



# **Integrated Order Management Transformation**

**G Cloud 15 - LOT2B**

# 1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

## 2. Insight for the Public Sector

### Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

### Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

## **Our Approach: Consulting, Lifecycle, & Managed Services**

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

## 3. Services

### Service Name

Integrated Order Management Transformation

### Service Description

A consulting service for large organizations seeking to modernise and optimise their order management and orchestration across ERP environments.

### Features

- End-to-end assessment of existing order management workflows and systems
- Custom workflow reengineering for seamless order processing and fulfillment
- Integration strategy for ERP, CRM, and supply chain solutions
- Advanced automation of order capture, routing, and exception handling
- Real-time analytics and reporting dashboards for order lifecycle visibility
- Orchestration design across multiple channels and business units
- Change management planning to support adoption and minimize disruption
- Vendor-agnostic solution architecture for maximum flexibility
- Data governance and compliance framework establishment
- Stakeholder training, documentation, and ongoing support services

### Benefits

- Accelerates order cycle times and boosts customer satisfaction
- Reduces operational errors through increased process automation
- Improves cross-functional collaboration and data consistency
- Enhances real-time visibility into order status and bottlenecks
- Supports scalable growth as business requirements evolve
- Drives down costs by optimizing resource allocation and workflows
- Minimizes risk with a tailored, compliance-aligned approach
- Ensures business continuity through robust change management
- Empowers teams with improved training and process documentation
- Maximizes existing technology investments via strategic integrations

## Constraints

Requires access to current order management data and stakeholder availability for workshops.

## CONTACT US

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