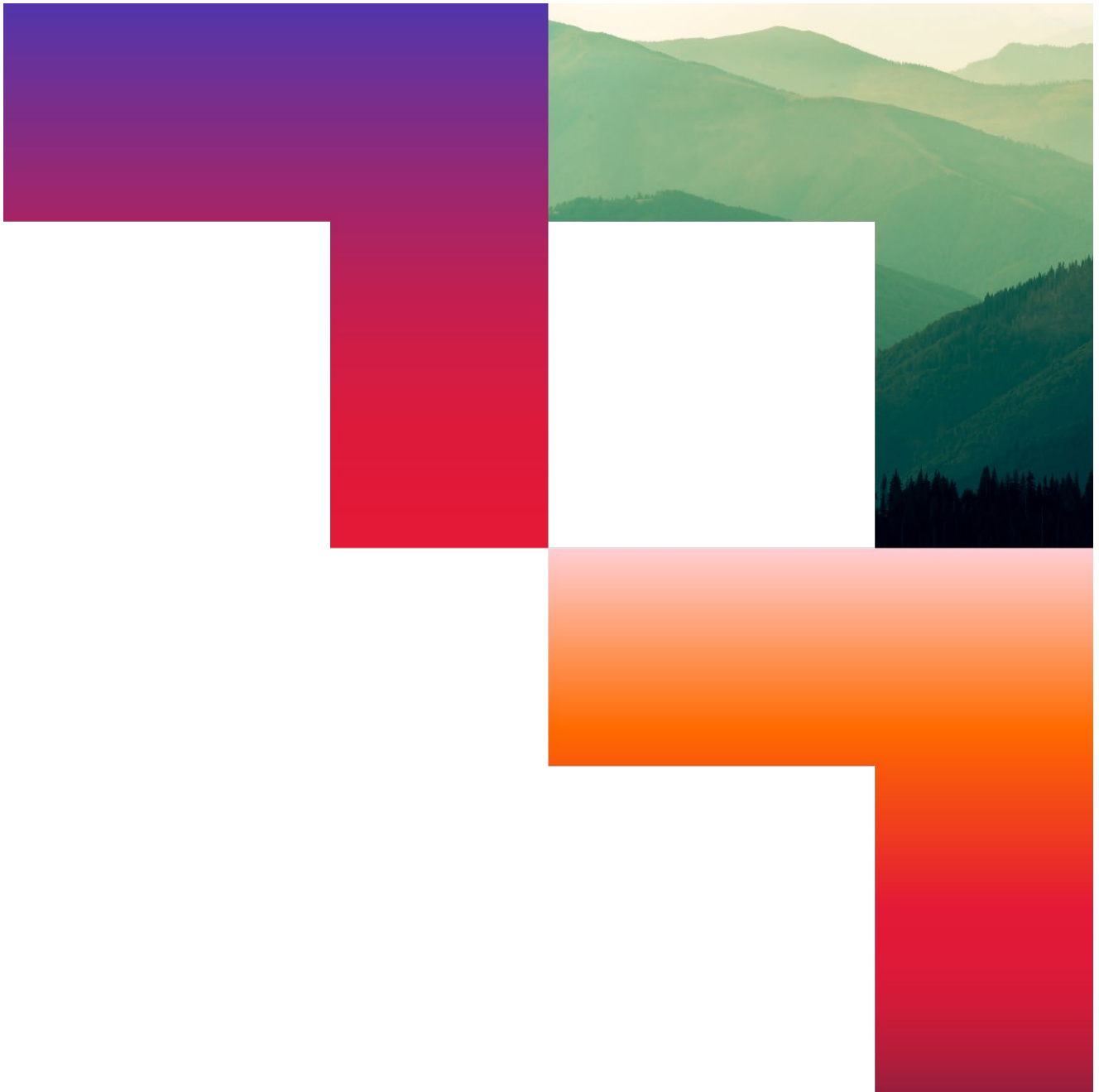




Data and AI Governance

CGI Ltd

30 Jan 2026

Issue 1.0

© 2026 CGI IT UK Ltd

CGI

Table of contents

1.	Service Description	4
1.1.	Market Context	4
1.2.	Our Service	4
1.3.	Change Control	5
2.	Data Backup and Restore	5
3.	Service Continuity	5
4.	Onboarding and Offboarding	5
5.	Service Constraints	6
6.	Service Levels	6
7.	After Sales Support	6
8.	Technical Requirements	6
9.	Outage and Maintenance Management	6
10.	Hosting Options and Locations	7
11.	Security	7
12.	Service Pricing and Terms and Conditions	7
12.1.	Pricing	7
12.2.	Terms and Conditions	7
13.	Further Information	7
PROPRIETARY AND CONFIDENTIAL		8

Service Definition Overview

CGIs Data, Analytics & AI Governance engagements (part of CGIs Dataworks suite of services) help public sector organisations create a practical data capability improvement plan to mature the organisations end to end governance of data and support better insights, AI solutions and ultimately business outcomes.

We provide a structured approach to the effective management, compliance, and ethical use of data and artificial intelligence (AI) within organisations of all types, with a strong focus on maximising the value of data assets while safeguarding privacy, security and transparency.

Features

- Discovery to identify challenges and opportunities within your existing data governance framework.
- Design of target Data & AI governance frameworks aligned to your organisation.
- Recommendations to ensure compliance with data protection regulations, industry standards and ethics.
- Identification of key capability improvements required to embed robust Data & AI risk mitigation as standard.

Benefits

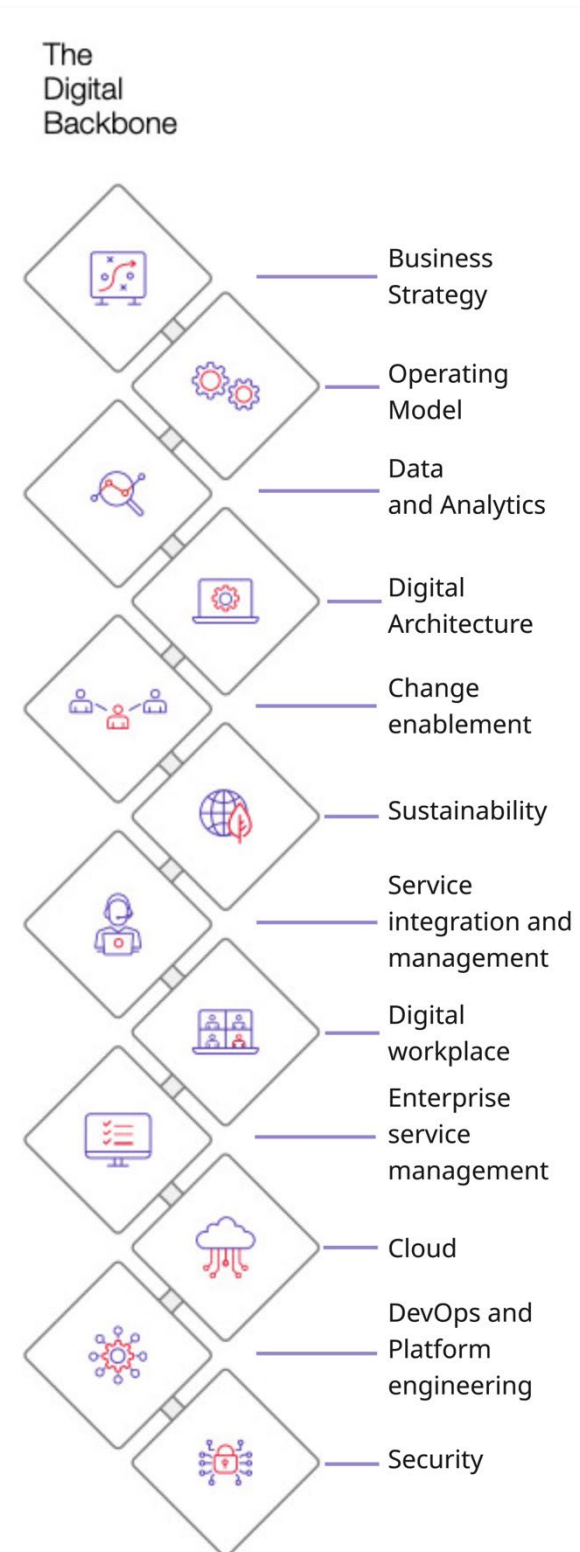
- Robust Regulatory Compliance
- Improved Data Quality
- Responsible and Ethical Leadership
- Enhanced Operational Efficiency
- Innovation Enablement.

Why CGI?

CGI brings together technical, functional, and industry expertise to help global and regional clients solve business problems with data, analytics and AI.

CGI combines deep data and analytics expertise with domain knowledge across UK Government, health, policing, defence, taxation, and regulated sectors. Our client-proximity model ensures local accountability while being backed by global centres of excellence, reusable frameworks and proven methodologies. We are technology-agnostic across major cloud, data and analytics platforms, and we leverage CGI IP and accelerators where appropriate. Clients benefit from our multi-cloud partnerships, UK-cleared personnel, and our experience delivering secure, scalable, insight-driven architectures.

...all this built into our end-to-end digital transformation offering we call the digital backbone.



1. Service Description

1.1. Market Context

To remain competitive and relevant, organisations today need to continually sense the environment (data and insights), respond fast (decisions and actions) and drive on continuous improvement (performance governance)

Data enabled enterprises make evidence-based decisions. Those organisations not only have higher business agility but are also digital leaders. There's no digital transformation without data.

Data quality management, data interoperability, operational excellence & cybersecurity are becoming increasingly important business imperatives and emerging technologies such as cloud-based data lakehouses, AI & ML provide the capability to convert challenge into opportunity

Whilst across industries it is clear there are many employees skilled in data it is rare to find an organisation who optimises the use of data through its governance framework, technical management, presentation of insights and decision making to drive bottom line benefit.

The pace of change in the industry is outstripping the availability of talent. We recognise this and CGI can offer the technical skills and business know how to fill those gaps and support clients in their data driven initiatives.

1.2. Our Service

CGI's Data & AI Governance Assessment is a consultative service that evaluates your level of data capability across key dimensions.

The findings inform targeted data initiatives that:

- Build on your existing strengths
- Address areas of weakness
- Are tailored to your organisation.

The assessment considers:

- **Governance Framework Design** - Governance structures, roles, responsibilities and mechanisms for decision-making, oversight and stakeholder engagement.
- **Policy Development** - Data and AI governance policies, frameworks and standards aligned with government regulations and best practice.
- **Compliance Assurance** - Review of adherence to data protection regulations, ethical guidelines and industry standards, with recommendations for continuous improvement.
- **Data Privacy and Security** - Measures for data privacy protection, encryption, access controls and threat detection to safeguard sensitive information and mitigate security risks.
- **Responsible & Ethical Use of Data & AI** - Guidelines, training and impact assessments to promote responsible AI, addressing bias, fairness, accountability and transparency.
- **Data Quality Management** - Processes and tools for assessing, cleansing, validating and tracking data lineage to improve the accuracy, reliability and usability of your data assets.
- **Risk Management** - Identification and mitigation of risks associated with data governance, AI algorithms, decision-making processes and potential societal impacts, ensuring resilience and trust.
- **Continuous Improvement** - Ongoing monitoring of performance metrics, feedback and emerging trends to refine governance practices, policies and technologies as needs evolve.

Engagement model

CGI works with a stakeholder group identified by the client, typically consisting of senior decision makers and nominated subject matter experts. This group includes both consumers of insight (business leaders, operational managers) and data practitioners (data, technology and governance roles). External stakeholders can be included where relevant.

The objectives are to understand the current situation, aspirations, pain points and opportunities, and to construct a roadmap towards best practice in the areas that matter most to your strategy and regulatory obligations.

Typical Engagement Features

A Data & AI Governance engagement will usually include:

- **Discovery** to identify challenges and opportunities within your existing data governance framework.
- **Design** of target Data & AI governance frameworks aligned to your organisation.
- **Alignment** of business imperatives with data handling policies and practices.
- **Identification** of key capability improvements required to embed robust Data & AI risk mitigation as standard practice.
- **Recommendations** to ensure compliance with data protection regulations, ethical guidelines and industry standards.

These elements can be refined and tailored at project mobilisation to suit your context.

Benefits

Depending on the scope and depth of the assessment, adopting the recommendations can deliver benefits such as:

- **Robust Regulatory Compliance** - Achieve and demonstrate compliance with data and AI regulations, reducing risk and building public trust.
- **Improved Data Quality** - Enhance data accuracy, completeness and reliability to support stronger evidence-based decision-making and better service delivery.
- **Responsible and Ethical Leadership** - Show clear commitment to ethical use of data and AI, promoting fairness, transparency and accountability in public sector operations.
- **Enhanced Operational Efficiency** - Streamline data management processes, reduce duplication and optimise resource allocation through standardised governance.
- **Innovation Enablement** - Create a secure and ethical foundation for experimentation, research and data-driven innovation across the organisation.

1.3. Change Control

Any changes to agreed scope (e.g., additional systems, extra analysis, deep technical design) will be managed through change control in line with the buyer's governance process.

2. Data Backup and Restore

Not applicable – consultancy service. We do not host or operate buyer systems. We assess the buyer's backup and restore posture and report any gaps.

3. Service Continuity

Consultancy delivery only. CGI provides resource substitution and rescheduling to maintain continuity. Buyer platform continuity, resilience and disaster recovery remain the buyer's responsibility.

4. Onboarding and Offboarding

CGI performs a mobilisation session to confirm scope, stakeholders, access, artefacts, and delivery schedule.

Onboarding

- Mobilisation and governance alignment
- Identification of stakeholders and SMEs
- Confirmation of environments, tools and data access (read-only)

- Agreement of documentation sets to be reviewed
- Scheduling of interviews, workshops and analysis activities.

Offboarding

- Handover of final deliverables
- Playback of findings and recommendations
- Knowledge transfer to buyer teams
- Access revocation and artefact hand back.

Access to data upon exit

Any data provided by the buyer is used solely for assessment and is securely deleted in line with CGI retention policy unless otherwise agreed.

5. Service Constraints

- Consultancy only – no live service management, hosting or operational run activities.
- Scope limited to buyer-owned environments and provided artefacts.
- SMEs must be available for interviews and validation sessions.
- Read-only access is agreed at mobilisation.
- Outputs depend on the accuracy and completeness of information supplied.
- Changes to scope require buyer approval.

6. Service Levels

- Response to queries within 1–2 working days.
- Draft report within the timeframe agreed during mobilisation.
- Final report issued within 5 working days of feedback on the draft.
- Workshops and playbacks scheduled within normal business hours.

7. After Sales Support

CGI provides a post-engagement support window including:

- A playback session for senior stakeholders.
- Q&A support for 30 days following delivery.
- Optional follow-on consultancy for roadmap execution or deeper technical design.

8. Technical Requirements

The buyer is expected to provide:

- Named SMEs for business, data and technical areas.
- Access to existing architecture diagrams, metadata, lineage, data catalogues and governance artefacts.
- Read-only system or platform access where required.
- Relevant security, privacy and retention policies.
- Access to repositories, data stores or API documentation as applicable.

9. Outage and Maintenance Management

Not applicable - consultancy service. Any automated discovery is scheduled with the buyer to avoid impact.

10. Hosting Options and Locations

Not applicable - no hosting is provided. Work is performed within the buyer's cloud or on-premises environments. Delivery is UK-based by default.

11. Security

CGI ensures:

- Personnel hold appropriate UK Government BPSS or higher screening.
- Access follows least-privilege principles.
- Encryption is applied to any transferred artefacts.
- Data is handled in line with CGI ISO 27001 controls.
- Data is deleted following contract closure or as contractually agreed.

12. Service Pricing and Terms and Conditions

12.1. Pricing

Please refer to the G-Cloud 15 portal for the rates available.

12.2. Terms and Conditions

Please refer to the associated Terms and Conditions document relevant to this service, including termination provisions.

13. Further Information

For more information about this or any of our G-Cloud services, please contact us:

Phone: +44 0845 070 7765. Ask to speak to the G-Cloud team.

Email: uk.gen.ccsframeworks@cgi.com

Please include the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

We will prepare a quotation for you. Once the quotation is agreed upon, we will issue you the necessary documentation (as required by the G-Cloud Framework) and ask you to provide us with a purchase order.

Once we have received your purchase order, the services will be configured to the requirements agreed with invoices issued to you for the services procured.

On a monthly basis, we will also complete the mandated management information reports to Government Procurement.

PROPRIETARY AND CONFIDENTIAL

The information contained in this document is confidential to CGI and/or CGI group companies. This document shall not be reproduced in any form or by any mechanical or electronic means, including electronic archival systems, or submitted to a generative AI tool without the prior written approval of CGI. The receiving party may use this document and the information contained in it for the purpose of evaluating CGI's proposal only. Any personal data included in this document must not be replicated, stored or distributed beyond the immediate recipient or used for any purpose other than evaluating the document.

This proposal is subject to contract and shall not be binding unless and until execution by CGI and CGI Ltd of a final agreement to the proposal, containing the terms and conditions that will govern the relationship between the parties. Any final agreement is conditional (inter alia) upon due diligence and customary business investigations by CGI. The results of such due diligence and/or investigations may impact upon content of this proposal, including the business structure, business terms and financial arrangements.

If you have received this document by mistake, note that the reading, the reproduction or the distribution of this document is strictly forbidden. You are hereby requested to inform us by telephone at +44 0845 070 7765 and to return this document by special delivery marked for the attention of Simon Figg.

Except where indicated otherwise, all names, trademarks, logos and brands (registered or not) referred to in this document are the property of a company in the CGI group or its licensors.

The information in this proposal is submitted on 30 Jan 2026 - Issue 1.0 on behalf of CGI by the following authorised representative:

Simon Figg

Frameworks Manager

CGI IT UK Ltd

14th Floor, 20 Fenchurch Street, London, EC3M 3BY

Tel: +44 0845 070 7765

