



Cloud User Empowerment & Enablement Program

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1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Cloud User Empowerment & Enablement Program

Service Description

Comprehensive training coordination for end users adopting cloud platforms, ensuring effective skills transfer and maximised productivity for organisations transitioning to cloud environments.

Features

- Customised training plans tailored to organisational cloud adoption goals
- Multi-format delivery including workshops, webinars, and self-paced modules
- Coordination with business units to identify critical training needs
- Ongoing knowledge assessments and skills gap analysis
- User-friendly training materials focusing on real-world cloud scenarios
- Tracking and reporting of user progress and engagement metrics
- Feedback mechanisms to continuously improve training content
- Integration of change management best practices into training programs
- Support for post-training Q&A and troubleshooting
- Alignment with IT governance and compliance requirements

Benefits

- Accelerates cloud adoption across all user groups
- Reduces productivity loss during technology transitions
- Empowers end users with practical, relevant cloud skills
- Minimises support tickets through better user self-sufficiency
- Improves collaboration and engagement across cloud platforms
- Supports compliance through targeted awareness training
- Drives higher ROI on cloud investments
- Facilitates smoother business process changes
- Enables leadership to measure training impact effectively
- Fosters a culture of continuous digital learning

Constraints

Requires client participation, timely communication, and minimum user engagement commitment.

CONTACT US

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