



Precision Network Performance Optimisation Service

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1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Precision Network Performance Optimisation Service

Service Description

Expert-led service for enterprises needing proactive oversight, tuning, and assurance of complex network health and speed.

Features

- Real-time traffic analysis for bottleneck identification
- Custom network health dashboards and KPIs setup
- Automated threshold alerts and incident notifications
- End-to-end performance baseline assessments
- Expert root cause analysis for network slowdowns
- Capacity planning and forecasting for future growth
- QoS policy review and optimisation recommendations
- 24/7 remote monitoring and periodic reporting
- Advice on network equipment and architecture upgrades
- Integration with ITSM and incident management platforms

Benefits

- Ensure optimal application and business service delivery
- Reduce downtime with early anomaly and incident detection
- Gain actionable insights for ongoing infrastructure planning
- Accelerate troubleshooting and mean time to resolution
- Empower IT teams with deeper situational awareness
- Lower operational costs via proactive performance management
- Deliver consistent user experiences across the enterprise
- Support regulatory and compliance reporting requirements
- Adapt dynamically to business growth and new technologies
- Achieve strategic alignment between IT and business outcomes

Constraints

Requires access to network data sources; client cooperation for baseline setup; excludes on-site hardware fixes.

CONTACT US

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