



Cloud Insight: Proactive Analytics & Reporting Support

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1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Cloud Insight: Proactive Analytics & Reporting Support

Service Description

A premium ongoing cloud support service focused on delivering actionable reporting and proactive results analysis for organizations seeking to optimize and govern their cloud environments.

Features

- Comprehensive cloud performance monitoring and trend analysis
- Automated, scheduled delivery of tailored executive dashboards
- Early detection and alerting for anomalies or potential issues
- Action-oriented recommendations based on historical data insights
- Custom KPI and SLA tracking aligned to business objectives
- Data-driven utilisation and cost efficiency reporting
- Integration with incident and change management workflows
- Role-based access to reports and analytics for stakeholders
- Quarterly review sessions with dedicated cloud advisors
- Continuous improvement roadmap based on results analysis

Benefits

- Enhances cloud governance with clear, data-backed insights
- Boosts operational efficiency through ongoing performance tracking
- Reduces risk of service disruption via early issue detection
- Supports compliance through auditable, documented reporting
- Maximizes ROI with actionable recommendations for optimization
- Improves stakeholder transparency and cloud accountability
- Frees up internal IT teams to focus on innovation
- Enables proactive decision-making rather than reactive fixes
- Aligns cloud usage to evolving business needs and priorities
- Drives continuous improvement via expert-led analysis sessions

Constraints

Requires access to cloud performance data and client cooperation on scheduled reviews.

CONTACT US

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