



Premier Managed Application Care for Private Cloud

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1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Premier Managed Application Care for Private Cloud

Service Description

Comprehensive application management for organisations operating on managed private cloud. Ideal for organisations seeking hands-off reliability, security, and high performance.

Features

- 24/7 proactive monitoring of all cloud-hosted applications
- Automated patching and version upgrades for business continuity
- Performance tuning to maximize application responsiveness
- Integrated security hardening and compliance configuration
- Rapid incident response and root cause analysis
- Customizable backup and disaster recovery strategies
- Application resource optimization and cost management
- Transparent SLA-driven reporting and analytics dashboards
- Dedicated technical account management and escalation paths
- Structured onboarding, documentation and knowledge transfer

Benefits

- Minimizes unplanned downtime with rapid issue resolution
- Ensures application security and regulatory compliance
- Improves user experience with optimal application performance
- Reduces operational overhead for internal IT teams
- Facilitates predictable cloud costs and budgeting
- Supports business agility with scalable application management
- Accelerates innovation by freeing up technical resources
- Raises service reliability through standardized best practices
- Provides clear visibility into application health and usage
- Drives continuous improvement through expert insights

Constraints

Requires compatible private cloud environment and agreed access rights for management.

CONTACT US

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