



Cloud Super User Enablement Program

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1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Cloud Super User Enablement Program

Service Description

Expert-led training and enablement for designated cloud super users in medium-to-large enterprises, empowering them to champion cloud adoption and support within their organizations.

Features

- Customized training curriculum tailored for cloud super users
- Workshops on advanced cloud management and troubleshooting
- Scenario-based hands-on learning with real-world cloud platforms
- One-on-one sessions with certified cloud specialists
- Resource kits including user guides, FAQs, and best practices
- Practical labs for automation and incident management
- Ongoing access to cloud knowledge portals and communities
- Assessment and certification for super user proficiency
- Post-training support via dedicated expert channels
- Periodic update sessions aligned with cloud platform changes

Benefits

- Develop in-house champions to accelerate cloud adoption
- Enhance support responsiveness and reduce external escalations
- Increase user confidence in managing cloud environments
- Empower teams to optimize cloud resource utilization
- Drive business agility through rapid knowledge deployment
- Reduce downtime with skilled internal troubleshooting
- Enable deeper collaboration across IT and business units
- Support ongoing digital transformation initiatives
- Boost productivity by minimizing knowledge gaps
- Create a culture of continuous cloud improvement

Constraints

Requires participant commitment and basic cloud platform access; intended for organizations with established cloud environments.

CONTACT US

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