



Cloud Skills Accelerator: Essential End User Training

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1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Cloud Skills Accelerator: Essential End User Training

Service Description

Empower employees with foundational skills to use cloud-based tools confidently. Tailored for organisations adopting or transitioning to cloud services, this program ensures users master critical cloud functions and collaboration essentials.

Features

- Comprehensive introduction to core cloud applications and platforms
- Interactive virtual or on-site training sessions for end users
- Hands-on demonstrations of real-world cloud service scenarios
- User-focused learning paths tailored to organisational cloud environment
- Live Q&A and troubleshooting with cloud-certified instructors
- Self-paced learning modules for flexible upskilling
- Step-by-step guides for essential cloud collaboration tasks
- Digital learning resources and quick-reference materials
- Assessments to gauge understanding and certify completion
- Integration of corporate security and compliance best practices

Benefits

- Accelerate user adoption of new cloud platforms and tools
- Reduce service desk tickets due to improved user confidence
- Enhance productivity through optimal use of cloud features
- Ensure company-wide alignment on cloud security practices
- Minimise disruption during cloud transitions or migrations
- Support organisational change with structured training programs
- Boost morale by empowering staff with digital skills
- Facilitate remote and hybrid work enablement
- Lay a foundation for ongoing cloud optimisation and innovation
- Demonstrate ROI on cloud investments through measurable improvement

Constraints

Client must provide access to relevant cloud systems and ensure participant availability.

CONTACT US

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