



Cloud GIS Service

Contracting body

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CGI

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Service Definition Overview

Our vendor agnostic approach covers the full lifecycle from consultancy through to on-going support. We cover proprietary / Open Source technologies (OpenLayers / GeoServer / GeoNetwork / GeoNode / GeoWebCache / ESRI / MapInfo / ERDAS / PostGIS / Oracle Spatial / SQL Server Sweet for ArcGIS) including Java, .NET and Python. Use cases include (open) data geoportals, data federation, spatial reporting and workflow driven spatial data management and regulatory systems.

Why CGI?

The CGI Geospatial Centre of Excellence (COE) in the UK, is part of a global network of geospatial COEs with hundreds of experts in 13 countries on four continents. The UK COE has delivered transformative business results for more than 20 years by addressing the industry trends most important to our clients. Today, location data is paramount for digital transformation and operations. Our COE experts help clients enhance their information assets and identify valuable synergies between geospatial solutions and other business-critical areas, such as business intelligence, advanced analytics, customer experience and remote asset management. In these areas, we often collaborate with CGI's extensive network of Emerging Technologies Practices.

The combination of our professional expertise and service delivery excellence make us a partner of choice for local and global clients alike. We offer end-to-end services including: management consulting, system integration, application design and development, outsourcing and enterprise system maintenance—both onsite and offsite. Our human-centred approach to innovation enables us to develop creative and tailored solutions, such as secure-by-design mobile applications for field operations.

Key differentiators

- Innovative service model that combines agile, remote services and local capacity for optimised service delivery.
- Proven, iterative approach to building value, from minimum viable product (MVP) or proof of concept (POC) to business-critical enterprise platforms.
- Competitive services for developing and managing enterprise geospatial data infrastructures.
- Impressive track record of business transformation results.
- Delivery of integrated and turnkey solutions with .Net and Java, Oracle and SQL Server, ESRI and OpenSource, enterprise platform migration, security assessment and training.
- Exceptional quality of service by multilingual experts.

1. Service Description

Empowering Organisations with the 'Power of Where'. As a global leader in Geospatial Services, CGI is uniquely positioned to help Government organisations exploit this rapidly evolving technology to support the evolution and optimisation of business-critical services.

The service provides a facility to commission CGI to undertake cloud-based GIS projects for Government. It can be adapted to cover a range of project types such as:

- GIS cloud strategy
- Product selection
- Architecture design
- Porting services from the desktop or in-house infrastructure to the cloud
- Individual project through to enterprise-wide delivery
- GIS data management
- Integration of spatial components into business / operational systems.

The service applies across the entire project lifecycle, from business case through to decommissioning. It provides the resources, processes, tools and techniques necessary to implement all lifecycle activities using a range of competent, trained, skilled and experienced personnel.

The approach adopted for this service depends on the specific client requirements, with our team of skilled and knowledgeable members having experience of a wide range of relevant technologies – from global vendors to specialist niche providers, to open source tools. The approach will be in-line with Technology Code of Practice / Government Service Manual.

2. Onboarding and Offboarding

2.1. On-boarding

CGI has proven and effective on and off boarding skills, tools and methodologies. The approach taken by CGI is to understand the client's requirements and make the transition phase specific to the needs of the client whilst leveraging the experience, lessons learnt and methodology from many years of onboarding experience.

2.2. Off-boarding

Service Off boarding is instigated by a client request or after expiration of the service agreement. Deletion of any virtual machine image and data will occur in line with the service agreement. Any required data will be made available using appropriate media, in line with the data security classification. Pricing of this service is dependent on requirements; please contact CGI for details. After client notification that data has been successfully recovered, CGI will purge and destroy client data from any compute or storage device/media that remains part of CGI's estate.

2.2.1. Access to data upon exit

This will be defined as part of the off-boarding process and will be unique to each client / service depending on a number of factors such as whether the service is being transitioned to the client / another supplier, the type (if any) of data, the ownership of data etc.

3. Planning Service

CGI can provide support with moving GIS components to the cloud. The detail depends on where the client is at with the adoption of cloud services i.e. whether this is a new service or a legacy service being ported to the cloud, but activities will include assessment of user needs, non-functional requirements, security issues and

other related items. This can take the form of a business case if early in the process or a more detailed plan for the implementation of the service.

4. Setup and Migration

CGI works with the client to understand the user needs, non-functional requirements and associated security issues.

5. Training

Training approaches will depend on a number of factors including the geographic spread of the client, the specific cloud service and budget available. Training strategies include Train the trainer Online Face-to-face Training manuals.

6. Service Constraints

All services are provided by UK based personnel.

7. After Sales Support

CGI works with the client to understand the user needs, non-functional requirements and associated security issues. A service will be tailored to suit the specific needs of the client and can include email and phone support.

8. Security

CGI uses our Management Foundation including our Integrated Management System (IMS) for information assurance. These IMS processes are independently certified to BS/EN/ISO 9001:2008. CGI is committed to retaining our current range of UK-based certifications and will extend these to meet client expectations as required.

The CGI Management Foundation design allows incorporation of best practice from across all of our Public Sector and Commercial engagements. Our accreditations and certification include:

- ISO9001, ISO27001:2013 and ISO20000
- E.U. Data Protection Directive - (95/46/EC).

All information is held at the appropriate security level for the service. CGI hosted services can be provided at any level defined in the Government Security Classification (GSC) policy with the appropriate assurance.

9. Service Pricing and Terms and Conditions

9.1. Pricing

Please refer to the G-Cloud 15 portal for the rates available.

9.2. Terms and Conditions

Please refer to the associated Terms and Conditions Document relevant for this Service including termination by the Buyer or Supplier.

10. Further Information

For more information about this or any of our G-Cloud services, please contact us:

Phone: +44 0845 070 7765. Ask to speak to the G-Cloud team.

Email: uk.gen.ccsframeworks@cgi.com, including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

We will prepare a quotation for you. Once the quotation is agreed upon, we will issue you the necessary documentation (as required by the G-Cloud Framework) and ask you to provide us with a purchase order.

Once we have received your purchase order, the services will be configured to the requirements agreed with invoices issued to you for the services procured. On a monthly basis, we will also complete the mandated management information reports to Government Procurement.

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The information in this proposal is submitted on 30 Jan 2026 - Issue 1.0 on behalf of CGI by the following authorised representative:

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