



Business Process Blueprinting & Modeling Excellence

G Cloud 15 - LOT2B

1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Business Process Blueprinting & Modeling Excellence

Service Description

A consulting service for organisations seeking to optimise, visualise, and digitise their business workflows using leading-edge modeling tools and expert methodology.

Features

- Comprehensive assessment of current business processes and documentation gaps
- Expert facilitation to define, map, and analyze business workflows end-to-end
- Deployment of industry-standard business process modeling tools and frameworks
- Collaborative workshops for stakeholder alignment and requirements gathering
- Design of optimized, future-ready process architectures for digital transformation
- Creation of detailed process maps, swimlane diagrams, and governance models
- Integration with application development roadmaps for seamless delivery
- Recommendations for process automation opportunities and operational improvements
- Full knowledge transfer and training for client teams on adopted modeling tools
- Robust change management support to drive adoption and continuous improvement

Benefits

- Unlock operational efficiencies by standardizing and streamlining business workflows
- Gain organizational alignment through clear, visual documentation of core processes
- Accelerate digital transformation by creating a blueprint for technology enablement
- Reduce process complexity and manual effort, improving productivity and cost control
- Lower risk with consistent, well-governed process architectures and practices
- Improve agility and scalability to adapt to changing business needs
- Enable rapid onboarding and cross-team collaboration via shared process understanding
- Support compliance and audit-readiness through formalized, traceable documentation
- Increase ROI of application development by targeting pain points and automation
- Empower teams with the skills and tools for ongoing process optimization

Constraints

Requires access to process owners and existing documentation; tool licensing not included.

CONTACT US

For more information, please contact your Insight Account Manager.

Tel: 0344 846 3333

Email: pstenderteam@insight.com

Website: <https://uk.insight.com>

