



Database Administration Excellence

G Cloud 15 - LOT2B

1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Database Administration Excellence

Service Description

Comprehensive database administration service for organisations seeking optimised, secure, and resilient data platforms, ensuring reliability and performance for business-critical applications.

Features

- Proactive monitoring and tuning for peak database performance
- Automated backup and disaster recovery planning
- Security management including encryption and access controls
- Regular health checks and capacity planning reports
- Patch management and version upgrade execution
- Custom automation of routine maintenance tasks
- High availability and replication configuration
- 24/7 incident response and resolution support
- User and role management with detailed auditing
- Strategic advisory for database scalability and growth

Benefits

- Minimizes downtime with robust resilience strategies
- Reduces operational risk via advanced security controls
- Enhances user experience through optimized performance
- Improves compliance with regular auditing and reporting
- Accelerates innovation via agile database change management
- Enables cost savings from efficient resource utilization
- Supports business growth with scalable infrastructure
- Frees internal teams from routine database tasks
- Facilitates seamless disaster recovery and business continuity
- Delivers expert guidance on evolving database technologies

Constraints

Requires access to client database systems and nominated stakeholder engagement.

CONTACT US

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