Managed Private Cloud
SaaS & PaaS Excellence

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1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- Innovation, Data & AI: we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- Modern Infrastructure & Cloud: Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- Modern Workplace: Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- Cybersecurity: Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- Modern Apps: Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

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Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- Consulting (Architecting the Future): We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- Lifecycle (Seamless Execution): We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- Managed Services (Always-On Support): Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

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3. Services

Service Name

Managed Private Cloud SaaS & PaaS Excellence

Service Description

Comprehensive management and optimisation of private cloud SaaS and PaaS environments for enterprises seeking robust, secure, and scalable cloud solutions.

Features

- Proactive monitoring and incident management of SaaS/PaaS workloads
- Automated scalability and resource optimisation for peak performance
- Dedicated security and compliance enforcement across private environments
- Tailored onboarding and migration for legacy and modern applications
- Comprehensive backup, disaster recovery, and business continuity planning
- Continuous performance tuning and health-check reporting
- Integration support for hybrid and multi-cloud architectures
- Service-level agreement (SLA) backed operational management
- Role-based access control and identity management enablement
- 24/7 expert support with rapid escalation procedures

Benefits

- Accelerates digital transformation with seamless SaaS/PaaS adoption
- Reduces operational overhead through expert-led managed services
- Enhances security posture and regulatory compliance readiness
- Optimizes resource utilization for improved cost efficiency
- Minimizes downtime via proactive health monitoring and rapid response
- Enables business agility through on-demand scalability
- Ensures robust data protection and disaster resilience
- Supports hybrid strategies for flexible cloud consumption
- Provides predictable performance backed by strict SLAs
- Empowers IT teams to focus on innovation, not maintenance

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Constraints

Requires supported private cloud infrastructure and integration with client-approved SaaS/PaaS platforms.

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CONTACT US

For more information, please contact your Insight Account Manager.

Tel: 0344 846 3333
Email: pstenderteam@insight.com
Website: https://uk.insight.com

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