



Managed Endpoint Detection & Response

G Cloud 15 - LOT3

1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Managed Endpoint Detection & Response

Service Description

Provides 24/7 monitoring and real-time threat detection for laptops, desktops, and mobile devices. Delivers advanced endpoint protection, rapid incident response, and increased visibility into endpoint activity, helping organizations prevent, detect, and respond to cyber threats efficiently while supporting compliance and reducing operational risk.

Features

- 24/7 endpoint monitoring for suspicious activity
- Advanced malware and ransomware detection
- Fileless attack detection capabilities
- Insider threat identification and response
- Threat detection using machine learning algorithms
- Behavioral analysis for advanced threat detection
- Detailed incident investigation and reporting
- Antivirus and antimalware endpoint protection
- Proactive threat hunting by security analysts

Benefits

- Comprehensive monitoring and real-time threat response
- Faster incident response and reduced downtime
- Increased visibility into endpoint activity
- Continuous protection against evolving cyber threats
- Helps prevent security breaches and minimize impact
- 24/7 service availability for uninterrupted security
- Compliance readiness with regulatory requirements
- Cost-effective alternative to in-house security team
- Rapid incident response for business continuity
- Supports meeting security standards and reporting needs

Constraints

Support and delivery are provided remotely, not on-site.
This service supports Microsoft Defender for Endpoint only.

CONTACT US

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