



Hybrid Cloud Application Management Excellence

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1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Hybrid Cloud Application Management Excellence

Service Description

Expert management and optimisation of applications across hybrid cloud environments for enterprises seeking seamless performance, security, and efficiency.

Features

- End-to-end oversight of applications in hybrid cloud ecosystems
- Proactive monitoring for performance and availability optimization
- Automated scaling and resource optimisation for dynamic workloads
- Continuous compliance monitoring and reporting across cloud and on-prem
- Comprehensive incident management and rapid issue resolution
- Routine maintenance, upgrades, and patch management services
- In-depth analytics dashboard for application health and usage trends
- Centralized governance and policy enforcement standards
- Seamless integration with DevOps and CI/CD pipelines
- Application resiliency planning with disaster recovery orchestration

Benefits

- Maximize uptime and reliability for mission-critical business applications
- Accelerate digital transformation with seamless hybrid cloud integration
- Reduce operational risks through proactive problem identification
- Ensure regulatory and compliance adherence across environments
- Optimize cloud costs with intelligent resource management
- Enable faster response to market and business changes
- Strengthen security posture with unified controls and monitoring
- Improve user satisfaction through consistent application performance
- Empower IT teams to focus on strategic innovations
- Gain instant visibility into application metrics and SLAs

Constraints

Requires compatible hybrid infrastructure; excludes application development; client owns end-user training and third-party licensing.

CONTACT US

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