



# **Operational Excellence Accelerator for Digital Production**

**G Cloud 15 - LOT2B**

# 1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

## 2. Insight for the Public Sector

### Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

### Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

## **Our Approach: Consulting, Lifecycle, & Managed Services**

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

## 3. Services

### Service Name

Operational Excellence Accelerator for Digital Production

### Service Description

A consulting service designed to optimise production and operational workflows for organisations aiming to modernise their digital applications footprint.

### Features

- Comprehensive audit of current production processes and technologies
- Custom digital workflow mapping and optimization strategies
- Integration blueprint for legacy and modern applications
- KPI-driven process reengineering for operational efficiency
- Change management support and stakeholder alignment workshops
- Intelligent automation assessment and pilot implementation
- Actionable roadmap for digital operations maturity
- Risk and compliance review specific to production IT
- Performance benchmarking against industry best practices
- Continuous improvement plan with success metrics

### Benefits

- Streamlines production operations for greater efficiency
- Reduces operational costs through optimized workflows
- Accelerates time-to-value from digital investments
- Aligns IT and business objectives for maximum impact
- Supports culture change with practical management tools
- Elevates organizational readiness for future technologies
- Improves visibility and control across production environments
- Facilitates seamless integration of new solutions
- Strengthens compliance and risk management postures
- Provides clarity and direction for operational modernization

## Constraints

Requires access to production systems and engagement from operational leadership.

## CONTACT US

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