



Microsoft SharePoint Knowledge Agents for Document AI

G Cloud 15 - LOT2B

1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Microsoft SharePoint Knowledge Agents for Document AI

Service Description

Insight creates SharePoint Knowledge Agents on large document repositories, enabling AI-driven extraction, classification, and enrichment. This transforms unstructured content into actionable insights, improving compliance, accelerating decisions, and enhancing collaboration across the enterprise.

Features

- Declarative and custom-engine agents with Copilot Studio and Azure AI
- Secure graph-grounded responses using Microsoft Graph connectors
- Orchestrate actions via Power Automate and thousands of connectors
- Retrieve augmented generation over SharePoint, OneDrive, and Dataverse
- Role-based access controls and governance policies built-in
- Publish agents to Microsoft 365 and external channels
- Analytics dashboards for monitoring usage, quality, and improvements
- Natural language interfaces for workflow automation and decision support
- Contextual web sourcing from curated public sites, safely
- Scalable architecture supporting enterprise-grade performance and reliability

Benefits

- Automates repetitive tasks, reducing manual workload significantly
- Enhances productivity through intelligent, context-aware workflows
- Improves decision-making with real-time, data-driven insights
- Delivers personalized experiences tailored to business needs
- Increases efficiency by streamlining complex processes seamlessly
- Strengthens compliance with built-in governance and security controls
- Enables scalability for enterprise-wide automation and integration
- Reduces operational costs through optimized resource utilization
- Accelerates innovation with AI-driven automation capabilities

- Supports collaboration by integrating across Microsoft 365 applications

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