



Process Mining Acceleration for Digital Operations

G Cloud 15 - LOT2A

1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Process Mining Acceleration for Digital Operations

Service Description

Accelerate digital transformation by uncovering, optimizing, and automating business processes with advanced process mining. Ideal for organizations seeking actionable insights from event data.

Features

- Automated event log extraction from diverse enterprise systems
- Advanced process discovery and mapping capabilities
- Bottleneck identification across critical business workflows
- Real-time analytics dashboard for process performance monitoring
- Customizable KPI tracking for operational efficiency
- Root-cause analysis and deviation detection algorithms
- Seamless integration with existing orchestration platforms
- Predictive analytics for proactive process improvement
- Stakeholder collaboration tools for insight sharing
- Comprehensive reporting and export functionality

Benefits

- Reveal hidden inefficiencies in business operations
- Accelerate digital transformation initiatives with data-driven insights
- Reduce process cycle times and operational costs
- Enhance compliance by mapping actual versus intended workflows
- Enable agile, continuous improvement programs
- Increase transparency across end-to-end business processes
- Support informed decision-making with real-time evidence
- Boost customer satisfaction through streamlined operations
- Empower teams with actionable, visual analytics
- Maximize technology investments via seamless integrations

Constraints

Requires access to relevant event data sources and stakeholder commitment for implementation.

CONTACT US

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