



AI Operations Excellence: MLOps & Foundation Model Enablement

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1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

AI Operations Excellence: MLOps & Foundation Model Enablement

Service Description

A premium consulting suite delivering robust MLOps and foundation model operations for enterprises seeking high-performance, reliable, and scalable AI lifecycle management.

Features

- Comprehensive AI lifecycle assessment for enterprise environments
- Strategy design for scalable foundation model deployment
- End-to-end MLOps pipeline implementation and automation
- Integration of CI/CD best practices for AI workflows
- Toolchain selection and orchestration aligned with business needs
- Robust model monitoring, drift detection, and retraining frameworks
- Automated governance, compliance, and auditability controls
- Seamless integration with cloud, hybrid, or on-prem infrastructures
- User enablement through tailored MLOps training and change management
- Continuous optimisation and innovation roadmap for AI operations

Benefits

- Accelerates enterprise AI project delivery and value realisation
- Reduces operational risks and model performance degradation
- Delivers greater transparency and auditability of AI systems
- Enables efficient scaling from pilot to production at lower cost
- Enhances collaboration between data science, IT, and business teams
- Improves regulatory and internal compliance with automated controls
- Supports integration with existing DevOps or cloud ecosystems
- Drives continual model improvement and innovation cycles
- Empowers staff through specialised training and best practices
- Facilitates measurable business impact and competitive differentiation

Constraints

Requires enterprise data readiness and access to relevant AI initiatives. Some legacy systems may need upgrades.

CONTACT US

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