



G Cloud 15 Service Pricing Document

ServiceNow Services

Pricing - ServiceNow Services

		Strategy and architecture	Business change	Solution development and implementation	Service management	Procurement and management support	Client interface
1	Follow	628.00	628.00	628.00	628.00	628.00	628.00
2	Assist	707.00	707.00	707.00	707.00	707.00	707.00
3	Apply	785.00	785.00	785.00	785.00	785.00	785.00
4	Enable	875.00	875.00	875.00	875.00	875.00	875.00
5	Ensure or advise	963.00	963.00	963.00	963.00	963.00	963.00
6	Initiate or influence	1045.00	1045.00	1045.00	1045.00	1045.00	1045.00
7	Set strategy or inspire	1200.00	1200.00	1200.00	1200.00	1200.00	1200.00

Standards for consultancy day rate cards - On-shore

- GBP per day
- Consultant's working day: 7.5 hours exclusive of travel and lunch
- Working week: Monday to Friday excluding national holidays
- Office hours: 9:00am to 5:00pm Monday to Friday
- Travel, mileage and subsistence: Payable at department's standard travel and subsistence rates outside M25
- Mileage: As for travel, mileage and subsistence
- Professional indemnity insurance: included in day rate

Pricing - ServiceNow Services

		Strategy and architecture	Business change	Solution development and implementation	Service management	Procurement and management support	Client interface
1	Follow	350.00	350.00	350.00	350.00	350.00	350.00
2	Assist	385.00	385.00	385.00	385.00	385.00	385.00
3	Apply	475.00	475.00	475.00	475.00	475.00	475.00
4	Enable	650.00	650.00	650.00	650.00	650.00	650.00
5	Ensure or advise	750.00	750.00	750.00	750.00	750.00	750.00
6	Initiate or influence	850.00	850.00	850.00	850.00	850.00	850.00
7	Set strategy or inspire	1100.00	1100.00	1100.00	1100.00	1100.00	1100.00

Standards for consultancy day rate cards - Near Shore

- GBP per day
- Consultant's working day: 7.5 hours exclusive of travel and lunch
- Working week: Monday to Friday excluding national holidays
- Office hours: 9:00am to 5:00pm Monday to Friday - UK times
- Travel, mileage and subsistence: Payable at department's standard travel and subsistence rates outside M25
- Professional indemnity insurance: included in day rate

Pricing - ServiceNow Services

		Strategy and architecture	Business change	Solution development and implementation	Service management	Procurement and management support	Client interface
1	Follow	175.00	175.00	175.00	175.00	175.00	175.00
2	Assist	225.00	225.00	225.00	225.00	225.00	225.00
3	Apply	300.00	300.00	300.00	300.00	300.00	300.00
4	Enable	400.00	400.00	400.00	400.00	400.00	400.00
5	Ensure or advise	575.00	575.00	575.00	575.00	575.00	575.00
6	Initiate or influence	750.00	750.00	750.00	750.00	750.00	750.00
7	Set strategy or inspire	-	-	-	-	-	-

Standards for consultancy day rate cards - Off Shore

- GBP per day
- Consultant's working day: 7.5 hours exclusive of travel and lunch
- Working week: Monday to Friday excluding national holidays
- Office hours: 9:00am to 5:00pm Monday to Friday UK Times
- Travel, mileage and subsistence: Payable at department's standard travel and subsistence rates outside M25
- Professional indemnity insurance: included in day rate