

# G-Cloud 15 Service Description

Digital Technology Platform Evaluation

## Digital Technology Platform Evaluation

Methods has a proven track record of undertaking Digital Technology Platform evaluations, enabling councils to understand the opportunities and ensure value. We use our technical, commercial and market knowledge to enable councils to select the right platform options that align business and technology needs, with a benefits/value-led approach.

## What is the Service

We undertake an accelerated discovery to establish the type of digital platform that is suitable for your organisation. We support your organisation to identify the appropriate digital platform, aligning business and technology needs and setting out potential investments and implementation considerations. The assessment also identifies opportunities for improving customer experience and enabling benefits from more efficient and effective working.

Methods has significant, proven experience in helping councils understand the potential for digital technology platforms to transform service delivery and improve customer experience by using technology to deliver better services at lower cost.

By understanding context such as the organisation's digital aims, customer approach, service and technology landscape and combining these with your platform requirements, we can support you to make sure your platform choice balances and aligns business and technology needs.

## What can it do for you

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## Service Features

1. Access to deep technical expertise through our delivery ecosystem
2. We apply learning from across public and private sectors
3. Understand investment, savings, customer implications of your platform choice
4. Objectivity and independence from our vendor/solution neutrality
5. Unrivalled access to policy thinking on Cloud/Digital Public Services
6. Benefits/value-led approach to all technology reviews
7. Increased robustness of technical review
8. Expertise in aligning technology with business change
9. Options analysis is evidence and benefits-led
10. Better knowledge transfer through proven tools and processes

## Service Benefits

1. Aligns business and technology requirements
2. Recommendations based on existing, target service, technology landscape
3. Comprehensive, pragmatic understanding Cloud, Digital and platform-based principles
4. Independent, objective advice, vendor neutral with no commercial ties
5. Focus on alignment with business requirements and value for money
6. Ability to mobilise quickly with wide understanding of technology markets
7. Identify cost implications of your platform choice
8. A scalable delivery ecosystem: employees, partner firms, associates
9. Access to deep technical and commercial expertise and skills
10. Understand implications of your platform choice for customer experience

## Contact details

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📞 020 7240 1121

🌐 [www.methods.co.uk](http://www.methods.co.uk)

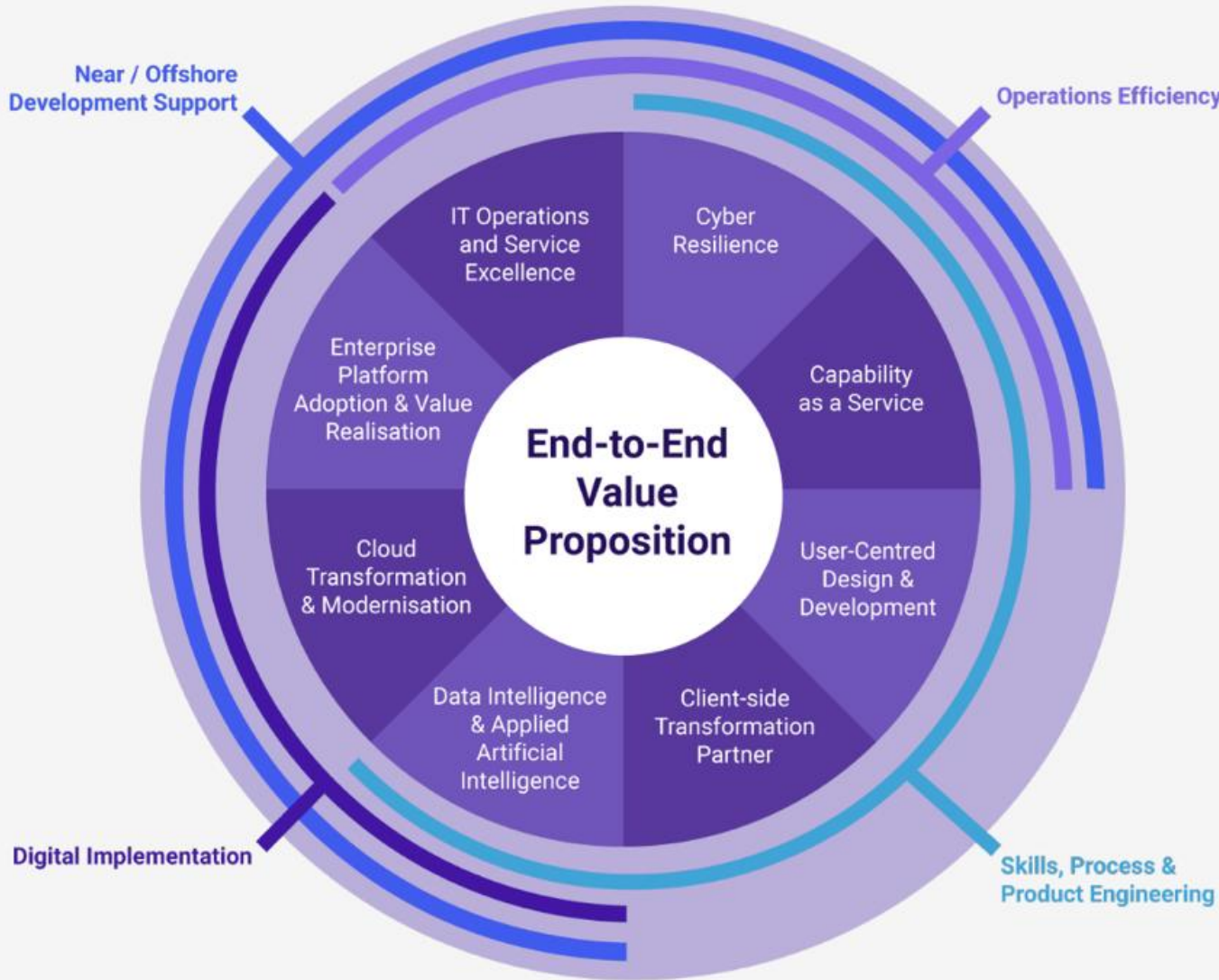
# End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

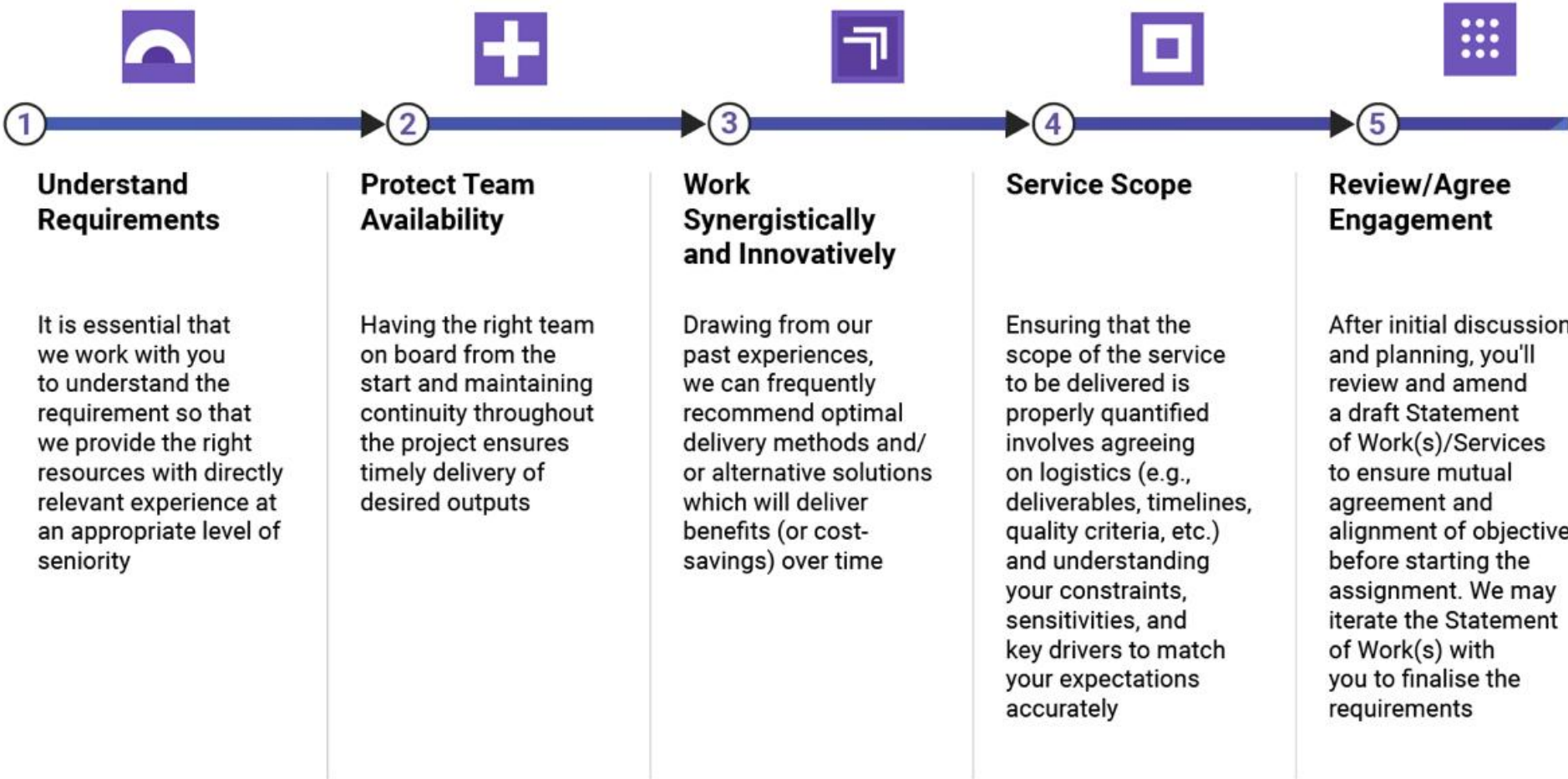
Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



# Onboarding and offboarding process



## Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.

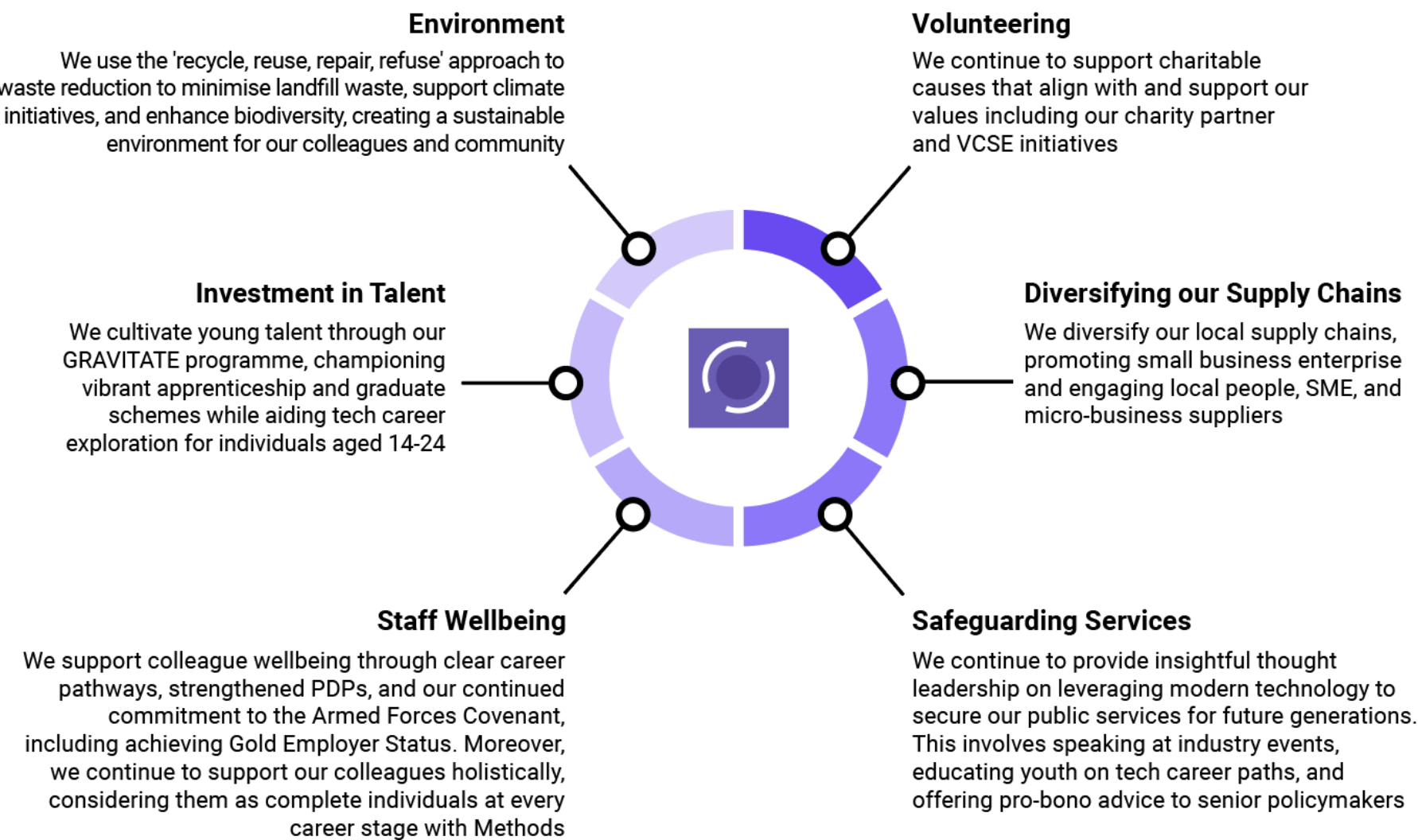


## Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

# Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



# Customer stories



**Cloud Hosting & Service Modernisation**  
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



**Cloud-Based ITSM Consolidation**  
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



**Large-Scale Cloud Migration (100+ Apps / 120TB)**  
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



**Azure Migration & Modern Workplace Enablement**  
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



**Cloud ITSM Migration (ServiceNow SaaS)**  
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



**Cloud-Native Data Pipelines (Azure Integration)**  
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.