



Digital Transformation for Adult Social Care Operations

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1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Digital Transformation for Adult Social Care Operations

Service Description

Consulting and managed services to modernise operations, increase efficiency, and improve outcomes for adult social care providers in the public sector.

Features

- Comprehensive assessment of existing adult social care IT-systems and workflows
- Strategic roadmap for digital enablement and operational improvement
- Integration of care management platforms with public sector systems
- Automation of case management, referrals, and compliance processes
- Data analytics for service delivery insights and KPI tracking
- Change management to ensure staff adoption and engagement
- Custom user experience design for both staff and service users
- Security and compliance controls aligned to sector regulations
- Ongoing support for enhancements, interoperability, and issue resolution
- Training programs tailored for leadership and frontline practitioners

Benefits

- Boosts efficiency in care coordination and service delivery
- Enhances compliance with legislative and regulatory demands
- Reduces administrative burden through automated workflows
- Improves data-driven decision-making for management
- Promotes seamless collaboration across health and social care teams
- Elevates user satisfaction for both clients and professionals
- Supports personalised care planning and outcome tracking
- Delivers measurable cost optimisation in service provision
- Reduces risk by adhering to leading security frameworks
- Future-proofs adult social care operations for ongoing digital evolution

Constraints

Requires organisational buy-in, digital maturity assessment, and data migration planning.

CONTACT US

For more information, please contact your Insight Account Manager.

Tel: 0344 846 3333

Email: pstenderteam@insight.com

Website: <https://uk.insight.com>

