



Intelligent Content Capture & Workflow Optimisation

G Cloud 15 - LOT2B

1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Intelligent Content Capture & Workflow Optimisation

Service Description

Automate and streamline content capture for enterprises seeking smarter document workflows and improved information management.

Features

- Automated data extraction from both digital and paper sources
- Advanced workflow customisation for diverse business units
- Seamless integration with leading enterprise content management platforms
- Real-time validation and error correction of captured data
- Role-based access control and secure document handling
- Audit trails for compliance and process transparency
- Configurable triggers for workflow automation and escalation
- Multi-format support for text, image, and scanned inputs
- Analytics dashboard for monitoring capture efficiency and trends
- End-user training and enablement to maximise solution adoption

Benefits

- Accelerates document processing, reducing manual effort and turnaround time
- Improves data accuracy and minimises costly input errors
- Enhances compliance with regulatory and audit requirements
- Frees staff to focus on higher-value responsibilities
- Delivers actionable insights through workflow analytics
- Scales flexibly as business capture needs evolve
- Improves collaboration across departments with centralised workflows
- Integrates with existing enterprise content repositories seamlessly
- Boosts end-user satisfaction through intuitive interfaces
- Reduces operational costs associated with legacy manual processes

Constraints

Requires integration with client IT environment and access to source content repositories.

CONTACT US

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