



Red Hat VMware Migration Assessment

Contracting body

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Service Definition overview

CGI's VMware Migration Assessment provides a structured, evidence-based evaluation of a buyer's readiness to transition virtualised estates away from legacy VMware platforms and towards open, modern, cloud-aligned virtualisation options, including Red Hat OpenShift Virtualisation. The assessment covers organisational, operational, financial, and architectural factors, enabling buyers to understand migration feasibility, expected effort, target-state architectural options, and associated risks. This consultancy service delivers a clear roadmap, gap analysis, and prioritised recommendations to support strategic decision-making for future migration programmes.

Why CGI?

CGI brings proven experience supporting UK Government, critical national infrastructure, and regulated sectors through large-scale cloud, virtualisation, and data centre modernisation programmes. Our client-proximity model provides accountable UK-based delivery, supported by global delivery centres and deep expertise across multi-cloud ecosystems. We combine domain knowledge, engineering capability, FinOps, DevOps, and cloud operating model design with strong partnerships including Red Hat, enabling us to deliver independent, outcome-led guidance. CGI adds value through repeatable methodologies, secure-by-design principles, and practical insight drawn from transforming complex estates across AWS, Azure, OCI and hybrid platforms.

1. Service Description

CGI's VMware Migration Assessment evaluates the feasibility and complexity of transitioning from VMware-based virtualisation estates to modern virtualisation and container platforms. This includes migration to Red Hat OpenShift Virtualization where appropriate but remains technology-agnostic to ensure buyers receive an impartial, best-fit outcome.

The assessment evaluates People, Process and Technology components and provides a structured set of deliverables including a migration options analysis, readiness indicators, and roadmap.

1.1. People

- Assess roles, skills, and organisational capacity to support migration and operate the target environment.
- Identify gaps related to platform engineering, automation, infrastructure operations, DevOps, and product delivery.
- Provide capability uplift recommendations aligned with DDaT roles and professional development pathways.

1.2. Process

- Evaluate current operational processes including provisioning, backup, patching, monitoring, change control, and incident response.
- Map processes against modern virtualisation lifecycle management practices and potential OpenShift Virtualization workflows.
- Review governance, demand management, and cost-control mechanisms, including FinOps and licensing considerations.

1.3. Technology

- Analyse existing VMware estate including clusters, storage, networking, workloads, integrations, and dependencies.
- Identify virtual machine complexity drivers and technical debt factors.
- Assess compatibility with OpenShift Virtualisation and associated migration tooling (e.g., Migration Toolkit for Virtualisation, Ansible Automation Platform).
- Evaluate hosting options and constraints for potential target environments.
- Produce a high-level modernisation architecture and a technical roadmap.

1.4. Deliverables

- Current-state assessment report (people, process, technology).
- VM discovery outputs and dependency mapping.
- Migration feasibility and complexity scoring.
- Gap analysis with prioritised recommendations.
- Target-state conceptual design options.
- Migration roadmap and indicative timelines.
- Executive summary and playback presentation.

2. Data backup and restore

Not applicable – consultancy service. We do not host or operate buyer systems. We assess the buyer's backup and restore posture and report any gaps.

3. Service Continuity

Consultancy delivery only. We provide resource substitution and rescheduling to maintain continuity. Buyer platform continuity and disaster recovery remain the buyer's responsibility.

4. Onboarding and Offboarding

4.1. Onboarding

- Kick-off meeting and access enablement.
- Agreement of scope, artefact request list, and stakeholder groups.
- Scheduling of discovery workshops and technical deep dives.

4.2. Offboarding

- Delivery of all final artefacts, reports, and roadmap.
- Playback session with stakeholders.
- Handover of raw discovery data and assessment outputs.

4.2.1. Access to data upon exit

All assessment artefacts and collected data (e.g., export files, discovery outputs) are returned to the buyer. CGI does not retain client data after contract closure.

5. Service constraints

- Advisory and assessment service only – no migration execution included.
- Read-only access or buyer-facilitated data collection required for technical assessment.
- Subject-matter expert availability from the buyer is required.
- Change control applies to scope refinements.
- No hosting or managed service provision.
- No 24×7 operational support.

6. Service levels

- Response to client queries within two working days.
- Draft outputs delivered within agreed timelines (typically 2–6 weeks depending on scope).
- Final report issued within five working days of feedback receipt.

7. After sales support

CGI provides a support window of up to 30 days post-delivery for clarification questions and a follow-up playback session if required. Further advisory or implementation support is available via separate G-Cloud services.

8. Technical requirements

The buyer must provide:

- Named technical and operational stakeholders.
- Relevant architectural and operational documentation.
- Read-only access or facilitated access to VM estate inventory and configuration data.

- Access to interviews and workshops with SMEs.
- Information on licensing, cost models, integrations and compliance requirements.

9. Outage and maintenance management

Not applicable – consultancy service. Any automated discovery is scheduled with the buyer to avoid impact to live operations.

10. Hosting options and locations

Not applicable – no hosting is provided. Work is performed within the buyer's cloud or on-prem environments. Delivery is UK-based by default.

11. Security

CGI personnel are security-cleared where required and follow government-aligned information assurance standards. Access is provided on a least-privilege basis. All data is stored within CGI's secure environment for the duration of the engagement and deleted at project close.

12. Service Pricing and Terms and Conditions

12.1. Pricing

Please refer to the G-Cloud 15 portal for the rates available.

12.2. Terms and Conditions

Please refer to the associated Terms and Conditions Document relevant for this Service including termination by the Buyer or Supplier.

13. Further information

For more information about this or any of our G-Cloud services, please contact us:

Phone: +44 0845 070 7765. Ask to speak to the G-Cloud team.

Email: uk.gen.ccsframeworks@cgi.com, including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

We will prepare a quotation for you. Once the quotation is agreed upon, we will issue you the necessary documentation (as required by the G-Cloud Framework) and ask you to provide us with a purchase order.

Once we have received your purchase order, the services will be configured to the requirements agreed with invoices issued to you for the services procured. On a monthly basis, we will also complete the mandated management information reports to Government Procurement.

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The information in this proposal is submitted on 30 Jan 2026 - Issue 1.0 on behalf of CGI by the following authorised representative:

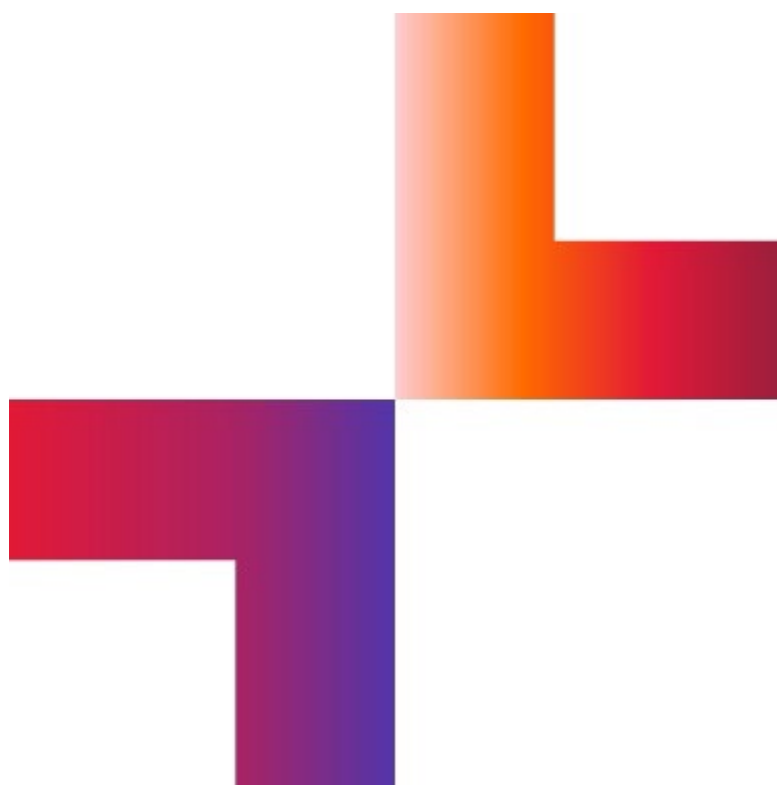
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