



AI Futures

Contracting body

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Issue 1.1

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CGI

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Service Definition overview

Advancements in frontier AI are reshaping value chains and leadership decision-making. This facilitated, participative service helps C-suite and senior leadership explore plausible AI futures, translate insight into strategic options and immediate actions, and set confident investment and governance priorities across short, medium and long horizons. Delivery is consultancy only (no hosting or managed operations) and is structured using People | Process | Technology (PPT) so outcomes are actionable and measurable.

Why CGI?

CGI combines participant-led facilitation, evidence-led horizon scanning and a repeatable Futures Loop framework to convert scenario insight into pragmatic decisions. Our differentiators for the public sector include:

- client-proximity delivery model.
- domain expertise across regulated industries.
- established multi-cloud capability (AWS, Azure, OCI).
- proven methodologies for risk and opportunity assessment.
- and experience delivering to UK government and critical national infrastructure clients.

1. Service Description

Approach (People | Process | Technology):

- **People:** stakeholder discovery, leadership interviews, skills and decision-owner mapping, and tailored executive facilitation. Deliverables include participant lists, engagement plans and a stakeholder implications matrix.
- **Process:** structured horizon scan and scenario design using the Futures Loop; workshop design and facilitation scripts; decision-framing and prioritisation workshops. Deliverables include workshop materials, decision maps and action prioritisation matrices.
- **Technology:** targeted evidence-gathering (public/open literature and client artefacts), optional tooling to capture workshop outputs, and delivery of visual scenario narratives. Deliverables include scenario narratives, architecture-agnostic implications, and a playback slide pack.

Activities and flow:

initiate & scope → research & horizon scan → scenario landscape design → facilitated exploration (remote, hybrid or in-person) → synthesis & action planning → handover.

Outputs:

- Tailored set of plausible AI scenarios and narratives.
- Short / medium / long-term implications (opportunities, risks, dependencies).
- Prioritised strategic options with immediate next steps and owners.
- Executive playback pack and summary report in agreed format.

Exploration options (examples):

- **AI futures brief (1 hour):** executive introduction and decision framing.
- **AI light exploration (4 hours):** rapid, pre-prepared scenario session with minimal pre-work.
- **AI focus exploration (15 days+):** fully tailored Futures Loop journey with bespoke research and multi-session facilitation.

Change control:

Scope or participant changes after SOW sign-off are managed via a written change request and mutually agreed SOW amendment.

2. Data backup and restore

Not applicable - consultancy service. We do not host or operate buyer systems. We assess the buyer's backup, restore posture, and report any gaps.

3. Service Continuity

Consultancy delivery only. We provide resource substitution and rescheduling to maintain continuity. Buyer platform continuity and DR remain the buyer's responsibility. Workshops may be delivered remote, hybrid or in-person; CGI maintains contingency plans (alternate facilitator, tech fallback) to recover disrupted sessions. Onboarding and Offboarding.

3.1. Onboarding and Offboarding

Onboarding:

- Kick-off meeting to confirm objectives, decision focus and scope.
- Identify participants, logistics and materials required.
- Provide pre-reading, workshop agendas and facilitation brief.
- Confirm collaboration workspace and secure artefact transfer method.

Offboarding:

- Final playback to leadership and handover of deliverables.
- Transfer of working artefacts (agreed formats) to buyer environment.
- Confirmation of data retention, disposal instructions and access revocation.

4. Service constraints

- Time-boxed consultancy engagements; depth of tailoring proportional to chosen option.
- Dependent on timely availability of client stakeholders and background materials.
- No live operations, hosting or managed service activities are provided.
- Any research requiring procurement or paid data sources is out of scope unless agreed in the SOW.

5. Service levels

Consulting SLs (examples to be confirmed in SOW):

- Response to scoping enquiries: within two business days.
- Draft report delivery following final workshop: ten business days (subject to scope).
- Facilitation replacement (if required): within five business days.

6. After sales support

Optional after-sales packages include leadership debrief, refinement of action plans, additional scenario workshops, or support translating insight into an AI strategy and delivery roadmap (quoted separately).

7. Technical requirements

- **For in-person:** suitable workshop room, AV, whiteboards and breakout space.
- **For remote/hybrid:** a supported video conferencing platform and collaboration workspace (e.g., Teams/SharePoint) with agreed access for attendees.
- Access to background documents, strategy papers and named SMEs for interviews during onboarding.

8. Outage and maintenance management

Not applicable - consultancy service. Any scheduled discovery activities requiring tooling will be agreed with the buyer to avoid impact.

9. Hosting options and locations

Not applicable - no hosting is provided. Work is performed within the buyer's cloud or collaboration environments. Delivery is UK-based by default unless otherwise agreed in the SOW.

10. Security

- **Access control:** least privilege for any artefact access; client controls access to their collaboration environment.
- **Encryption:** all deliverables transferred using agreed secure channels (TLS/SFTP/secure SharePoint).
- **Data handling:** sensitive inputs handled on a need-to-know basis; retention and deletion per buyer instructions at offboarding.
- **Personnel screening:** CGI staff comply with UK employment screening and standard information-assurance checks appropriate to the engagement.

11. Service Pricing and Terms and Conditions

11.1. Pricing Model

Please refer to the G-Cloud 15 portal for the rates available.

11.2. Optional Packages

Executive summary pack, extended synthesis (additional days), or transition support into strategy delivery (priced per SOW).

11.3. Terms and Conditions

Please refer to the associated G-Cloud Supplier Terms and Conditions.

12. Further information

For more information about this or any of our G-Cloud services, please contact us:

Phone: +44 0845 070 7765. Ask to speak to the G-Cloud team.

Email: uk.gen.ccsframeworks@cgi.com, including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

We will prepare a quotation for you. Once the quotation is agreed upon, we will issue you the necessary documentation (as required by the G-Cloud Framework) and ask you to provide us with a purchase order.

Once we have received your purchase order, the services will be configured to the requirements agreed with invoices issued to you for the services procured. On a monthly basis, we will also complete the mandated management information reports to Government Procurement.

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The information in this proposal is submitted on 30 Jan 2026 - Issue 1.1 on behalf of CGI by the following authorised representative:

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