



Cloud Security Incident Command & Rapid Response

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1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Cloud Security Incident Command & Rapid Response

Service Description

Comprehensive security incident management for enterprises operating in the cloud, delivering 24/7 expert guidance, containment, and resolution to minimise risk and downtime.

Features

- 24/7 monitoring of cloud environments for security threats and anomalies
- Immediate triage and categorisation of security incidents by experienced analysts
- Rapid containment procedures to limit threat spread within cloud infrastructure
- Expert forensic analysis to identify root cause and attack vectors
- Remediation guidance and support for affected systems and data
- Coordinated collaboration with cloud vendors and internal teams during incidents
- Regulatory compliance support for investigations and reporting
- Post-incident review and recommendations for security enhancement
- Actionable threat intelligence updates integrated into response processes
- Customisable playbooks tailored to organisational cloud platforms and needs

Benefits

- Minimises business disruption through swift incident containment
- Reduces risk of data loss and reputational harm
- Enhances organisational cyber resilience and readiness
- Accelerates recovery and return to normal business operations
- Ensures expert guidance through complex incident scenarios
- Supports compliance with industry regulations and reporting mandates
- Provides actionable insights to strengthen future defences
- Improves stakeholder confidence in cloud operations
- Facilitates knowledge transfer and upskilling of internal teams
- Aligns response with latest threat intelligence and best practices

Constraints

Requires integration with client's cloud platforms and access to relevant event data.

CONTACT US

For more information, please contact your Insight Account Manager.

Tel: 0344 846 3333

Email: pstenderteam@insight.com

Website: <https://uk.insight.com>

