



INSIGHT DIRECT (UK) Ltd.

Insight AI's Agentic AI Enablement Platform

Table of Contents

1. Insight.....	3
2. Insight for the Public Sector	3
Your End-to-End Digital Transformation Partner	3
Core Areas of Expertise.....	3
Our Approach: Consulting, Lifecycle, & Managed Services.....	3
3. Service Offering - Insight Agentic Development Platform	4
What the Service Is	4
Platform Features	4
Why the Insight Agentic Platform is Ideal for Public Sector Departments.....	4
The Insight Way.....	4
Alignment with Public Sector Procurement	5
4. Further Information	6

1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Service Offering - Insight Agentic Development Platform

What the Service Is

The Insight Agentic Development Platform is an advanced, AI-driven ecosystem designed to accelerate and de-risk the delivery of bespoke applications, data, and AI solutions for public sector organisations. The platform combines a curated library of AI-ready components, intelligent automation, and robust governance to enable rapid, secure, and scalable digital transformation.

Platform Features

- **AI-Ready Component Library:** Access to a growing library of proven modules, integrations, and accelerators for rapid solution assembly.
- **Intelligent Automation:** Context-aware automation streamlines delivery, reduces manual effort, and minimises risk.
- **End-to-End Delivery:** From discovery to deployment, Insight delivers custom applications, data platforms, and AI services tailored to public sector priorities.
- **Secure & Compliant by Design:** Security, accessibility, and data protection are embedded throughout the platform.

Why the Insight Agentic Platform is Ideal for Public Sector Departments

- **Accelerated Delivery:** Pre-built, reusable modules and AI-driven automation significantly reduce development time, enabling departments to respond quickly to policy changes and citizen needs.
- **Quality and Consistency:** The platform enforces best practices, automated testing, and continuous integration, resulting in fewer bugs, reduced missed requirements, and higher-quality outcomes.
- **Cost Efficiency:** By leveraging reusable assets and automation, departments can optimise budgets, reduce waste, and achieve more with less.
- **Security and Compliance:** Built-in adherence to UK government security, accessibility, and data protection standards ensures all solutions are robust and compliant from day one.
- **Scalability and Flexibility:** Teams and solutions can be scaled up or down as requirements evolve, supporting both short-term projects and long-term transformation.
- **Knowledge Retention:** Structured onboarding, documentation, and knowledge transfer processes ensure expertise is retained within the department, reducing dependency on individual contractors.
- **Focus on Outcomes:** By automating routine tasks and providing actionable insights, the platform allows public sector teams to focus on strategic objectives and citizen impact.

The Insight Way

Insight's approach ensures consistent, high-quality outcomes for public sector clients through the following:

Quality Resource

Rigorous Talent Selection: Only highly skilled professionals with relevant experience join project teams.

Continuous Professional Development: Ongoing training and certification ensure teams are always up to date with the latest technologies and compliance requirements.

Cultural Alignment: Teams are carefully matched to client environments for seamless integration and collaboration.

Continual Improvement

Structured Onboarding & Knowledge Transfer: Every engagement starts with a comprehensive onboarding plan and clear documentation handover.

Regular Retrospectives: Teams conduct scheduled reviews to drive process optimisation and innovation.

Actionable Improvement Roadmaps: Insights from retrospectives and client feedback are translated into measurable improvement actions.

Insight Project Health Index

Comprehensive Monitoring: The Project Health Index provides a holistic view of project status, including delivery progress, risk, quality, team wellbeing, and client satisfaction.

Data-Driven Insights: Real-time dashboards enable proactive management and early identification of issues.

Transparent Reporting: Clients receive regular updates, including Health Index scores and commentary.

Additional Differentiators

Proactive Governance: Senior Insight leaders are actively involved in oversight, ensuring alignment with public sector standards and best practices.

Flexible Engagement Models: Resources and services can be scaled as requirements change, with transparent commercial terms.

Collaboration and Support: Seamless communication channels and a partnership mindset focused on long-term success.

Alignment with Public Sector Procurement

This service definition aligns with G-Cloud and public sector procurement requirements, ensuring clarity, accountability, and measurable outcomes for all engagements.

4. Further Information



Contact us

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 **Insight.**
PUBLIC SECTOR