



Intelligent Process Mining & Insights Accelerator

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1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Intelligent Process Mining & Insights Accelerator

Service Description

A premium consulting service for enterprises seeking data-driven process optimisation via advanced event stream analytics, process mining, and orchestration insights.

Features

- Comprehensive process discovery across your critical business applications
- Automated event stream data ingestion and normalization pipeline
- Customisable dashboards for end-to-end process visualisation
- AI-driven bottleneck and inefficiency identification
- Advanced root cause analysis with actionable recommendations
- Integration with leading orchestration and workflow tools
- Continuous process monitoring for real-time performance metrics
- Tailored KPI development and tracking for business alignment
- Secure, compliant handling of sensitive enterprise process data
- Executive workshops to align technology insights with business outcomes

Benefits

- Uncover hidden process inefficiencies impacting operational costs
- Accelerate digital transformation with data-backed process insights
- Reduce manual analysis time using automated discovery tools
- Drive measurable improvements to core business KPIs
- Enable faster, evidence-based decision making at all levels
- Improve compliance by gaining transparent process traceability
- Support cross-functional collaboration with unified process visuals
- Enhance agility by rapidly adapting to process changes
- Increase ROI from existing application and orchestration investments
- Empower leadership with clear, actionable intelligence for process optimisation

Constraints

Requires access to business application event logs and cooperation from key process stakeholders.

CONTACT US

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