



Integration Advisory Services

Contracting body

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CGI

Table of contents

1.	Service Description	4
1.1.	Overview	4
1.2.	Our Success Framework	4
1.3.	Our Services	5
1.4.	Our Ethos	5
1.5.	The Benefits	6
2.	Service Pricing and Terms and Conditions	6
2.1.	Pricing	6
2.2.	Terms and Conditions	6
3.	Further Information	6
PROPRIETARY AND CONFIDENTIAL		7

Service Definition Overview

CGI Integration Advisory is a service focused on helping clients effectively orchestrate their disaggregated supply-chains and multi-cloud ecosystems.

Our discovery led approach is to deploy teams of expert practitioners, to identify and diagnose problem areas, then in collaboration with intelligent client functions or SI/SIAM teams, develop bespoke interventions.

Why CGI?

For the last 10 years the UK Government has driven contract disaggregation in a bid to open the market to a broader range of suppliers, increase innovation, drive down costs and mitigate against the risk of sourcing all services from one single supplier.

Many Government organisations are now working with a much wider range of suppliers, and whilst they are reaping some of the expected rewards of disaggregation and digital transformation, some cracks in the system may also be surfacing such as:

- Skills gaps in internal teams, particularly in the context of systems and service integration
- Complex supplier relationships impacting quality, reliability and consistency
- Low velocity due to challenges in cross-supplier coordination and collaboration
- Challenges in data management and sharing
- Loss of institutional knowledge.

However, disaggregation strategies can succeed, even when experiencing any of the above challenges.

Our Ethos for this service is not about becoming your SI or SIAM.

- Our north star is to help clients become the integrators they want/need to be.
- We are practitioners, not just consultants - providing 'Business-centred solutions from design to delivery'.
- Independent client-side expertise is the key. We deploy "the A-team" to act as your Strategic Partner and Critical friend, with the headline objective of upskilling and transferring that expertise to your teams.

1. Service Description

1.1. Overview

Many Government organisations are now working with a much wider range of suppliers, and whilst they are reaping some of the expected rewards of disaggregation and digital transformation, some cracks in the system may also be surfacing such as:

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However, disaggregation strategies can succeed, even when experiencing any of the above challenges.

CGI Integration Advisory is a new service, focused on helping clients effectively orchestrate their disaggregated supply-chains and multi-cloud ecosystems.

Our discovery led approach is to deploy teams of expert practitioners, to identify and diagnose problem areas, then in collaboration with intelligent client functions or SI/SIAM teams, develop bespoke interventions.

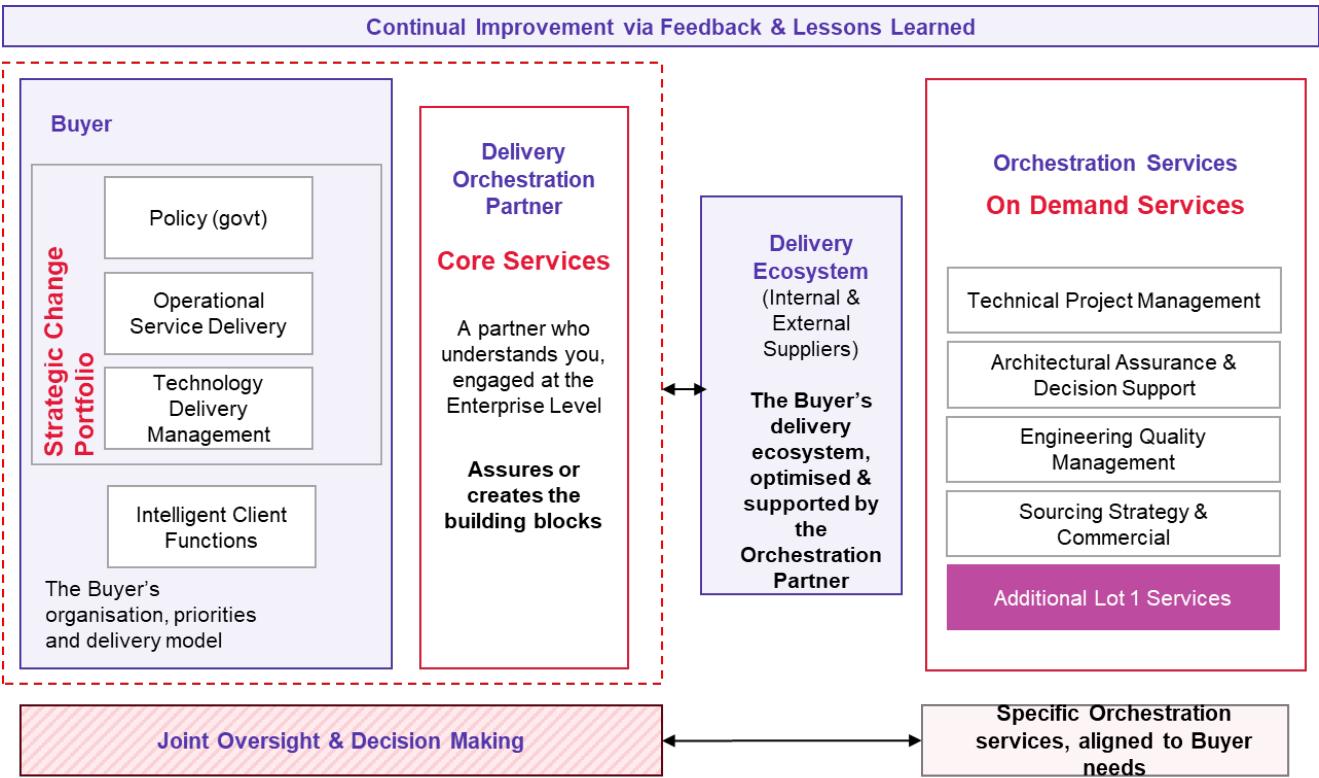


Figure 1 - An overview of the factors and stakeholders involved in CGI's Integration Advisory Services

1.2. Our Success Framework

Every situation is unique, however, there are building blocks of success common to most situations. Illustrated below, our approach uses a Success Framework to assess maturity and effectiveness of key Integration and Orchestration attributes.

Using this framework, our Integration Advisory service triages the client's ecosystem and delivery model, identifying any attributes where performance is sub-optimal. Problem areas are refined into a prioritised backlog and then bespoke solutions are developed and implemented in full collaboration with the client.

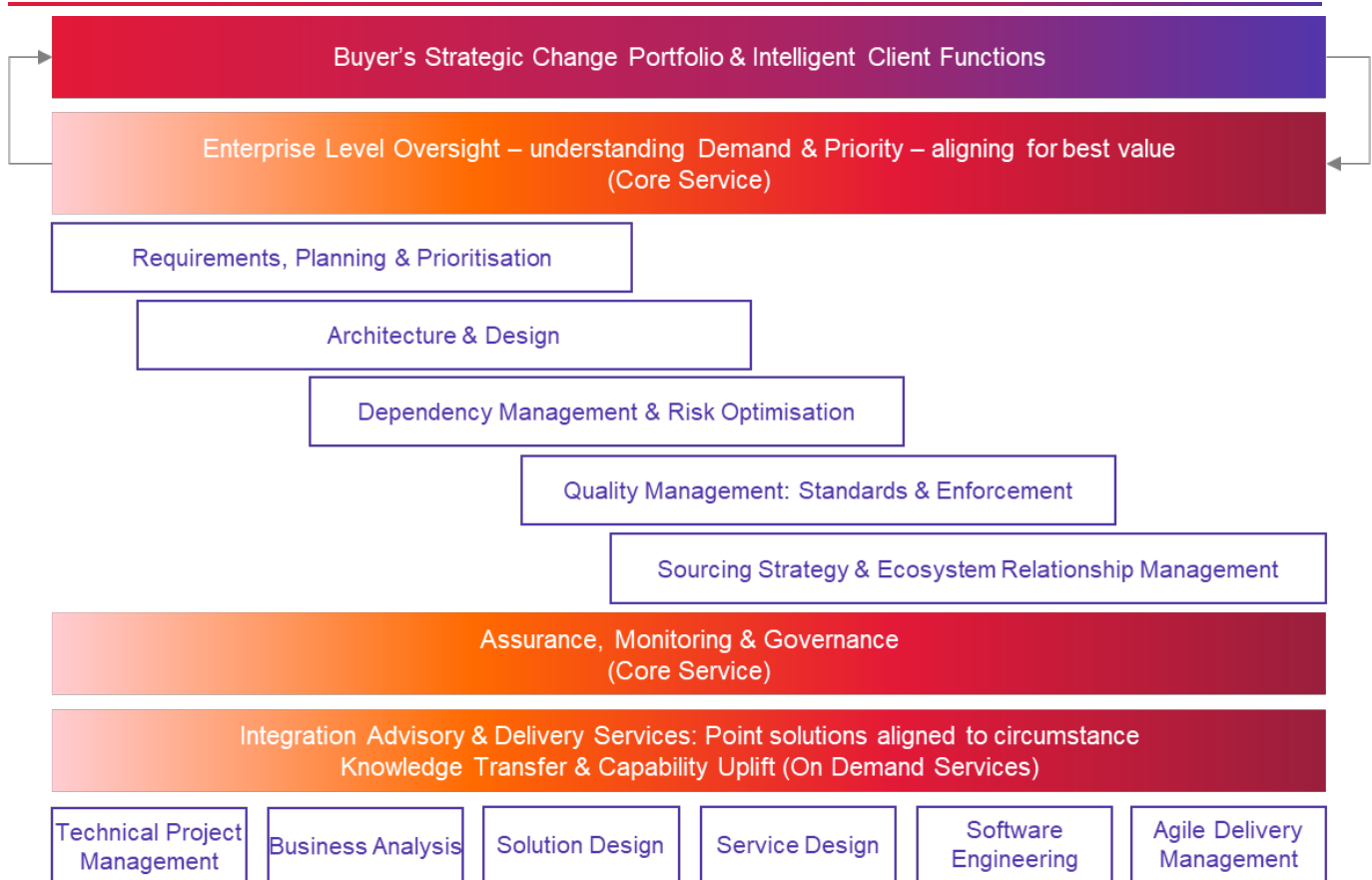


Figure 2 - An overview of CGI's Success Framework used in the delivery of Integration Advisory

1.3. Our Services

There is no “one size fits all” solution to effective integration - every situation is unique. Our approach uses the experience and expertise we’ve developed from over 40 years as a systems integrator for government. We assess the ecosystem end-to-end across the whole delivery lifecycle. Our aim is to assess all the components of the success framework, looking to ensure that they are in place, mature and operating effectively. Where they are not, we design and implement the solutions needed. For example:

- Establishing strategic and programme objectives, identifying gaps at project and supplier level.
- Designing appropriate On-Demand services with CxOs to provide joint oversight for delivery.
- Agreeing a plan with clearly defined deliverables to bridge gaps and ensure building blocks are in place
- Delivering against objectives, designs and plans, supported by SMART outcomes and continuous monitoring.
- Transferring knowledge, skills and capability to the client, through structured upskilling and KT programmes.

1.4. Our Ethos

This service is not about becoming your SI or SIAM, our north star is to help clients become the integrators they want/need to be.

We are practitioners, not just consultants - providing ‘Business-centred solutions from design to delivery’. Independent client-side expertise is the key.

We deploy “the A-team” to act as your Strategic Partner and Critical friend, with the headline objective of upskilling and transferring that expertise to your teams.

1.5. The Benefits

CGI has 40+ years' experience working as a strategic supplier to UK government, building and running mission critical services ranging from solutions to simplify tax collection and support payments, to the UK's most important intelligence database.

With over 8,000 members in the UK, our pool of capabilities has breadth and depth. According to need, we can deploy practitioners with deep expertise across the end-to-end technology lifecycle, from:

- Strategic Business Planning, Portfolio, Programme and Project Management; through
- Architecture and Design and Multi-cloud optimisation; to
- Workflow optimisation, software engineering, service management, tooling integration; and
- Agile delivery management and the optimisation of CI/CD pipelines.

Alongside us we have an Ecosystem of our own, working with a very broad range of curated SMEs and alliance partners we have access to all the technical capabilities supporting today's government digital, data and technology services.

Our commercial models are flexible and with an outcome-based approach to delivery, we operate outside IR35, share risk and are flexible and responsive.

Underlying all the above, is CGI's management foundation which provides key controls that define, guide and focus our attention on providing high quality services that truly are adapted to your needs.

2. Service Pricing and Terms and Conditions

2.1. Pricing

Please refer to the G-Cloud 15 portal for the rates available.

2.2. Terms and Conditions

Please refer to the associated Terms and Conditions Document relevant for this Service including termination by the Buyer or Supplier.

3. Further Information

For more information about this or any of our G-Cloud services, please contact us:

Phone: +44 0845 070 7765. Ask to speak to the G-Cloud team.

Email: uk.gen.ccsframeworks@cgi.com, including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

We will prepare a quotation for you. Once the quotation is agreed upon, we will issue you the necessary documentation (as required by the G-Cloud Framework) and ask you to provide us with a purchase order.

Once we have received your purchase order, the services will be configured to the requirements agreed with invoices issued to you for the services procured. On a monthly basis, we will also complete the mandated management information reports to Government Procurement.

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The information in this proposal is submitted on 30 Jan 2026 - Issue 1.0 on behalf of CGI by the following authorised representative:

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