



Data Blueprint

Contracting Body

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CGI

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Service Definition overview

CGI's Enterprise Data Landscape Review (Part of the CGI DataWorks suite of advisory services) helps public sector organisations build a picture of their enterprise data assets mapped to critical business needs. Often organisations find themselves with a wealth of critical data residing in organisational silos which are either inaccessible to those who may find it useful or duplicated to an extent that multiple versions of the truth exist. We map data sources to decisions and appraise criticality, sensitivity and quality of those data assets. This supports our clients in identifying, modelling and governing their enterprise data in a way that puts business outcomes first.

Features

- Discovery phase to identify challenges and opportunities.
- Mapping of business imperatives with source data.
- Heatmap appraisal of data source criticality and reliability.
- Documentation describing the data landscape.
- Identification of data improvement initiatives to support business decisions.

Benefits

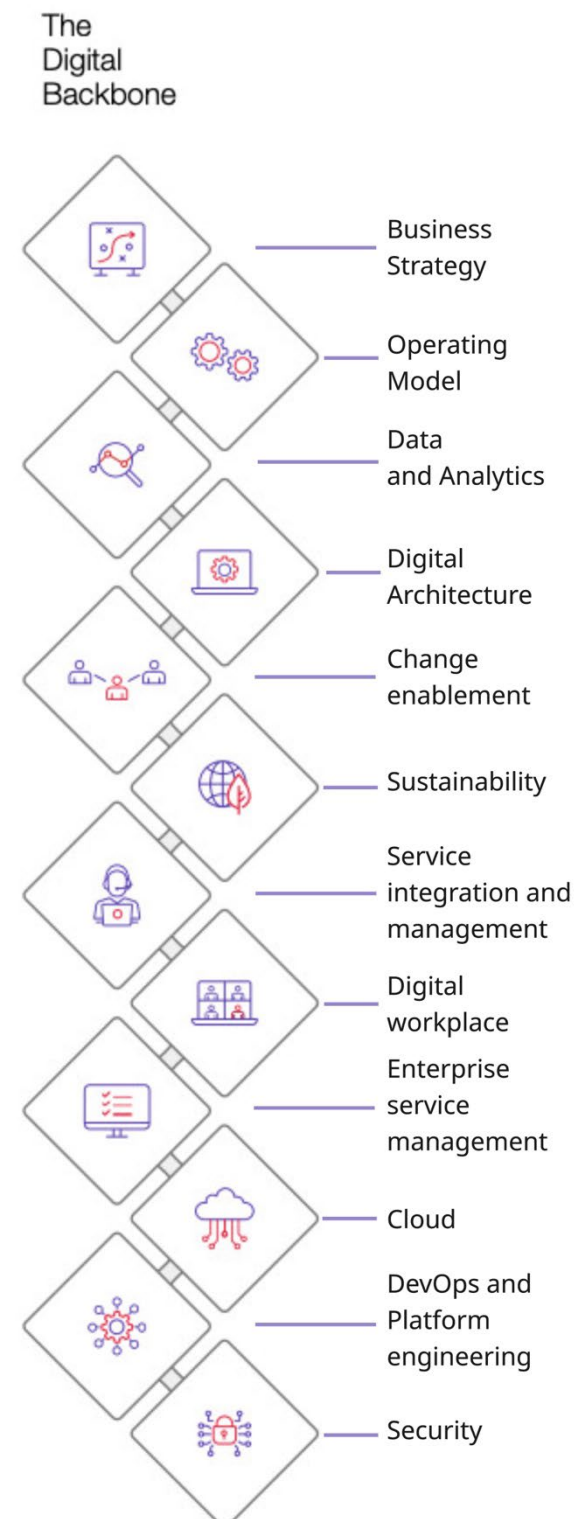
- Improved visibility of data landscape.
- More robust data modelling and governance.
- Accelerated data catalogue development.
- Increased speed to insight for decision makers.
- Improved business decisions based on better data.
- Increased productivity of data handlers.
- Improved organisational agility.
- Reduced compliance risk.

Why CGI?

CGI brings together technical, functional, and industry expertise to help global and regional clients solve business problems with data, analytics and AI.

CGI combines deep data and analytics expertise with domain knowledge across UK Government, health, policing, defence, taxation, and regulated sectors. Our client-proximity model ensures local accountability while being backed by global centres of excellence, reusable frameworks and proven methodologies. We are technology-agnostic across major cloud, data and analytics platforms, and we leverage CGI IP and accelerators where appropriate. Clients benefit from our multi-cloud partnerships, UK-cleared personnel, and our experience delivering secure, scalable, insight-driven architectures.

...all this built into our end-to-end digital transformation offering we call **the digital backbone**.



1. Service Description

1.1. Market Context

To remain competitive and relevant, organisations today need to continually sense the environment (data and insights), respond fast (decisions and actions) and drive on continuous improvement (performance governance)

Data enabled enterprises make evidence-based decisions. Those organisations not only have higher business agility but are also digital leaders. There's no digital transformation without data.

Data quality, data interoperability, operational excellence & attracting talent are becoming increasingly important business imperatives and emerging technologies such as cloud-based data lakes, AI & ML provide a direction to convert challenge into opportunity.

More often than not however we see that data is being captured in silos, not aligned to overall business strategy and rarely thought about across the full enterprise landscape. Decision-making based on poor-quality data ultimately leads to poor business decisions which are very costly in both the short and long term.

Whilst across industries it is clear there are many employees skilled in data it is rare to find an organisation which fully optimises the use of data through its sourcing strategy, governance, storage and processing, presentation of insights and decision governance to drive bottom line benefit

1.2. Our Service

In light of the complex data landscape and the pressure on organisations to drive performance improvements using evidence-based decisions, CGI offer a consultative Enterprise Data Landscape accelerator to help clients understand what data they have available and how it aligns to their critical business outcomes and how fit for purpose it is.

Our data strategy consultants will liaise with a broad group of relevant technical and business stakeholders to understand the business context and the location of data assets which support key decisions in the business. A mapping of data sources to key decisions and actions will be clearly documented.

The output of our assessment will identify the data assets that underpin strategic organisational imperatives along with a high-level appraisal of their criticality, sensitivity and quality to provide actionable continuous improvement context.

Following this review an analysis of the data landscape will be undertaken to clearly articulate priority activities which should be undertaken to ensure data quality, improve alignment with business objectives or reduce risk.

Features

The features of an engagement like this will typically take the following shape:

- Discovery phase to identify challenges and opportunities.
- Mapping of business imperatives with source data.
- Heatmap appraisal of data source criticality and reliability.
- Documentation describing the data landscape.
- Identification of data improvement initiatives to support business decisions.

This can be refined as needed according to specific context

Benefits

The following benefits will be uncovered to different degrees if the findings and recommendations from the exercise are leveraged and adopted:

- Improved visibility of data landscape.
- More robust data modelling and governance.
- Accelerated data catalogue development.
- Increased speed to insight for decision makers.
- Improved business decisions based on better data

- Increased productivity of data handlers.
- Improved organisational agility.
- Reduced compliance risk.

1.3. Change Control

Any changes to agreed scope (e.g., additional systems, extra analysis, deep technical design) will be managed through change control in line with the buyer's governance process.

2. Data backup and restore

Not applicable – consultancy service. We do not host or operate buyer systems. We assess the buyer's backup and restore posture and report any gaps.

3. Service Continuity

Consultancy delivery only. CGI provides resource substitution and rescheduling to maintain continuity. Buyer platform continuity, resilience and disaster recovery remain the buyer's responsibility.

4. Onboarding and Offboarding

CGI performs a mobilisation session to confirm scope, stakeholders, access, artefacts, and delivery schedule.

Onboarding

- Mobilisation and governance alignment.
- Identification of stakeholders and SMEs.
- Confirmation of environments, tools and data access (read-only).
- Agreement of documentation sets to be reviewed.
- Scheduling of interviews, workshops and analysis activities.

Offboarding

- Handover of final deliverables.
- Playback of findings and recommendations.
- Knowledge transfer to buyer teams.
- Access revocation and artefact hand back.

Access to data upon exit

Any data provided by the buyer is used solely for assessment and is securely deleted in line with CGI retention policy unless otherwise agreed.

5. Service constraints

- Consultancy only – no live service management, hosting or operational run activities.
- Scope limited to buyer-owned environments and provided artefacts.
- SMEs must be available for interviews and validation sessions.
- Read-only access is agreed at mobilisation.
- Outputs depend on the accuracy and completeness of information supplied.
- Changes to scope require buyer approval.

6. Service levels

- Response to queries within 1–2 working days.

- Draft report within the timeframe agreed during mobilisation.
- Final report issued within 5 working days of feedback on the draft.
- Workshops and playbacks scheduled within normal business hours.

7. After sales support

CGI provides a post-engagement support window including:

- A playback session for senior stakeholders.
- Q&A support for 30 days following delivery.
- Optional follow-on consultancy for roadmap execution or deeper technical design.

8. Technical requirements

The buyer is expected to provide:

- Named SMEs for business, data and technical areas.
- Access to existing architecture diagrams, metadata, lineage, data catalogues and governance artefacts.
- Read-only system or platform access where required.
- Relevant security, privacy and retention policies.
- Access to repositories, data stores or API documentation as applicable.

9. Outage and maintenance management

Not applicable - consultancy service. Any automated discovery is scheduled with the buyer to avoid impact.

10. Hosting options and locations

Not applicable - no hosting is provided. Work is performed within the buyer's cloud or on-premises environments. Delivery is UK-based by default.

11. Security

CGI ensures:

- Personnel hold appropriate UK Government BPSS or higher screening.
- Access follows least-privilege principles.
- Encryption is applied to any transferred artefacts.
- Data is handled in line with CGI ISO 27001 controls.
- Data is deleted following contract closure or as contractually agreed.

12. Service Pricing and Terms and Conditions

12.1. Pricing

Please refer to the G-Cloud 15 portal for the rates available.

12.2. Terms and Conditions

Please refer to the associated Terms and Conditions document relevant to this service, including termination provisions.

13. Further information

For more information about this or any of our G-Cloud services, please contact us:

Phone: +44 0845 070 7765. Ask to speak to the G-Cloud team.

Email: uk.gen.ccsframeworks@cgi.com

Please include the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

We will prepare a quotation for you. Once the quotation is agreed upon, we will issue you the necessary documentation (as required by the G-Cloud Framework) and ask you to provide us with a purchase order.

Once we have received your purchase order, the services will be configured to the requirements agreed with invoices issued to you for the services procured.

On a monthly basis, we will also complete the mandated management information reports to Government Procurement.

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The information in this proposal is submitted on 30 Jan 2026 - Issue 1.0 on behalf of CGI by the following authorised representative:

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