



# **DataOps Excellence: Premium Database Administration Service**

**G Cloud 15 - LOT2B**

# 1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

## 2. Insight for the Public Sector

### Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

### Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

## **Our Approach: Consulting, Lifecycle, & Managed Services**

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

## 3. Services

### Service Name

DataOps Excellence: Premium Database Administration Service

### Service Description

Comprehensive database administration for enterprises seeking optimal data management, security, and scalability. Ideal for organisations requiring expert oversight, proactive tuning, and seamless database lifecycle management.

### Features

- 24/7 proactive database monitoring and incident response
- Automated backup, recovery, and disaster resilience strategies
- Performance tuning for complex, mission-critical workloads
- Regular security audits and vulnerability management
- Advanced database patching and version upgrades
- Robust user access control and role management
- Seamless integration with DevOps pipelines and CI/CD
- Capacity planning and predictive resource optimisation
- Comprehensive compliance and audit reporting
- Expert support for hybrid, cloud, and on-prem environments

### Benefits

- Minimise downtime with rapid incident detection and resolution
- Protect vital data assets against loss and security threats
- Accelerate application performance for superior user experience
- Mitigate compliance risks with up-to-date security practices
- Reduce operational overhead via automated maintenance tasks
- Ensure data integrity with zero-compromise user access control
- Enable agile development through integrated DevOps support
- Maximise resource use and control infrastructure costs
- Confidently pass audits with transparent, automated reporting
- Future-proof your data estate for evolving business needs

## Constraints

Requires access to source databases, supporting infrastructure, and relevant IT stakeholders.

## CONTACT US

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