



CGI Cloud Strategy, Planning, and Architecture

Contracting body

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CGI

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Service Definition Overview

CGI's Cloud Strategy, Planning and Architecture service helps public sector organisations define a clear, actionable and secure cloud direction aligned to business outcomes. The service assesses current people, process and technology maturity, evaluates cloud readiness, and produces a target state architecture and roadmap across AWS, Azure and OCI. The outcome is a measurable, compliant, and cost-optimised cloud strategy enabling safe, sustainable adoption of cloud innovation.

Why CGI?

CGI brings deep UK public-sector domain expertise, a client-proximity delivery model, a proven multi-cloud strategy framework, and global delivery capability. Our partnerships with AWS, Azure and GCP, along with extensive experience across central and local government, allow us to provide secure, scalable and pragmatic guidance. We combine cloud strategy specialists, enterprise architects, security experts, FinOps practitioners and organisational-change consultants to deliver outcomes that are achievable, compliant and value-driven.

1. Service Description

CGI supports buyers in developing a robust cloud strategy, aligned to organisational goals, digital transformation requirements, and cloud adoption frameworks. The service is built on **People – Process – Technology (PPT)** and structured around the discovery, assessment, target state design and roadmap phases.

1.1. People

CGI assesses stakeholder alignment, cloud skills, training requirements, organisational structure, and readiness for cultural change. Gap analysis highlights capability uplift and governance requirements for adopting cloud at scale.

1.2. Process

We review procurement, architectural governance, service management, security controls, consumption models and cloud financial processes. Strengths, gaps and optimisation opportunities are identified, ensuring alignment to cloud adoption frameworks across providers.

1.3. Technology

We assess the existing estate including applications, platforms, dependencies, integration points, and legacy constraints to determine cloud suitability. Architecture decisions are documented, including trade-offs, risks and recommended modernisation approaches.

1.4. Core Activities

- Vision and strategic principles development
- Maturity assessment (agnostic or provider-aligned)
- Current state baseline analysis
- Cloud operating model and governance definition
- Security and compliance guardrails
- Target state architecture (multi-cloud, hybrid or cloud-first)
- Cloud roadmap and prioritised initiatives
- KPI and success-measure creation
- Business case and cost model considerations
- Change management and upskilling recommendations.

1.5. Deliverables

- Cloud Strategy Document (vision, principles, scope)
- Maturity assessment and gap analysis
- Target state architecture and operating model
- Security and governance guidance
- Roadmap with timelines, dependencies and costs
- KPI and success-measurement framework
- Executive presentation.

1.6. Change Control

All scope changes are managed via an agreed change control process, following G-Cloud guidelines.

2. Data Backup and Restore

Not applicable - consultancy service. We do not host or operate buyer systems. We assess the buyer's backup, restore posture, and report any gaps.

3. Service Continuity

Consultancy delivery only. We provide resource substitution and rescheduling to maintain continuity. Buyer platform continuity and DR remain the buyer's responsibility.

4. Onboarding and Offboarding

4.1. On-boarding

- Kick-off and mobilisation
- Access enablement and stakeholder mapping
- Workshops to confirm scope, priorities and constraints.
- Review of available artefacts and documentation
- Agreement of communication and governance processes.

4.2. Off-boarding

- Handover of all deliverables
- Knowledge-transfer sessions
- Final presentation and playback
- Access removal and closure activities.

4.2.1. Access to data upon exit

CGI hands back all materials created during delivery. No CGI-hosted data is retained.

5. Service Constraints

- Advisory service only; no hands-on engineering unless separately contracted
- No hosting, platform operation, or 24 by 7 support
- Buyer must provide required SMEs, documentation, and access.
- Dependencies on third-party tools or data availability may affect timelines.
- Any work beyond agreed scope will require change control.

6. Service Levels

- Response to communications within two working days.
- Workshop outputs typically delivered within five working days.
- Draft strategy artefacts delivered within ten working days of data receipt.
- Final reports issued within five working days following buyer feedback.

7. After Sales Support

A 30-day window is provided post-delivery for clarifications, Q&A and one formal playback session. Additional support can be procured via G-Cloud.

8. Technical Requirements

- Access to architecture diagrams, current state documentation, and policies
- Read-only access to cloud or on-premises environments if required.
- Availability of business and technical SMEs
- Existing cost, utilisation, or procurement data (if applicable)
- Strategy and roadmap documentation previously produced (optional).

9. Outage and Maintenance Management

Not applicable - consultancy service. We do not run a live service. Any automated discovery is scheduled with the buyer to avoid impact.

10. Hosting Options and Locations

Not applicable - no hosting is provided. Work is performed within the buyer's cloud environments. Delivery is UK based by default.

11. Security

CGI applies strong access controls, encrypted data handling, minimal retention, and secure deletion processes. All personnel are BPSS-screened as a minimum. CGI's Integrated Management System is certified to ISO 9001, ISO 20000 and ISO 27001.

12. Service Pricing and Terms and Conditions

12.1. Pricing

Please refer to the G-Cloud 15 portal for the rates available.

12.2. Terms and Conditions

Please refer to the associated Terms and Conditions Document relevant for this Service including termination by the Buyer or Supplier.

13. Further Information

For more information about this or any of our G-Cloud services, please contact us:

Phone: +44 0845 070 7765. Ask to speak to the G-Cloud team.

Email: uk.gen.ccsframeworks@cgi.com, including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.

We will prepare a quotation for you. Once the quotation is agreed upon, we will issue you the necessary documentation (as required by the G-Cloud Framework) and ask you to provide us with a purchase order.

Once we have received your purchase order, the services will be configured to the requirements agreed with invoices issued to you for the services procured.

On a monthly basis, we will also complete the

5. Your preferred timescales for starting the work. mandated management information reports to Government Procurement.

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The information in this proposal is submitted on 30 Jan 2026 - Issue 1.0 on behalf of CGI by the following authorised representative:

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