
G Cloud 15: Lot 3: Cloud Support

Pricing Document

**Reliance Cyber Managed Detection and Response
(MDR) Service**

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Pricing Model

Host Count	Price per Host (per month)
200 – 500 hosts	£5.50 per host
501-1000 hosts	£5 per host
1001+ hosts	£4.50 per host

Pricing Breakdown

Host Count – The count of endpoints within the scope of the ongoing service.

Price per Host – The cost per Host for ongoing support. This will be a fixed monthly fee for the entire contract lifetime.

Deployment costs will vary based on further scoping of the estate technology and complexity.

Pricing Conditions

- Pricing for this service is based on the required team, grades of consultants and timescales agreed during scoping.
- Onboarding costs to be paid up front in full.
- Pricing is given on a fixed price basis across the support contract.
- A Scope of Work will be produced with the exact requirements for onboarding and the entire managed service, as well as a fixed price for the service.
- All pricing is in GBP and exclusive of VAT.
- All onboarding is based on resources working normal United Kingdom business hours, 09:00 – 17:00.
- Pricing does not include any incidental expenses, including travel, unless specified otherwise.
- Changes in scope, requirements or assumptions will be subject to change control and additional costs based on how the changes impact the agreed Scope of Work.
- Service pricing is subject to indexation increases on the annual anniversary of service commencement.



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