



Hybrid SaaS/PaaS Operations Management Suite

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1. Insight

Insight leads the delivery of transformative solutions, supported by a powerful ecosystem of over 6,000 global partners including Microsoft, AWS, and Cisco.

As a Fortune 500 company with a long-standing history of delivering trusted services to the UK Public Sector, we combine our own deep expertise in consulting, advisory, and transformation with partner innovation to create holistic solutions across cloud, data, modern workplace, cybersecurity, and application services.

Guided by proven methodologies and ESG principles, we work collaboratively to design and implement tailored strategies that drive measurable business impact while promoting sustainability and governance excellence.

2. Insight for the Public Sector

Your End-to-End Digital Transformation Partner

As a leading Solutions Integrator, Insight combines deep technical expertise with a vast partner ecosystem to help UK government organisations modernise, innovate, and deliver citizen-centric services. We hold places on over 85 public sector frameworks, offering a compliant, efficient route to digital transformation.

We don't just supply IT; we design, deploy, and manage the solutions that secure your data and unlock value.

Core Areas of Expertise

- **Innovation, Data & AI:** we deliver end-to-end data science and custom AI solutions. From modernising data platforms to deploying bespoke machine learning and spatial computing, we help you unlock the value of your data to drive operational efficiency.
- **Modern Infrastructure & Cloud:** Building scalable, hybrid foundations that reduce technical debt and support multi-cloud strategies.
- **Modern Workplace:** Empowering the public sector with secure, flexible tools to work from anywhere, attracting talent and improving productivity.
- **Cybersecurity:** Comprehensive managed security services, threat detection, identity protection, and compliance management to ensure your data remains sovereign and secure.
- **Modern Apps:** Agile application development creating meaningful and impactful tools that link to tangible benefits, improvements and cost savings.

Our Approach: Consulting, Lifecycle, & Managed Services

We deliver value at every stage of your technology journey, ensuring accountability from strategy to support:

- **Consulting (Architecting the Future):** We bridge internal skills gaps with data-driven strategy. From "Discover & Design" to full-scale migration planning, we ensure your investments solve real public sector challenges.
- **Lifecycle (Seamless Execution):** We take the risk out of procurement and deployment. Leveraging global buying power, we handle everything from supply chain management and imaging and implementation to sustainable asset disposal (ITAD).
- **Managed Services (Always-On Support):** Shift from "keeping the lights on" to innovation. We provide 24/7 infrastructure monitoring, cloud cost optimisation (FinOps), and security operations to ensure resilience.

3. Services

Service Name

Hybrid SaaS/PaaS Operations Management Suite

Service Description

Comprehensive management and optimisation for organisations operating SaaS and PaaS across hybrid cloud environments.

Features

- Unified monitoring and oversight for hybrid SaaS and PaaS landscapes
- Automated incident and problem resolution workflows
- Comprehensive compliance and governance policy enforcement
- 24/7 managed support across all hybrid cloud touchpoints
- Seamless integration with on-premises and public cloud systems
- Centralized performance analytics and reporting dashboard
- Proactive scalability and capacity management services
- End-to-end service lifecycle and change management
- Continuous security posture assessment with actionable recommendations
- Vendor management and optimization of third-party SaaS/PaaS solutions

Benefits

- Accelerate digital transformation with robust hybrid cloud operations
- Reduce operational risk by ensuring continuous service availability
- Enhance compliance through automated policy enforcement
- Lower cloud management costs via proactive optimization
- Boost agility by scaling services on-demand as needs evolve
- Strengthen security with ongoing threat and vulnerability management
- Increase operational transparency with unified analytics
- Free up internal teams to focus on strategic innovation
- Reduce complexity of managing multi-cloud and hybrid environments
- Gain expert guidance and support for hybrid SaaS/PaaS adoption

Constraints

Requires secure API access to all managed SaaS/PaaS platforms and admin permissions.

CONTACT US

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