: T&M/Fixed Price
- 10. We can act as a critical friend or trusted advisor

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.