

G-Cloud 15 Service Description

Emerging technology prototyping / Innovation-as-a-service

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Methods provide a rapid prototyping service to help organisations understand how emerging technology solutions can be applied to help address specific user needs and pain points. We follow established Agile practices to build, test, learn and iterate solutions, helping organisations define answers to challenges and set out a way forward.

What is the Service

We provide a rapid prototyping service to help organisations understand how emerging technology solutions can be applied to help address specific user needs and pain points. We follow established Agile practices - build, test, learn, iterate - in order to help clients define answers to challenges and set out a way forward.

What can it do for you

We work with clients to rapidly prototype solutions in a range of emerging technologies, including artificial intelligence (AI), blockchain, augmented reality (AR) and virtual reality (VR). We use these prototypes to help organisations understand how emerging technologies can address user needs and pave the way for further stages of work.

Service Features

- 1. Understanding of how emerging technologies can address user needs
- 2. User testing and rapid iteration of prototypes
- 3. Emerging technology benefit and feasibility identification
- 4. Working demo outlining potential uses for emerging technologies
- 5. Prototyping as business case support

Service Benefits

- 1. Rapid prototyping of emerging technologies
- 2. Prototype user testing
- 3. Artificial intelligence prototyping including machine learning and natural language processing
- 4. Neural network prototyping
- 5. Robotic process automation prototyping
- 6. Augmented reality and virtual reality prototyping
- 7. Blockchain / distributed ledger prototyping
- 8. Chatbot prototyping
- 9. Data science prototyping

Contact details

End-to-end transformation and innovation experts

Applying our skills in innovation and collaboration from across the Methods Group, to deliver end-to-end business and technical solutions that are people-centred, safe, and designed for the future.

Methods provide collaborative and innovative solutions to help Central Government adapt to the changing landscape and deliver better outcomes for citizens.

With a focus on driving interoperability and innovation in UK Central Government, we have helped multiple organisations in the sector modernise their IT architecture, systems, strategy, and operating models to improve organisational resilience and service delivery.

Methods deliver wide-ranging services and thought leadership to support delivery including:



Onboarding and offboarding process



Ordering and Invoicing

Once we have agreed a Statement of Work(s) we will sign the appropriate agreement and complete a Call Off contract with an attached Statement of Work(s), and submission of a Purchase Order. We will then set up a mutually acceptable start date and commence work.

Payment terms are 30 days or less as may be agreed.

Please note - we are unable to accept Government Procurement Card (GPC) payments.



Customer Responsibilities

For any given requirement, we will identify any dependencies on the customer (e.g. access to key stakeholders, facilities, documentation, etc.) and agree these at the start of the work.

Making a difference

The work we do each day is focused on delivering a positive difference for the public sector for the benefit of society as a whole.



Customer stories



Cloud Hosting & Service Modernisation
Modernised digital services using secure cloud hosting, streamlined legacy workflows, and improved data insights. Delivered faster decisions, reduced manual effort, and a more transparent, **user-friendly experience** for internal teams and external users.



Cloud-Based ITSM Consolidation
Unified multiple service desks onto a cloud-based ITSM platform, standardising processes and automating workflows. Improved incident, change, and problem management, **boosting overall service reliability, efficiency, and organisational visibility.**



Large-Scale Cloud Migration (100+ Apps / 120TB)
Delivered cloud migration of **100+ legacy applications** and **120TB of data** with **100% availability.** Strengthened compliance, improved transparency, and significantly enhanced operational resilience across critical digital services.



Azure Migration & Modern Workplace Enablement
Migrated data centres to Azure and deployed modern workplace cloud services, delivering secure, scalable infrastructure. Achieved improved user experience, strengthened security posture, and **£1m savings** - all with zero service disruption.



Cloud ITSM Migration (ServiceNow SaaS)
Successfully migrated from a legacy ITSM tool to a modern, cloud-based ServiceNow platform. Delivered scalable, robust service operations, strengthened governance, and enabled faster, more consistent digital service delivery across the organisation.



Cloud-Native Data Pipelines (Azure Integration)
Built automated Azure Data Factory pipelines into a Lakehouse architecture, using Bronze/Silver/Gold layers and Delta with CI/CD. Delivered secure daily refreshes, improved data quality, lower manual effort, and more efficient reporting.