



Business Process Architecture & Modeling Excellence

G Cloud 15 - LOT2B

1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Business Process Architecture & Modeling Excellence

Service Description

Comprehensive business process modeling and architecture advisory for organisations seeking to optimise, document, and digitally transform their operational workflows.

Features

- In-depth analysis of existing business processes and workflows
- Development of bespoke business process architecture blueprints
- Utilization of leading business process modeling tools and standards
- Identification of automation and digital transformation opportunities
- Collaboration with key stakeholders for requirements gathering
- Design of scalable, future-proof process models
- Documentation of process flows, dependencies, and KPIs
- Change impact assessment and mitigation planning
- Best practice governance for ongoing process optimization
- Training and knowledge transfer to internal business teams

Benefits

- Accelerates digital transformation across business functions
- Increases operational transparency and process consistency
- Reduces inefficiencies and process redundancies
- Enables data-driven process improvement decisions
- Enhances compliance through standardized documentation
- Builds a foundation for successful automation projects
- Improves stakeholder alignment across departments
- Supports change management and smooth adoption
- Facilitates regulatory and audit readiness
- Strengthens organisational agility and competitiveness

Constraints

Requires access to process owners and current documentation; tool licensing not included.

CONTACT US

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