



Proactive Application Stewardship for Public Cloud

G Cloud 15 - LOT3

1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Proactive Application Stewardship for Public Cloud

Service Description

A premium, ongoing management service optimising business-critical applications on leading public cloud platforms for enterprises seeking reliability, agility, and efficiency.

Features

- 24/7 monitoring of application performance and cloud health metrics
- Automated incident detection, response, and root cause analysis
- Application lifecycle management with proactive patching and upgrades
- Resource optimisation to control costs and improve performance
- Continuous compliance monitoring and reporting for cloud environments
- Scalable support aligned to evolving business requirements
- Integration oversight between cloud-based applications and legacy systems
- Tailored dashboards for real-time visibility of application health
- Regular cloud consumption and usage analytics with actionable insights
- Dedicated service manager for streamlined communication and escalation

Benefits

- Minimises risk through continuous availability and incident prevention
- Accelerates digital transformation by enabling rapid cloud innovation
- Reduces operational costs via automation and resource efficiency
- Ensures compliance to relevant industry and data protection standards
- Enhances end-user experience with optimised application uptime
- Frees up internal IT to focus on strategic business initiatives
- Improves scalability to match business growth and seasonal peaks
- Provides transparency and control with comprehensive reporting
- Boosts agility by enabling fast adaptation to market changes
- Supports cloud investment value with expert guidance and governance

Constraints

Requires supported public cloud platforms and agreed management boundaries.

CONTACT US

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